

Item

Official Record Index

No.	Description Date	Entered into Record
4	B	17-24-18-24-24-24-24-24
1.	Request/approval to study for discontinuance	3/17/2011
2.	Notice to Headquarters of suspension	4/15/2011
3.	Notice (if appropriate) to customers/district personnel of suspension	4/15/2011
4.	Highway map with community highlighted	4/15/2011
5.	Eviction notice (if appropriate)	4/15/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	4/15/2011
7.	Post Office and community photos	4/13/2011
8.	Form 150, Postmaster Workload Information	3/25/2011
9	Worksheet for calculating work service credit	3/25/2011
10.	Survey instruction letter and Window transaction record	4/4/2011
11.	Record of incoming mail	4/4/2011
12	Record of dispatched mail	4/4/2011
13.	Administrative postmaster/OIC comments	3/30/2011
14.	Inspection Service/local law enforcement vandalism reports	4/15/2011
15.	Post Office fact sheet	6/14/2011
16.	Community fact sheet	4/14/2011
17.	Alternate service options/cost analysis	4/13/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact (with past three fiscal years of total revenue and revenue units)	Sheet 6/14/2011
19.	Analysis of investigative findings/recommendations	6/14/2011
20.	Questionnaire instruction letter to postmaster/OIC	4/4/2011
21.	Cover letter, questionnaire, and enclosures	4/1/2011



Item No.	Description Date Entere	d into Record
22	Returned customer questionnaires and Postal Service response letters	6/14/2011
23.	Analysis of questionnaires	6/14/2011
24.	Community meeting roster	4/20/2011
25,	Community meeting analysis	6/9/2011
26.	Memo: Community meeting letter (if community meeting held prior to questionnaire)	6/14/2011
27.	Petition and Postal Service response letter (if appropriate)	4/18/2011
28.	Congressional inquiries and Postal Service response letter	6/2/2011
29,	Proposal checklist	6/14/2011
30.	District notification to Government Affairs	6/14/2011
31.	Instructions to postmaster/OIC to post proposal	6/15/2011
32.	Invitation for comments exhibit	6/15/2011
33.	Proposal exhibit	6/15/2011
34.	Comment form exhibit	6/15/2011
35.	Instructions for postmaster/OIC to remove proposal	8/19/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	9/7/2011
37.	Notification of taking proposal and comments under internal consideration	on 8/19/2011
38.	Customer comments and Postal Service response letters	9/7/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	9/7/2011
40.	Analysis of comments	9/7/2011
41.	Revised proposal (if appropriate)	9/7/2011
42.	Updated Form 4920 (if appropriate)	9/7/2011



Item No.	Description Date Ente	red into Record
43.	Certification of record	9/7/2011
44.	Log of Post Office discontinuance actions	9/7/2011
45.	Transmittal to Vice President, delivery and retail, from district manage customer service and sales	r, 9/8/2011
46,	Headquarters' acknowledgment of receipt of record	9/11/2011
47.	Final Determination	9/26/2011
48,	Instruction letter to postmaster/OIC on posting	10/3/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement form	
51.	Final determination transmittal letter from Headquarters	9/26/2011
52.	Appeal Letter	10/26/2011
53.	Public notice postings on appeal	
54.	Postal Rate Commission opinion on appeal affirming final determination	n (if appropriate)
55.	Vice President, delivery and retail, instruction letter	
56,	Letter to customers	
57.	Notification to local Address Management Systems (AMS) to update A	MS database
58.	Announcement in Postal Bulletin	



03/17/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-05 congressional district.

DISTRICT MANAGER HAWKEYE PFC		DATE
GAIL DUBA		03/17/2011
Approval to Study for Discontinuance		
JANAN O'BRIEN Munager, Post Office Operations		
The request to study for discontinuous ability of the Postal Service to provide	ce is based on declining volumes, declining wo e effective and regular service by an alternate of	rkload, revenue, and the nearls.
	the postmaster retired on 10/01/2010.	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	181	
City Delivery:	0	
Intermediate HCR:	0	
Intermediate RR:	0	
Highway Contract Route (HCR):	0	
Rural Route (RR):	104	
General Delivery:	0	
Near Miles Away: Number of Customers: Post Office Box:	77	
Near Office Name;	SIOUX RAPIDS PO	
ADMIN Miles Away:	6,0	
Proposed Admin Office:	SIOUX RAPIDS PO	
County:	Buena Vista	
Finance Number:	187605	
EAS Level:	11	
Zip+4 Code:	50576-5003	
Post Office Name:	REMHRANDT	
congressional district. Post Office Name:	REMBRANDT	



Dodwot 1379009

				NOTICE OF POST O	FFICE E	MERGEN	CY SUSPENSION		
A. Office	1								
Name:	REMBR	2023/04/12/11					State: IA	Zip Code:	50576
Area:	WESTE	RN	0.10.0040			District:	HAWKEYE PFC		
Congres	sional Dist	rict.	IA-05			County.	Buena Vista		
EAS Gra	de		11				Finance Number:	187505	
Post Offi	ce:	1		Classified Station			Classified Branch	☐ CPI	0

· There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date	04/15/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		500000000000000000000000000000000000000
Tele No:	(319) 399-2902	Fax No.	(319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION A. Office Nama: REMBRANDT State: 1A Zip Code: 50576 WESTERN Area District HAWKEYE PFC Congressional District IA-05 Buena Vista County: EAS Grade: 11 Finance Number: 187605 Post Office: 1 Classified Station Classified Branch CPO

There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date:	04/15/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		-
Tele No:	(319) 399-2902	Fax No;	(319) 399-5502
			220





Post Office™ Locations

PRINT | BACK



Post Office™ Location -REMBRANDT 107 E MAIN ST REMBRANDT, IA 50576-5003 (800) ASK-USPS

(800) 275-8777 (712) 286-6611 0.8 mi Business Hours Mon-Fri 7:30am-1:30pm 2:00pm-3:45pm Sat

8 00am-9:45am Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location - SIOUX RAPIDS

RAPIDS 114 THOMAS ST SIOUX RAPIDS, IA 50585-2056 (800) ASK-USPS (800) 275-8777

(712) 283-2300

5.4 mi

Business Hours : Mon-Fri :

8:30am-11:00am 12:00pm-4:00pm Sat 9:30am-10:30am

Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location -TRUESDALE 311 RAILRAOD AVE TRUESDALE, IA 50592-5000 (800) ASK-USPS (800) 275-8777

(712) 732-5451

6.0 mi

Business Hours Sen Mon-Wed PO

8:30am-1:00pm Thu-Fri 8:45am-1:00pm Sat

10:30am-12:30pm Sun closed Services PO Boxes Online

Service flours may vary. Please check link for business hours.

Business Hours

Services

Page 2 of 2

DECKET NO. ITEM NO. PAGE 137111950576

4 Post Office™ Location - LINN GROVE 132 WEAVER ST

132 WEAVER ST LINN GROVE, IA 51033-1019 (800) ASK-USPS

(800) 275-8777 (712) 296-3265

7.3 mi

Mon-Fri 7:30am-12:00pm 12:30pm-4:00pm 8at 7:30am-9:30am

12:30pm-4:30pm

8:30am-10:15am

Sat

Sun

Sun

closed

PO E Servici check

PO Boxes Online

Service hours may vary. Please check link for business hours.

5 Post Office™ Location -MARATHON 114 AGORA ST MARATHON, IA 50565-5005

(800) ASK-USPS (800) 275-8777

(712) 289-6101

9.5 ml

Business Hours Services
Mon-Fri PO Boxes Online
8:30am-11:30am

Service hours may vary. Please check link for business hours.

People and Business Search Find people and businesses at White Pages com

People Search Search for a person and perform a reverse lookup on phone numbers and addresses.

Business Search Search for a business by name or category nationwide. Reverse Phone Number See who is cating you

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Yellow Pages, White Pages



(318) 399-2902

Tele No:

				Eviction	Notice				
Office									
lame:	REMBRAND	T				State: {A	Zip	Code: 50	3576
vea ongressi	onal District	IA-05			District. County	HAWKEYE PFC Buena Vista			
AS Grad	E	11		_	County	Finance Number:	1876	36	-
ost Office	e [r	4	Classified Station	1.1		Classified Branch		CPO	m
			1989 - WANDARWEN	11		व्यवस्थात्त्वत् वयस्थात्त्		3,700,70	ш
iere was	no eviction n	otice for th	s office						

(319) 399-5502

Fax No:



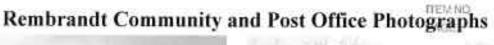
						ction Rep			
A. Office	L								
Name: Area:	REMB	RANDT				District	State: IA HAWKEYE PFC	Zip Code:	50576
Congres		strict	IA-05		- 5	County:	Buena Vista	-9.919.4	
EAS Gra	de.		11				Finance Number:	187605	
Post Offic	oe:	K		Classified Station			Classified Branch	CPI	0 🗇

· There was no building inspection report nor photos for this office

 Prepared by:
 Karen Lenane
 Date:
 04/15/2011

 Title:
 HAVKEYE PFC Post Office Review Coordinator
 Fax No:
 (319) 399-2902

 Telis No:
 (319) 399-2902
 Fax No:
 (319) 399-6502





Back of Post Office



Rembrandt Leather



Rembrant Grill Restaurant



Rembrant Library



Front of Post Office



East Entrance from front of Post Office

Rembrandt Community and Post Office Photographs



West Entrance from front of Post Office



Post Office Lobby



Post Office Lobby



Post Office Lobby



Rembrant Grill Restaurant

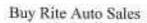


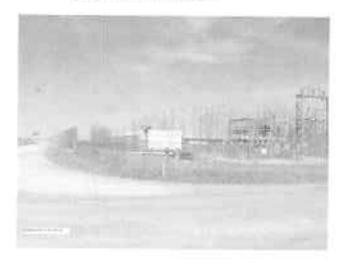
Brown Auction House

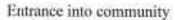
Rembrandt Community and Post Office Photographs



Brown Auction House









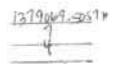
Entrance into community



Buy Rite Auto Sales



Obman Welding



Rembrandt Community and Post Office Photographs





Rembrant Fire Department

First National Bank



Our Saviors Church



United Methodist Church



East Entrance



Gibbons Seed Sales

PS Form 150, Postmaster Workload Information

RET	1 Office, State & Zip Code #BRANDT, IA 50576		Postmester's Signature Christina Bade	Date 63/25/2011
HAI	rict Office, State & Zip Code NKEYE PFd, IOWA 52406	District Manager's Signature Gall Duba	Date 93/25/2911	
ich [Vacancy Management Review	RFR	See Instru on Revers	
1	Current Office Level			11
2.	Finance Number	(1-6	11	97805
3.	General Delivery Families Served	(7-9)	•	Ü.
4	Post Office Boxes/Call Boxes Rented	(10-1	5)	77.
5.	Possible City Deliveries	(16-2	o)	0
6.	Administrative Rural Boxes Served	(21-2	5)	104
7.:	Intermediate Rural Boxes Served	(26-30	0)	0
В.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35	5)	0
9.	Administrative Highway Contract/Star Route Soxes Served	(36-39	9)	G .
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43	3)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Routa Boxes for Other Offices	(44-47	n .	0
12.	Number of Corrier Stations/Branches	(00:43	9)	0
13.	Number of Finance Stations/Branches	(50-51	0	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-83	9)	0
158	Does Office Experience A Seasonal Workload? (box one "I" of yes, "W" for no) (if you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)		N
155.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56	0	c
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17,	Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(50)		N:
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Dwn Office?	(81)		Y
21,	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N:
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
28.	Is Postmaster Lessor for Government Owned Building?	(64)		N
24.	Does Office Have MPLSM/SPLSM?	(65)		N
25.	Does Office Distribute Food Stamps?	(55)		N

PS Form 150, January 1883

PS Form 150, Postmaster Workload Information

Docket 1379968 Page Nbr 8a

	Normal	During Sessonal Pariod
General Delivery Families Served	a a	0
Post Office Boxes/Call Boxes Rented	77	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	104	0
Intermediate Rural Boxes Served	0/2	0
Administrative Responsibility/Number Intermediate Rural Boxes	6	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	1000	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	ō	0

Instructions

- I Enter ourrent evaluates office eve-
- Enter their districts office finance number.
- 3 Enter number of general delivery families served
- 4 Enter total number of post office boxes and call boxes vented Do not confuse with the total number available. This total should by ouce boxes remed at classified stations/branches as well as the man office housing QFO's.
- 5 Enter total possible of ynellweres. The total reported should equal the total possible deliveries should on Form 1601. Carrier Souts Report for the previous accounting period.
- 6 Enter the number of aprilin strative boxes served. This is the number of rural route poses served, within your ZIP Code CNUY by contains as no natively reporting to you. Do not include poses on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to shother apartmeter. For creat, the mail must be into might your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- 8 Enter the number of intermediate rural poices for which you are action in stratively responsible. This is the number of power served by a camer acroin stratively responsible to you, but which are located in the 2.P Code for another office.
- 8 Enter the number of administrative highway contrast stat route boxes served. This is the social number of star route boxes served within your ZP Code CMLV by a contractor for smannly have administrative responsibility. Do not include boxes on the trutes which are in the same ZIP Code of an intermediate office.
- 10 Enter the number of intermed one highway contract star route bower served. This is the total number of star route solves served within your D.F. Code ONLY by a commoder who commissionly reports to another Postmaster. For credit the mail must be incoming to your office and sequented to the contract route by you or your employees.
- 11 Enter the number of intermediate highway contract star roote boxes for which you are administratively responsible. This is the number of horse served by a contractor for whom you are administratively responsible and which are located in the ZPT Code of number of the contractor.
- 12 Enter the number of classified stations and/or provides that have carried environ service.

- Enter the number of disself of finance stations and/or branches implicutional district decisions provided traffed by postal errol oyees.
- Enter the total number of contrast stations in the stations and constructly cost offices.
 - A contract station is a detacned fluorice unit manned by non-postal error overs.
 - A notal station is a post office box be livery and serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive creat for a seasonal workload increase the terral shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Clinistmas Beason is not to the conservation as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form of the enterty.

Questions 18 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16 Does office separate massed outgoing may originating in other associate offices to overeight ZP CODE sesignating offices ancior area controlled interests and demonstrate a bulling, facing and canceling coeration?
- (7) Does office according massed three digit sorted incoming mail to a five digit sort for timer associate offices?
- 12. Does office separate incoming mail to carrier routed for other associate offices?
- 19 Does office separate all incoming letter size makes by, rural and or size rouses?
- 20 Does office separate at incoming fact to dry and or rural carrier routes without assistance from an MRCS.
- 21. De you have a venice maintenance facility under your juriso coon?
- 22. Do you have an air manater office under your jurisdiction?
- 23. Do you occupy a government-cames builting and lease a portion of the builting to sometime else?
- 2s Does your office operate if Multiple Position Latter Sorting Machine (MPLSM) or Single Position Latter Sorting Machine (SPLSM)?
- 25. Does your office dismouts food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for cal	culating World	oad Service Cre	dit (WSC) for F	ost Offices		
Office Name:	REMBRANDT						
Office Zip+4:	50576 -5003	District	HAWKEYE PF	C			
		Ac	tivity WSCs				
General Delivery	Families Served (Item 3	PS Form 150)			X 1.0	0.00	0
	s/Call Boxes Rented (Ite				7 X 1.0		77
	iveries (Item 5, PS Form				X 1.33		0
Administrative Ru	aral Boxes Served (Item	6, PS Form 150)	10	4 X 1.0	100	104
Intermediate Run	al Boxes Served (Item 7	PS Form 150)		- 0	X 0.7	0.00	0
	esponsibility for Intermed m 150)						
Horecommon				0	X 0.3	=	0
	ghway Contract/Star Ro m 150)						
mem s, PS For	m (39)			0	X 1.0	=======================================	0
	way Contract/Star Rout						
(Item 10, PS Fo	orm 150)			0	X 0.7	-	0
Administrative Re	esponsibility for Intermed	iate Highway C	ontract/Star Rout	-			
	Offices (Item 11, PS For				X 0.3	=	.0
	1	otal Activity WS	Св	44.84			181
		Re	venue WSCs				
First	. 2	5 revenue units:	1.00 X	25 units	=	25.00	
Next	27	5 revenue units:	0.50 X	18 units	=	9,00	
Next	70	O revenue units	0.25 X	0 units		0.00	
Next	500	D revenue units	0,10 X	0 units		0.00	
	Balance o	f revenue units	0.01 X_	0 units	=	0.00	
	Total revenue \	VSCs				34.00	
Activity WSCs _	161 + Revenue V	/SCs =34	00 Base WS0	Os <u>215.00</u>	_ = EAS Grad	ie <u>11</u>	
Previous evaluat	ion: EAS grade	11					
Effective date of	change in service hours					if appropriat	te)
	exists, hours must refle	Language result of the same	te EAS grade)			Martine (1911)	200
ACARAMETER CONT.							
Worksheet comp	leted by:						
KAREN LENANI			KAREN.S	LENANE@US	PS.GOV		
Printed Name			Signature				
HAWKEYE PFC	District Review Coordin	ator	04/14/201	1			
Title			Date				



03/17/2011

OIC/POSTMASTER

SUBJECT: REMBRANDT Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to REMBRANDT customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the REMBRANDT Post Office for a 2-week period. The surveys should begin 03/19/2011 and end on 04/01/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/02/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact KAREN LENANE, Post Office Review Coordinator, at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1379069 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1379069 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1379069

Huge Nile: 1

Window Transaction Survey

			findow Transaction Survey			
O Name:	REMBRANDT	ZIP+4:	50576 - 5003	Completed By:	CHRISTINA BADE	
Survey Period:	03/19/2011	through	04/01/2011	I		

each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.	manutes by the number of days			an co			or that colu	Miles, total
Day/Date	Postage Sales (777)	Priority Parcels Money F Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/19	1	o	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	2	2	0	0	0	0	0	0
Tue - 03/22	*	0	0	0	0	0	0	
Wed - 03/23	2	2	0	0	0	1	0	0
Thu - 03/24	4	ı	0	0	0	0	0	0
Fri - 03/25	. 5	0	0	0	0	0	0	0
Sat - 03/26	3	-	0	Q	0	0	0	0
Sun - 03/27	0	0	0	0:	0	0	0	0
Mon - 03/28	8	0	0	0	1	0	0	
Tue - 03/29	2	#	0	0	0	0	0	0
Wed - 03/30	9	5	0	0	0	+	0	0
Thu + 03/31	2	0	0	0	0	2	0	0
Fri + 04/01	10	0	0	0	1	0	0	0
TOTALS	48	6	0	0	2	4	0	2
Time Factor	X.777	X 1.083	X 1.989	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	3.2	8.0	0.0	0.0	6.6	9.0	0'0	0.2
Average Number Daily Transactions:			10	10	Averag	Average Daily Retail	etail	5.3

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

REMBRANDT 50576 - 5003

Dates Recorded

03/19/2011 through 04/01/2011

Date	Le	tters	F	lets	Pai	cels	Ot	het
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	591	36	51	226	8	2	0	. 0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon + 03/21	500	28	32	230	11	1 1	0	0
Tue - 03/22	569	25	119	409	2	4	0	0
Wed - 03/23	489	20	105	362	9	2	0	0
Thu - 03/24	411	12	25	71	6	12	0	0
Fri - 03/25	490	12	29	167	9	13	1	0
Sat - 03/26	449	28	68	155	7	11	0	0
Sun - 03/27	0	0	0	0	Ö	0	0	0
Mon - 03/28	381	57	45	139	.4	12	0	0.
Tue - 03/29	306	10	113	442	5	9	ō	0
Wed - 03/30	289	10	47	351	6	В	0	0
Thu - 03/31	432	29	70	204	7	2	0	0.
Fri - 04/01	542	10	22	205	6	2	0	0
TOTALS	5,449	277	726	2,961	80	78	1	0
Daily Average	454.1	23.1	60.5	246.8	6.7	6.5	0.1	0.0

Signature of Person Making Count:

CHRISTINA BADE

Printed Name

CHRISTINA BADE

Date

04/01/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1379009 - 50576 ttem Nbr: 12 Page Nbr: 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

REMBRANDT 50576 - 5003

Dates Recorded

03/19/2011 through 04/01/2011

Date	Le	tters	F	lats	Pa	rcels	0	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	26	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	138	.0	- 3	0	2	3	0	0
Tue - 03/22	204	0	19	1	0	1	0	0
Wed - 03/23	139	0	13	0	2	1	0	. 0
Thu - 03/24	136	0	4	0	1	2	0	0
Fri - 03/25	214	0	5	0	0	0	0	0
Sat - 03/26	7	0	2	0	2	2	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	203	0	1	D.	2	2	0	0
Tue - 03/29	108	1	13	1351	0	2	0	0
Wed - 03/30	183	0		0	0	0	0	. 0
Thu - 03/31	175	0	3	0	0	0	0	0
Fri - 04/01	190	0	0	0	0	0	0	0
TOTALS	1,723	1	64	1,352	9	13	0	0
Daily Average	143.6	0.1	5.3	112.7	8.0	1.1	0.0	0.0

Signature of Person Making Count:

CHRISTINA BADE

Printed Name:

CHRISTINA BADE

Date:

04/01/11



J3/17/2011

OIC/POSTMASTER

SUBJECT: REMBRANDT Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the REMBRANDT Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the REMBRANDT Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 03/31/2011. This information will be entered into the official record for public viewing.

Post Office Box	77
General Delivery	0
Rural Route (RR)	104
Highway Contract Route (HCR)	- 0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	181

If you have any comments on alternate means of providing services to the REMBRANDT customers, please provide them below:

KAREN LENANE Post Office Review Coordinator

Comments:

ce: Official Record



03/18/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the REMBRANDT Post Office, 50576 - 5003, located in Buena Vista County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



03/17/2011

OIC/POSTMASTER

SUBJECT: REMBRANDT Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the REMBRANDT Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the REMBRANDT Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 03/31/2011. This information will be entered into the official record for public viewing.

Post Office Box	_77
General Delivery	0
Rural Route (RR)	104
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	181

If you have any comments on alternate means of providing services to the REMBRANDT customers, please provide them below:

Rembrandt Enterprise layer site 1419 480th St meter # 0002223432 Rembrandt Bar and Grill 100 E
Main Tyler Heinsohn Digging 896 490th St Buttons and Threads 4731 120th Binder Trucking 4971
Highway 71 Cavanaugh Farms 1428 500th St Morrow Construction 4966 110th St Brown
Auctioneering 217 S 1st Ave Buy Rite Auto Sales 4809 Highway 71 Sioux Central Community
School 4440 Highway 71 Sioux Rapids 50585 permit#1 First National Bank 101 E Main meter
#0004469369 Obman Welding 214 W Main Our Saviors Lutheran Church 107 N Broadway United
Methodist Churh 201 E Main Gibbons Seed Sales 104 N 1st Ripke Electric 4841 110th P & L
Limousin 125 S Broadway Chindlund Trucking 877 500th Rembrandt Ent. Pullet Site 4661 120th
Aderson Family Daycare 1165 520th Englebreston Construction 201 S 1st Peters Trucking 113 W
Main Lammers Trucking 206 E Main City Of Rembrandt 108 Main St Kolana Lenz Scenty
Consultant 104 E 3rd Apt 10 Rembrandt Library 108 Main st Rembrandt Fire Station 116 W Main

KAREN LENANE
Post Office Review Coordinator

Comments:

cc: Official Record



04/01/2011

Gary Launderville - Buena Vista County Sheriff P.O. Box 276 Storm Lake, Iowa 50588

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the REMBRANDT Post Office, 50576 - 5003, located in Buena Vista County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism;

Comments/Findings:

YONE IN

cc: Official Record

		Post Off	fice Survey Sheet	
	Post Office Name	REMBRANDT	ZIP+4	50576-5003
	Congressional District	IA-05	Date	06/14/2011
k	List specific information al where restrooms are availal NA- Management initiated	ble), security, and other deficie	ural defects, safety hazards, lack of running encies or factors to consider.	water or restrooms (if so,
2	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause? none Exp	piration date is 12/16/2016	
4.	Are suitable alternate qu NA - Management initia		dent Post Office? If so, where?	
5	List potential CPO sites. NA - CPO not being pur	sued		
î.	If yes, please identify the		rs' Yes No oids, IA 50585 First National Bank, Po Box	107, Rembrandt, IA 50576
		eer employees will be affected	f and what accommodations will be made f	
	box be retained? Will a loc	ked pouch be utilized?	what times? How will this be affected by d	iscontinuance? Will a collectio
	Star route brings mail at 8:	45 in the morning and picks up	at 16:00 in the afternoon.	
	How many Post Office b	oxes are installed?	120	
	How many Post Office b	oxes are used?		
	What are the window ser	vice hours?	07:30 - 13:30 14:00 - 15:45 M-F	
			08:00 - 09:45 S	
	What are the lobby hours	7	24 hours M-F	
			24 hours S	
)	Have there been recent es	ases of mail theft or vandalism	reported to the postmaster/OIC? Explain.	

Post Office Survey Sheet(continued)

Docket 1379969 x 50576:

Page Nhr. 15 Page Nhr. 2

540		ontential CBU/purcel lockers sites and distances from present Post Office site. by lot between the bank and the Post Office.	
2	Are the handies none	are any special customer needs? (People who cannot read or write, who cannot drive, who aps, etc.) How can these people be accommodated?	have infirmities or physical
3.	Rural	delivery/HCR delivery.	
	n.	What is current evaluation?	K43
	b.	Will this change result in the route being overburdened?	Yes No
		If so, what accommodations will be made to adjust the route?	adjustments will be made
	c.	How many boxes and miles will be added to the route?	77, box 0-25 Miles
	\mathbf{d}	What would be the additional annual expense if the route is increased?	10309
	C.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	12:00
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No
		If so, how?	Delivery time will be late
		Post Office box fees at the facility that will provide alternative service different from the inued? If so, how (Cost)? More Same Less	se at the office to be

Community Survey Sheet

Post Office Name	REMBRANDT	ZIP+4	50576-5003
Congressional District	IA-415	Date	04/14/2011
Incorporated?		Yes No	
Local government provi	ded by:	Mayor and Council	
Police protection provid	ed by:	Buena Vista County Sh	eriff'
Fire protection provided	by:	Rembrandt Fire Depurt	ment
School location:		Sioux Central Commun	ity Schoola
What population growth none - Facilities growth	is expected? (Please document) website • OIC	оцт зоште)	
What residential, comm None- Facilities growth	[2] [2] [4] [4] [4] [4] [4] [4] [4] [4] [4] [4	cled? (Please document your source)	
Are there my special co is the Post Office facility	pecial historical events related to mmunity events to consider? a state or national historic lands estate office when verification is	nurk (see ASM 515.23)7	
A 100 A	Anna Carlotte (1997) (1997) (1997) (1997) (1997)	mity (e.g., retirees, commuters, self-emp	loyed, farmers)?
school bus stop, commu Do employees of the off	s are provided by the Post Office nity meeting location, voting plac- ice offer assistance to senior citiz made for these services if the Pos	se, government form distribution center, sens and handicapped)?	

Highway Contract Route Cost Analysis Form

			Highw Estimated Co	ay Contract Route st for Alternative S	ervice	
Office	Name_	REMBRANDT				
Office	Zip+4	50576 -5003	District.	HAWKEYE PFC		
Stat		number of additional be added to the route		0	x 3,64 hours per year	0.00
2		number of additional se added to the route		0,00	x 10:40 hours per year	0.00
					Total time added to the route	0.00
3,		HCR hourly rate Area Manager, Purchasing	g/Contracting			0.00
		Total additional	compensation	(HCR hourly rate)	t total time added to the route)	0.00

Rural Route Cost Analysis Form

Dacket 1279069 - 50576

Rem Nbr. 17 Page Nbr. 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: REMBRANDT Office Zip+4: 50576 -5003 District HAWKEYE PFC Enter the number of additional boxes to be added to the rural route 77 Enter the number of additional miles to be added to the route 0.25 Enter the volume factor 2.39 Total (additional boxes x volume factor) 184.03 Enter the number of additional boxes 3. to be added to the rural route 77 Centralized boxes 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min 0.00 Regular Non-L route boxes 77.00 x 2.00 Min 154.00 Total additional box allowance 154.00 Enter the number of additional daily miles to be added to x 12 Mileage the rural route 0.25 Standard 3.00 Total additional minutes per week (miles carried to two decimal places). 341.03 Total additional annual minutes (additional minutes per week year) 341.03 17,733.56 x 52 Weeks Total additional annual hours (additional annual minutes/ 60 minutes per hour) 17,733,56 / 60 Minutes 295.56 Enter the rural cost per hour (see national payroll summary report - rural catrier, consolidated) 34.88 Total Annual Cost (additional annual hours x rural cost per hour) 10,309.11 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance). 10,309.11

POST O	U.S. Footal Sen FFICE CLOSING OR CONS Fact Sheet	SOLIDATION PROPOSAL		1. Onte Propared 00/14/201
1. Post Office Name		3. State and ZIP + 4 Code		
REMBRANDT A. District, Customer Service 6, A.	rea, Customer Service	IA, 50576-5000	IV Congress	donal District
HAWKEYE PEC WE	BTERN	Busna Vista	tA-DE	AND THE RESIDENCE OF THE PARTY
8. Research for Proposal to Discontinue The request to musy for decontinuance is based on dealining values, declining workload, revenue, and the ability of the Posse Service to provide effective and regula service by an alternate means.	No Suspension	Research and Date; 10	. Fragisted Fermana	nt Alternalis Bervice
15. Staffing		1	2. Hours of Service	
	Russon & Date retxed	a. Time M-F 07:30 - 13:30 14:00 - 15:45	Sal (8:00) - (99:45	Total Window Hours
Decupied 10/01/2010	Non-Career	a Lobby Tyme M-F	541	Per Week
	No-Cate	24 hours	24 hours	40.58
L. Current PM POSITION Level (150) EAS-11	Downgraded from EAS-11	33	į.	Ø.
	No of Non-Career- 0			
	No of Non-Career- 0			
13. Number of Custon	sens Sarved	12.	Dully Volume (Please)	
a. General Delivery	1 0	Types of Mail 1	Received 1	Dispatched
h P.O. Box	177	a First-Class	477.	143
E City Belivery	0	b. Newspoorr	907	118
≤ Rural Distrory	1 104	c. Percei	18	1
s. Highway Contract Route Box	0	d Oher	0 1	D
t Total	1 f8t	n. Total	797	262
No. Receiving Duplicate Service	<u> </u>	C.No. of Postage Meters		1
h. Average No. Dully Transactions	6.50	g. No. of Pernits		0
Finances a. PY		Receipts	Th. EAS Step 1	L. PM Fringe Benefit
2008 2009 2010		\$ 21,423 \$ 21,724 \$ 16,506	PM Basic Salary (no Cata) 1 32168	
Postal Owned 30-day consolistion obstan? Located it: Business Home 17. Schools, Churches and Organization in Reminant Library, Randoment Fee Station, Seviers Lutheran Church, United Methodist Community School	Other 5 Service Area No. 6 City Of Rentinanti, Our	18. Administrative (Lambers awards 19. Administrative (Lambers awards) Name SIDUX RAPIOS Whiteo Service Hours M-FT	Yes, must vacate by) ble? Yes Yes Gitte (Proposed) EAS Level 13 1830-11-01	Min Miles Away 6.0
18. Businesses in Service Area	No. 12	20. Newwest Post Office (if d		
Rentzand Enlerprise layer site, Rentzrand Degling, Buttons and Throots, Binder Truck Construction, Brown Austensering, Buy Rin Bark, Oliman Welding, Gibbons Seed Side Limbusin, Chindran Trucking, Rembrand E Daytare, Engletneston Construction, Peters Kolana Land Spanty Consultant	irig, Cavinaugh Farma, Morrow LAuto Sales. First National L Ripice Electric, P.A.L. Iris, Publist Site, Ademics Family	Window Service Hours, M-F1		Miles Away 6.0 (AT 0836-1036) (AT 28 hours
	21, Pro	guared by		
Primed Name and Title BARA LINDWUER	100	Signature SARA LONGALIEW		Talephone Nt. AC () (319) 369-3902
PO Decontinuence Coordinator Name KAREN (ENAME PS Form 4826, June 1993	Telaphone No. AC () (315) 366-2932	CEDAR RAPIDS, HOWA		



irea: WES	BRANDT TERN				District: County:	State: IA HAWKEYE PFC	Zip Code: 50575		
ongressional AS Grade:	District:	IA-05 11		Buena Vista Finance Number					
Post Office:	K		Classified Station			Classified Branch		CPO	
his form is s p	lace holde	e for num	ber 19. And the verificat	ion of new	service (ype is complete.			
Prepared by:					Date	9	05/14/201		
Title:	HAV	METER	12	ACHAIN BIO			Fax No:	79	(319)



04/04/11

OIC/POSTMASTER

SUBJECT: REMBRANDT Post Office

Enclosed are questionnaires addressed to customers of the REMBRANDT Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/20/11 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures



04/04/2011

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the REMBRANDT Post Office retired on 10/01/2010. The Office is being studied for possible closing or consolidation for the following reasons: The request to study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Brieffy, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the SIOUX RAPIDS PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the SIOUX RAPIDS PO, located 6.0 miles away. Hours of service at this office are 08:30-11:00 12:00-16:00, Monday through Friday, and 09:30-10:30 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/19/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Rembrandt Fire Department on 04/19/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionneire at that time.

If you have any questions, you may call Karen Lehane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



Docket 1379069 - 50576 from Nor. 21 Page Nor. 2

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Pos	ital Services	Daily	Weekly	Monthly	Never
â.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
l.	Buying stamp-collecting material				
Ott	ner Postal Services				
ā.	Entering permit mailings	YES	□ NO		
b	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				_
d.	Using public bulletin board	☐ YES	□ NO		
e,	Other	☐ YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	rark, or shap	ping, or for	personal r	eeds?
		YES	_ NO		
	If yes, please explain:				

	Better		Just as Good		No Opinion	☐ Worse
If yes,	please explain.					
For whi	ch of the following d	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
Do you	currently use local b	usinesses i	n the community?			
If yes y	Yes No	use thom	if the Post Office is disc	ontinued?		
11-40-51	Yes No		1101 001 01100 10 0100	SHIP IMPAC		
20						
e e						
ress						
phone:						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKETNO, ITEM NO. PAGE

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9.50		
PI	Diff.	

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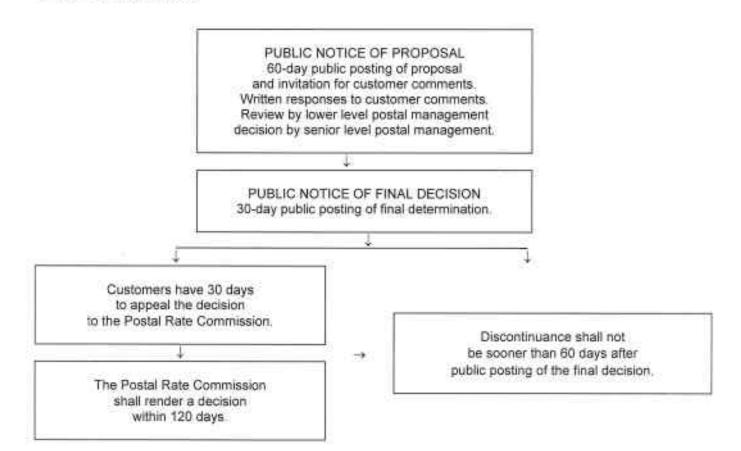


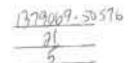
SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.







POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

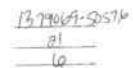
SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

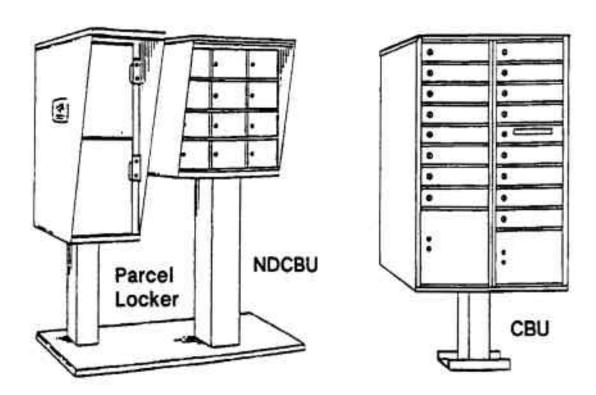
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

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nvid.		A	15		
			194		





Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

- Held at the Post Office until they return, or
- Delivered to a specified friend or neighbor, or
- Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.



DOYLE ENGEBRETSON PO BOX 185 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket 1379069 - 50578 Ram Nhr: 3-3 Page Nbr (-4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		III'		
b.	Mailing Letters	O C			
C.	Mailing Parcels			III	П
d.	Pick up Post Office box mail	Ø		П	П
0.	Pick up general delivery mail		B	П	П
f.	Buying money orders		П	D D	П
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			9	
h.	Sending Express Mail				
Ť.	Buying stamp-collecting material			П	
Ott	er Postal Services	(3 <u>448)</u>			1
а.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ No.		
No	postal Services				
a,	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 No		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	"and the second				_
d,	Using public bulletin board	YES	□ NO		
e.	Other	YES	HNO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	ds?
		YES	U NO		
	If yes, please explain:				

D	OCKET NO.
П	EM NO.
P	MAR

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e explain:			Committee of the Committee of the	H Worse
STAGOSEON II.				
the following do you leave	your community? (Check	all that app	ly.) Where do you g	to obtain these
opping Stocky	BAP. 05, STOR	im Laki	E 1 SPINE	R
RESERVATION DO				
ployment Buene	WISTA + CK	AU Z	v.T.rs	
		-/	KUI L	
Yes No you continue to use them		tinued?		
LE ENGEBRE	TSON			
11.08/2001				
	recoping Sierry reconal needs SAM reconal needs reployment Bucom cial needs ently use local businesses if Yes No you continue to use them Yes No No LEE ENGERSE	reciping Sievy BAF. 05, STOR reconal needs SAM CAS A BOUR inking inployment Buene UISTA & CA cial needs ently use local businesses in the community? Yes No I you continue to use them if the Post Office is discor	resping Sieve BAR. DS, STORM LAKE resonal needs SAME AS A BOVE Inking Inployment Buene VISTA + CANY Contain needs ently use local businesses in the community? Yes \(\sum \) No I you continue to use them if the Post Office is discontinued? Yes \(\sum \) No	Included Same Same Same Same Same Same Same Same



KRISTIN SKELTON 1456 490TH ST REMBRANDT, IA 50578

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1379089 - 50576 Rem Nor 22 Page Nor 24

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail				
ð,	Pick up general delivery mail	ΑП			
t.	Buying money orders			310	Dđ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø.	
ĥ.	Sending Express Mail			_ sel	Aim.
Œ.	Buying stamp-collecting material	П		П	M
Oth	or Postal Services				-
8.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	T YES	⊠ мо		
Non	postal Services				
ä.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	X YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:		OUT TO SERVICE STATE OF THE PERSON SERVICE STATE STATE STATE STATE OF THE PERSON SERVICE STATE S		_
ď,	Using public bulletin board	X YES	☐ NO		
Э.	Other	YES	DO NO		
	If yes, please explain:		(Incharres)		
Do y	ou pass another Post Office during business hours while traveling to or from wor	rk, or shopp	ing, or for p	ersonal nec	nds?
		YES	NO NO		
	If yes, please explain:	No. of Contract of	(1000), S(100)		

D	CH	Œľ	NO.
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p)	(GE		

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		□ E	Better		Just as Good		No Opinion		Worse
	If yes	please	explain:						
4.	For wi	hich of t	the following d	o you leave	your community? (Che	ck all that app	ly.) Where do you go	o to obtain t	hese
	⋈	Sho	pping 5	tom L	ake or .	Spence	n		
	\boxtimes	Pers	sonal needs		IX Rapids				
	24	Bani	king St	nuc R		- MALLOCKE	*		-
	120	Emp	designation of the		places -	substa	besta taa-h		
	\square	Soci			pids , Spen				
5.	Do уо	_	100	usinesses ir	the community?				
	If ves.	-	res No You continue to	use them i	f the Post Office is disc	antinued?			
		2000	res Na	Mas (1991)	THE F OPE CHICE IS DISC	orining r			
Name	K Kr	stri	1 Skel	ton			12		
Addre	ss: /	456	490	4 St.					
Telepi	hone:	712	- 286-	5678					
Date:	74911	over	- 10						



FIRST NATIONAL BANK

REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Now M. Okhem

PO Box 9998



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Docket 1379069 - 50576 Hem Nb 3-2-Page No 3-4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps		1/2		
ь.	Mailing Letters	_			
Ġ	Mailing Parcels			Ø.	
d.	Pick up Post Office box mail	凶			
€.	Pick up general delivery mail	BL			
f,	Buying money orders		П	Ø.	П
g:	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<u></u>
h	Sending Express Mail				Z -
i.	Buying stamp-collecting material		1		П
Oth	er Postal Services		4752		_
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
0	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	S			_
d.	Using public bulletin board	Ø YES	□ NO		_
e.	Other	YES	NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	A PROPERTY OF THE PARTY OF THE		
	If yes, please explain:				

	☐ Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			15-22
For	which of the following dices?	o you leave your community? (Cher	ok all that apply.) Where do you	go to obtain these
D	< Shopping			
	Personal needs			
	Banking			
Ø	Employment			
	Social needs			
До у	ou currently use local b	ousinesses in the community?		
3355	Yes No			
If yes	s, would you continue to	use them if the Post Office is disco	ontinued?	
11.2500	Yes No			
11.3340				
	irst Nation	aBank		
me: F	ivst Nation Rembrand	elBank + ,Ia.		

DOCKET NO. ITEM NO. PAGE

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



DOUG AND KELLI SASSMAN 4731 120TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docker: 1379059 - 50576 Hem Nor 42 Page Nb. 44

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Pos	ital Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			Ø	
b.	Mailing Letters		X		
0.	Mailing Parcels			K	
	Pick up Post Office box mail				×
	Pick up ganeral dolivery mail				Ø
	Buying money orders				囟
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Þ	
1.	Sending Express Mail				X
	Buying stamp-collecting material				\boxtimes
Oti	er Postal Services				
١.	Entering permit mailings	YES	₩ NO		
۵.	Resetting/using postage meter	YES	'⊠ №		
Vo	npostal Services				
1.	Picking up government forms (such as tax forms)	YES	₩,NO		
),	Using for school bus stop	YES	NO E		
	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				_
1.	Using public bulletin board	YES	□ №		
i.,	Other	☐ YES	□ NO		
	If yes, please explain:				
00	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or far	personal n	eeds?
		YES	□ NO		
	If yes, please explain:				
	SIDLY RAPIDS DURING BILISMESS H	MIRS !	FICAL	Sc. 1	_

WORK IN TOWN.

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DOCKET NO.	13796069-50		
TEM NO.	22-		
PAGE	97		

	Better	Just as Good	No Opinion	☐ Worse
If yes	please explain			
For wi		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
Ø	Shapping 9	TORM LAVE OR	SPANCER	
Ø	Personal needs	SAME AS ARON	٤	
Ø	Banking Re	MBRANDT		
Ø	Employment	SIDUY RAPIDS		
Ø	Social needs			
e eeste	Yes No No would you continue to	sinesses in the community? use them if the Post Office is discr	ontinued?	
ame: Do	121 12046	u Sassman	ndt Ia	



DANA DECKER

PO BOX 31 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be pusted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1379069 - 50576

Hem Nov. 32. Page Nov. 54

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

P	ostal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps			\boxtimes	
b,	Mailing Letters		M		
0.	Mailing Parcels	A			
d.	Pick up Post Office box mail	Ø			
0.	Pick up general delivery mail		D		120
t.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				\boxtimes
í.	Buying stamp-collecting material				\boxtimes
Of	her Postal Services			· (500)	
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	NO 🖾		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	Ом 🖾		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO MO		
	If yes, please explain:	27179	W.5740a4.04.5		
d.	Using public bulletin board	YES	ОИ 🖺		_
ė.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or far p	ersonal nec	ids?
		YES	X NO		
	If yes, please explain:				

	Better	Just as Good		No Opinion	☐ Worse
If y	es, please explain:				
For	which of the following d	o you leave your community? (Che	ck all that app	ly.) Where do you g	to obtain these
		Lake Spencer / Sim	in Cito		
b	Personal needs	if P	0		
	Banking Renn	t board			
T	A .	it.Lale			
V					
	Yes No	usinesses in the community? o use them if the Post Office is disco	mlinued?		
ne:	CALLED THE STATE OF THE STATE O				
ne:]	208 N Brod	idway Box31 B	embru	ndt, d450	0576

DOCKET NO. ITEM NO. PAGE



VAUGHAN HARALDSON PO BOX 135 REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sigux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket 1379069 - 50576 Item Nor. 72. Page Nor Oci

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
Ь,	Mailing Letters		d		
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail	Ø			
в.	Pick up general delivery mail	回			
Ť.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø,	
h.	Sending Express Mail				回
i,	Buying stamp-collecting material				\square'
Oti	ner Postal Services	3-30			
8.	Entering permit mailings	VES	□ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	□ NO		
8.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	Ø NO		
	If yes, please explain:				

DOCKET NO.	1379069-505		
TEM NO.	22		
AGE	66		

3. 1	f you was	fously/currently rece ++1's receive Post te delivery or PO Bo	Office box service of	r general delivery se	arvice, co	our delivery service emplete this section.	proceed to question 4. How do you think
		☐ Better	☐ Just as	Good		No Opinion	☑ Worse
	If yes,	please explain:					
	95						
4.	For whi	ich of the following d s?	o you leave your cor	nmunity? (Check all	that app	ly.) Where do you g	o to obtain these
	Ø	Shopping 5	loux ciry/s	PENCER			
		Personal needs					
		Banking					
		Employment	PENCER				
		Social needs					
- 20		ere en					
5.	Do you	currently use local t	usinesses in the col	mmunity?			
	If yes,	would you continue t	use them if the Po	st Office is discontin	ued?		
		Yes No					
		. /.	7. 1				
Nam	8:	VAMOITAN	MAICH LOSON				
Addr	ess.	No Box	135 , RENE	RHAMI, IA	50	576	
Tele	phone:	7/2 2	16-6481				
Date		4/14/11					



DAVID MADSEN 4879 90TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1379068 - 56576 Nam Nor: 22 Page Nor: 74

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly Neve
a.	Buying Stamps) X
b.	Mailing Letters			X D
c.	Mailing Percels		П	₹ n
d.	Pick up Post Office box mail		П	- F
ø.	Pick up general delivery mail			
f.	Buying money orders		П	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			70
ħ.	Sending Express Mail			
L	Buying stamp-collecting material			
Oth	ner Postal Services		. /	
a.	Entering permit mailings	YES	No	
b.	Resetting/using postage meter	YES	No	
Not	npostal Services	n-mark-	0	
荷	Picking up government forms (such as tax forms)	YES	NO IN	
b.	Using for school bus stop	YES	NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	DA NO	
	If yes, please explain:		24	
d.	Using public bulletin board	YES	NO	
e.	Other	YES	DINO	
	If yes, please explain:		7	
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, as for p	ersonal needs?
		YES		
	If yes, please explain:	/	332	
	When shopping			

DÖ	CK.	ET!	NO.
THE	54.1	VO.	
Pile	ne.		

137906A-50576

☐ Better	Just as Good	No Opinion	☐ Worse
If yes, please explain:			
For which of the following	do you leave your community? (Che	rk all that sook \ Where do you o	s to obtain these
services?		the same same same of the same	o to obtain these
Shopping)
Personal needs	> Jan.	1 +	/ _
Banking	-> 101 W	1 Las	40
Employment			
Social needs			
Do you currently use local	businesses in the community?		
☐ Yes No	1		
If yes, would you continue	to use them if the Post Office is disco	ontinued?	
	6 0		
Yes No			
Yes No	1 200		
□ Yes□ No ame: DAVID	L. Madse	en	
ame: DAVID	L. Madse	en_	
	L. Madse	en_	
ame: DAVID	L. Madse 904 fr	en e.	
ame: DAVID idress: 4879	L. Madse 904 Au 16 3946	en e	



RICHARD AND ELDISE OBMAN 4854 120TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket 1379069 - 50576 form Nbr 272 Page NL 72

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps			M	
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail				Ø
O,	Pick up general delivery mail			13	
Ť.	Buying money orders				\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B
ħ,	Sending Express Mail				\boxtimes
1	Buying stamp-collecting material				\boxtimes
Oti	er Postal Services				
a.	Entering permit mailings	YES	≥ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	⊠″NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				_
đ,	Using public bulletin board	YES	□ NO		
е.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	M NO		
	If yes, please explain:				

DC	C	KE	Ŧ	NO
m	M	N	Q.	
P)	232	E		

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32	
30	

		☐ Better	[Just as Good		No Opinion	☐ Worse
	If yes,	please explai	in:				
	_						
	For wh	ich of the folk ss?	owing do you lea	ave your community? (Che	ck all that app	ly.) Where do you go	to obtain these
	M	Shopping	Storn	Lake Sion	Rosido		
	M	Personal n		1 11	The same of		
		Banking	Rembra	ndt			
		Employmen	nt Remo	randt			
		Social need	- 0	TANAT			
	If yes, t	Yes [No tinue to use the	es in the community?	ontinued?		
me:	R	CHARD	& ELDIS	E DAMAN			
	. 4	854 1	20th A	VE, REHERAN	DT IA	50576	
dress		712-20	6-557	9			
dress	ne:	1100 000	the section of the	4			

1379069-50576 22 8e

CHURCHES & BUSINESSES:

AUCTION HOUSE

2 CHURCHES

FULL SERVICE BANK

SUPPER CLUB

SEED DEALERSHIP

WELDER

IT IS DIFFICULT TO UNDERSTAND HOW THIS
PROPOSED CLOSING MAKES ANY SENSE WHEN
ONE STUDIES DUR NEIGHBOR TRUESDALE WITH
ONE BAR PERIOD. THEY KEEP THEIR POST OFFICE
AND WE LOSE DURS?

PERHAIS WHEN YOU'RE TRYING TO BALANCE
THE BUDGET, YOU SHOULD REASSESS THE RATES FOR
JUNK MAIL AND THE RIDICULOUSLY LAVISH SALARIES
AND BENEFITS FOR EMPLOYEES, TEACHERS ENTRUSTED
WITH YOUNG MINOS DON'T FARE AS WELL!



SALVADOR ZAUALA 108 N 1ST AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Bax 9998



2

Docket 1379069 - 50676 Item Nbr: 33 Page Nbr: 74

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

stal Services	Daily	Weekly	Monthly	Never
Buying Stamps				
Mailing Letters		13		
Mailing Parcels				
Pick up Post Office box mail			П	d
Pick up general delivery mail	Ø			П
Buying money orders		V	П	П
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Sending Express Mail			Ø	
Buying stamp-collecting material			N	П
er Postal Services		-		-
Entering permit mailings	YES	1 NO		
Resetting/using postage meter	YES	1 NO		
postal Services		100		
Picking up government forms (such as tax forms)	YES	□ NO		
Using for school bus stop	YES	13 NO		
Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
If yes, please explain:				
Using public bulletin board	YES	□ NO		
Other	YES	1 NO		
If yes, please explain:	The same of the sa	Indiano.is		= 0
ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or fgr pe	ersonal nee	eds?
If yes, please explain:	1000	500 Sec.		
	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Ber Postal Services Entering permit mailings Resetting/using postage meter Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Per Postal Services Entering permit mailings Resetting/using postage meter Postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Tou pass another Post Office during business hours while traveling to or from work, or shopped to the pass of the post of the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to or from work, or shopped to the pass another Post Office during business hours while traveling to the pass and t	Buying Stamps Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Prostal Services Entering permit mailings Resetting/using postage meter Prostal Services Picking up government forms (such as tax forms) Using for school bus step Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Ou pass another Post Office during business hours while traveling to or from work, or shopping, or far person another Post Office during business hours while traveling to or from work, or shopping, or far person another Post Office during business hours while traveling to or from work, or shopping, or far person and the prost of the person another Post Office during business hours while traveling to or from work, or shopping, or far person and the prost of the person and the prost of the person and the	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting special services Buying stamp-collecting special servic

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		Better		Just as Good		No Opinion	☑ Worse
If ye	es, please	e explain:					
For	which of	the following do	you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	Sho	pping					
◢	Pen	sonal needs					
	Ban	king					
d	Emg	ployment					
Ø	Soc	al needs					
400		W 10 103	87 8				
If yes	II. would	Yes No		the community? the Post Office is disco	entinued?		
If yes	II. would	Yes No	ase them i	20	***************************************	TA 50.	576
	Eluc Bluc	Yes No you continue to a Yes No N	ava Lava Lava	the Post Office is disc.	***************************************	TA 50.	576



ELMER PETERS

PO BOX 136 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket 1379088 - 50576 flem Nor: 22-Page Nor: 104

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			4	
b.	Mailing Letters		V		
C,	Mailing Parcels			V	
d,	Pick up Post Office box mail	Ø			
ė.	Pick up general delivery mail		Ø		
f.	Buying money orders				
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
l.	Buying stamp-collecting material				P
Ott	ner Postal Services			***************************************	2000
а,	Entering permit mailings	√ YES	□ NO		
b,	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	_	**************************************		
d.	Using public bulletin board	YES	□ NO		_
е.	Other	YES	☐ NO		
	If yes, please explain:	2	T. H. SATTIES		
Do	ou pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	₩ NO		
	If yes, please explain:				

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		☐ Better	Just as Good		No Opinion	Worse
	If yes,	please explain:				
4.	For wh	nich of the following d es?	o you leave your community? (Chec	k all that app	ly.) Where do you g	o to obtain these
	∇	Shopping				
		Personal needs				
		Banking				
		Employment				
	$\overline{\mathcal{L}}$	Social needs				
ce.ii	H 000000		era stereta itolario accessoso a representados			
5.	Do you	Yes No	usinesses in the community?			
	If yes,		use them if the Post Office is disco	intinued?		
		Yes No				
Name	8	Imer 6	etero			
Addre	ss: 2/	4 lot are,	N BOY 136			
Teleph	none: 7	1/2-286	-5208			
		12 - 20/1				



WALDO WOELBER 4718 100TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket 1379068 - 50578 Nem Nor 2.2 Page Nor 11 Q

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekty	Monthly	Never
8.	Buying Stamps			12	
b.	Mailing Letters	\square			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				Ø
Q .	Pick up general delivery mail				Ø
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail				Ø
Ĺ.	Buying stamp-collecting material		П		Ø
Oth	er Postal Services		\$155°c		
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	₪ NO		
No	postal Services				
9.	Picking up government forms (such as tax forms)	Z YES	□ NO		
b.	Using for school bus stop	YES	☑ NO		
D.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	**************************************	4000		
d.	Using public bulletin board	YES	☑ NO		-
9.	Other	YES	☑ NO		
	If yes, please explain:				
Do:	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ NO		
	If yes, please explain:	70			

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PΑ	G	ĺ				

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		☐ Better	(2)	Just as Good		No Opinion	Worse
	If yes	, please explain:					
4.	Forw	hich of the following o	o you leave	your community? (Che	ck all that app	ly.) Where do you go	o to obtain these
	Ø	Shopping					
	\square	Personal needs					
	\square	Banking					
	团	Employment					
	\Box	Social needs					
5.				the community?	ontinued?		
		Yes M No	7	11			
Name	ε (Waldo	Wa	e/ber			
		Waldo 4718	W0	olber 14 Noe	. , Re	mboun	dt
Name Addre Telep		Waldo 47/8 7/2-2	W0 100 86-6	0/ber 14 Ave	. , Re	mboan	dt



MR AND MRS ROLAND MITCHELL PD BOX 186 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sigux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket 1379069 - 50576

Page Nor 22

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

	Po	stal Services	Daily	Weekly	Monthly	Neve
	3,	Buying Stamps		\boxtimes		
	ь.	Mailing Letters				
	c.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail	M			
	ø.	Pick up general delivery mail				\boxtimes
	ŧ,	Buying money orders				M
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h,	Sending Express Mail			\boxtimes	
	i,	Buying stamp-collecting material				Ø
	Ott	ner Postal Services	William .	(1997)	* <u>50,50</u>	Mark
	a.	Entering permit mailings	YES	NO 🖂		
	b,	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:	-			
	d.	Using public bulletin board	☑ YES	□ NO		
	0.	Other	YES	□ NO		
		If yes, please explain:				_
2.	Do	you pass another Post Office during business hours while traveling to or from wo	wk, or shopp	ing, or far p	ersonal nee	ds?
			YES	⊠ NO		
		If yes, please explain:				

DOCKETNO. TIEM NO. PAGE 1379 049, 50574

		Better		Just as Good	\boxtimes	No Opinion	Worse
	If yes,	please explain:					
4.	For wh		do you leave	your community? (Che	ck all that app	lly.) Where do you g	o to obtain these
	Ø	Shopping					
	\boxtimes	Personal needs					
		Banking					
		Employment					
	M	Social needs					
Б,	inetti i	yes No would you continue Yes No	to use them i	n the community?	ontinued?		
Name	. /	M/M Ro	land	Mithell			
Addre	355.	P.O. Bo	186	0			
Telep	shone:	1/2 - 2	86-3	5442			



DON AND ARDIS WHITAKER PO BOX 77 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Man M. Officer

PO Box 9998



2.

Docket 1379068 - 80876 Hem Nbr. 22-Pege Nbr. | 3-4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Mana
a.	Buying Stamps		П	IX	Neve
ь.	Mailing Letters	×	П		П
c	Mailing Parcels accasionally				
d.	Pick up Post Office box mail	×		П	П
Θ,	Pick up general delivery mail				Ø
f.	Buying money orders			П	M
g-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	¥ 🗀			
h,	Sending Express Mail				X
Ĺ,	Buying stamp-collecting material			П	X
Oti	ner Postal Services	11.00		-	1900
a.	Entering permit mailings	YES	NO NO		
b;	Resetting/using postage meter	YES	NO.		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	No		
5.	Using for school bus stop	YES	₩ NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain: Eich up their mail etc.	21640214	(Emoluse)		_
1.	Using public bulletin board	YES	Ŋ NO		_
3.	Other	YES	□ NO		
	If yes, please explain:				
00	you pass another Post Office during business hours while traveling to or from work	c or shopp	ing, or for p	ersonal nee	ds?
		YES	₩ NO		
	If yes, please explain:		3/16/34		

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DOCKET NO.	1379069-50576
PRESS NO.	22
PAGE	136

	☐ Better	Just as Good	No Opinion	Worse
it?	res, please explain:			
4. For	which of the following vices?	do you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
ĮΣ	Shopping _	turm Lake - spe	ncer	
	Personal needs			
	Banking			
	Employment			
D	Social needs (Cating out - n	novilo	
5. Do	you currently use local i	businesses in the community?		
007-5	Yes No			
If ye	7 - 7	to use them if the Post Office is disco	ntinued?	
	Yes □ No			
Name:	Don +	ardis Whitake	r	
Address	211 7 6	roadway Po	Box 77	
	717-28	6-5971		



RANDY MCKIBBEN 4881 120TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998

Cedar Repide, lowe, 52408-9998



Docket: 1379089 - 50576 Nem Nbr 22L Page Nbr | U a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

		2-616			
P	ostal Services	Daily	Weekly	Monthly	Never
а	Buying Stamps			M	
b	Mailing Letters	X			
Ç,	Mailing Parcels			×	П
d.	Pick up Post Office box mail				図
ø	Pick up general delivery mail				图
f.	Buying money orders	П			石
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П	R	П
h.	Sending Express Mail	П	П	X	П
12	Buying stamp-collecting material	П		П	EJ
O	her Postal Services	Page 1	1		4.20
8,	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	enpostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	⊠ №		
c	Assisting senior citizens, persons with disabilities, etc.	YES	Ю №		
	If yes, please explain:				
d,	Using public bulletin board	YES	⊠ NO		
e,	Other	YES	A NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ling, or for p	ersonal nee	ds?
		YES:	X NO		
	If yes, please explain:				

DOCKETNO. FREW NO. PAGE 1379.069-30.516

		☐ Better	Just as Good		No Opinion	☐ Worse	
	If yes,	please explain:					
4.	For wi	hich of the following o	do you leave your community? (Che	eck all that app	ly.) Where do you g	o to obtain these	
	Ø	Shopping					
	X	Personal needs					
	M	Banking					
		Employment					_
		Social needs					
	(C)						_
5.	If yes,	Yes 🗌 No	.44				
Name	If yes,	Yes No would you continue t	o use them if the Post Office is disc	36 N	in BRA	UDT. TA	<u>5</u> 657
Name Addre	If yes,	Yes No would you continue t	o use them if the Post Office is disc	36 N	en BRAZ	UDT, FA	5657



OUR SAVIOR'S LUTHERAN CHURCH PO BOX 47 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date, If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Bax 9998



2.

Docket 1379069 - 50676

Item Nor. 22 Page Nor. 154

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			\square	
b.	Mailing Letters		Ø		
c	Mailing Parcels			Z	
d.	Pick up Post Office box mail				
е	Pick up general delivery mail				Ø
Ť.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h,	Sending Express Mail.				2
ž,	Buying stamp-collecting material				
Ott	er Postal Services			1	- Clinic
а.	Entering permit mailings	YES	☑ No		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	☑ YES	□ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	-	-13/11		
d.	Using public bulletin board	☐ YES	□ №		
8.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	sing, or for p	ersonal ne	eds?
		YES	☑ NO		
	If yes, please explain:				

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IT	EN	Ü	1C	Ĺ		
P	ÁΩ					

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		Better	Just as Good		No Opinion	☑ Worse
	If yes, p	please explain			1000000 P4 101000 VIVA	
4.	For whit	ch of the following do	o you leave your community? (Che	eck all that app	y.) Where do you g	o to obtain these
	Ø	Shopping				
	团	Personal needs				
		Banking				
		Employment				
		Social needs				
5,	Do you o	Yes No	usinesses in the community?	ontinued?		
Vame	If yes, w	yes M No Ur Saci	Sherran Wood	elber an Cl	Sec.	
Name Addres	0		Sperran Woodor's Luther Broadway	elber an Cr Po B	larch	
500.000	[0 ss:		or's Luther	an Cl	larch	



MARGO SIEVERS 1134 510TH ST REMBRANDT, IA 50576

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1379068 - 50576

Rem Nor. J.A. Page Nor. J.Q.s.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail			- D2/	
e.	Pict: up general delivery mail		D/	П	П
f,	Buying money orders		П	П	w/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
hi	Sending Express Mail				D'
i,:	Buying stamp-collecting material			EV.	П
Oth	ner Postal Services			100	
a.	Entering permit mailings	YES	☑ NO		
b,	Resetting/using postage meter	YES	1 NO		
Not	npostal Services		JII-III JOJOUS		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YEŞ	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:		10.55		_
d.	Using public bulletin board	YES	□ NO		_
e.	Other	YES	Пио		
	If yes, please explain:	VIIII NOON	. Comm . 100-30		_
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	rsonal nee	ds?
		YES	M NO		
	If yes, please explain:	LI - LISTING	S-S-S-S-S-S-S-S-S-S-S-S-S-S-S-S-S-S-S-		

REM NO.	ĐÔ	O	æ	т	h	Ю	
REM NO.	7.		77	7			
	RΕ	М	N	D.	ŀ		

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	☐ Better	Just as Good		No Opinion	Worse
If ye	es, please explain:				
For	which of the following d	to you leave your community? (o to obtain these
- 0	Shopping	Stron Leke	or Spe	reha	
	Personal needs		17		
	Banking	1			
	Employment)		
	Social needs	ay englage	1		
4		N/	*		
Do	you currently use local t	ousinesses in the community?			
	Yes No				
If ye		o use them if the Post Office is	discontinued?		
	Yes Mo				
me:	Mars. Si	FIRENS			
dress	U M34	510 St.	Rembra	ndt JA	50576
01,019,01					



REMBRANDT ENTERPRISES INC.

1419 480TH ST REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket 1379059 - 50576 Nem Nbr. 32 Page Nbr. [7] 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	×			
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e,	Pick up general delivery mail	M			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		K		
ħ.	Seriding Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ №		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain				
d.	Using public bulletin board	YES	□ NO		
е.	Other	YES	□ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ling, or for p	ersonal ne	eds?
		YES	Ø NO		
	If yes, please explain:				
	we are a business and use the PO to	egivent			

DOCKETNO. FIERING. PAGE 13:19:069-50:516 22 17:0

	Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:			
For w	hich of the following o	do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
If yes,	Ves □ No would you continue Ves □ No	Enturprises Inc	se nixerace.	
s 14	19 4804 8	t Rembrandt I	A 50576	
	712-286-60	00		



TIM PETERSON 5022 HWY 71 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN OBRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1379069 - 50676 ftem Nor: 22 Page Ntr: 15 ds.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters			\boxtimes	
c.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail				Ø
e,	Pick up general delivery mail				Ø
f.	Buying money orders				囟
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				囚
ħ.	Sending Express Mail			\boxtimes	
L	Buying stamp-collecting material		П	П	\boxtimes
Ott	er Postal Services	_			Pencil
a.	Entering permit mailings	☐ YES	⋈ No		
b,	Resetting/using postage meter	☐ YES	⊠ NO		
No	postal Services				
a,	Picking up government forms (such as tax forms)	YES	☑ NO		
b,	Using for school bus stop	YES	⊠. NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:				
d,	Using public bulletin board	YES	⊠ NO		
€,	Other	YES	⊠ NO		
	If yes, please explain.	-AVV -374A			
Do	rou pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				

DOCKETNO. TENNO, PAGE 1379069-50576 22 186

			Better	П	Il compare to your curn	П	No Opinion	☐ Worse
	If yes	pleas	se explain:	-	Series and Series	· Init	no operon	T1 Morse
	_							
4.	Forwi	nich o es?	f the following do	you leave	your community? (Che	ck all that app	ly.) Where do you g	to obtain these
	Ø	Sh	opping	Storm	Lake			
	\square	Pe	rsonal needs	Store	n Lake			
		Ba	nking					
		En	ployment					
	☒	So	cial needs	Etoin	Sake			
5.	Do you	curre	ently use local bu	Jainesses ir	the community?			
		_	Yes No					
	If yes,			use them i	the Post Office is discr	intinued?		
		X	Yes No					
Vame	: T	m	Peterso	21				
Addre	iss: 5	02	2 HW	4 71	<u> </u>			
Telepi	hone: (the season	b 7	12-288-	6034		



JANET HARALDSON PO BOX 107 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1379069 - 50576 flem Noc. 22 Page Nor. 14 4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
8.	Buying Stamps			2	
b.	Mailing Letters		\boxtimes		
¢,	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail		X		Ø
f	Buying money orders				
g:	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			区	
h.	Sending Express Mail				Ø
i,	Buying stamp-collecting material		П	\boxtimes	П
Ott	ner Postal Services		1000		-
а.	Entering permit mailings	YES	图 NO		
b,	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
2	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	11000	4/0/15-00-0-		
d:	Using public bulletin board	YES	Ŋ NO		-
o.	Other	YES	M NO		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	ede?
		YES	⊠ NO		
	If yes, please explain:				

DODYETNÓ. HENNO. PAGE 1349069-50576 192-

	Better	☐ Just as Good	No Opinion	☐ Worse
If y	res, please explain:			
For	which of the following d	o you leave your community? (Cl	heck all that apply.) Where do yo	u go to obtain these
V	Shopping			
3	Personal needs			
	Banking			
	Employment			
	Social needs			
If ye	Yes No		scontinued?	
iross				
	0 1	JT Is 505		



KOLANA LENZ PO BOX 62 REMBRANDT, IA 50578

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Reinbrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Reinbrandt Post Office at a later date. If you have additional questions or commerts, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket: 1379068 - 50575 from Nbr. 22. Page Nbr. 30.4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Nove
a.	Buying Stamps			123	
b.	Mailing Letters	\square			
a,	Mailing Parcels			Ø	
d,	Pick up Post Office box mail	×			
ė,	Pick up general delivery mail			Q	
t.	Buying money orders			Ø	П
g;	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			ED.	
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material	П	П	-	
Oth	er Postal Services	1			
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services		0.00		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:		7		
d,	Using public bulletin board	☐ YES	□ NO		_
е,	Other	YES	□ NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	ds?
		YES			
	If yes, please explain:		(54)		

DOCKETNO 1379:669-50576
TEN HO. 2320%

		Better	Just as Good	1 2	No Opinion	☐ Worse
	If yes,	please explain:				2000
4	For wh	nich of the following d	lo you leave your commun	ity? (Check all that appl	y.) Where do you go to	obtain these
		Shopping				
	囟	Personal needs				= 0
		Banking				
	Ø	Employment				
	囟	Social needs				acili.
	If yes,	Yes No	usinesses in the commun	37/34		
Vame	p. Di-	Bal La	Rem brandt	IA 505	76	
Vame	39, I L					



BETH RIPKE 4841 110TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket 1379089 - 50676 Rem Nbr J.L. Page Nbr J.A.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

	A COMPANIES COMP			200 - 200 H	
PC	stal Services	Daily	Weekly	Monthly	Never
ä.	Buying Stamps			M	
b.	Mailing Letters		M		
c.	Mailing Parcels		M		
d.	Pick up Post Office box mail				Ø
ø.	Pick up general delivery malt				M
t.	Buying money orders				D)
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			ø	
ħ.	Sending Express Mail			政	
60	Buying stamp-collecting material				ta.
Ott	ner Postal Services	-	1		~
a.	Entering permit mailings	YES	⊠ NO		
b,	Resetting/using postage meter	YES	M NO		
No	npostal Services		1		
a,	Picking up government forms (such as tax forms)	YES	№ мо		
b.	Using for school bus stop	YES	И по		
c	Assisting senior citizens, persons with disabilities, etc.	YES	VI NO		
	If yes, please explain:		Ţ		
d.	Using public bulletin board	YES	□ NO		_
e.	Other	☐ YES	M. NO		
	If yes, please explain:		4		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES YES	NO.		
	If yes, please explain:		- V		

DOCHST NG:	1379069-50574
TERMO.	22
PAGE	210

9	If you was the receive Pos carrier route delivery or PO Bo	x service will compare to your con	n+ service?	☐ Worse
	If yes, please explain:		[_] No Opinion	☐ vvoise
4,	For which of the following di services?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping 5	toron Lake		
	Personal needs			
	Banking			
	Employment	outside stay Rad)ids	
	Social needs N	emp places	1152-1	
5.	Do you currently use local b	usinesses in the community?		
	Yes No			
		use them if the Post Office is disc	ontinued?	
	Yes No			
Name	e Bedh Ripke			
Addre	ss: 4841 1102h	Ave		
Tolepi	hone:			



MYRON AND TERRI STANLEY 4605 120TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Wan M. Offren

PO Box 9998



2

Docket: 1379009 - 50576 Rem Nor 30 Page Nor 37 4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	ostal Services	Daily	Weekly	Monthly	Nave
3.	Buying Stamps				Ø
ь.	Mailing Letters				M
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				Ø
ú.	Pick up general delivery mail				N
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B
KC.	Sending Express Mail				\boxtimes
į,	Buying stamp-collecting material		П	П	W
Otl	her Postal Services	*****		11	-
a.	Entering permit mailings	YES	⊠ NO		
b,	Resetting/using postage meter	YES	M NO		
No	npostal Services	1.000	1.42860000		
В.	Picking up government forms (such as tax forms)	YES	NO.		
ь.	Using for school bus stop	YES	⊠ No		
	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	⊠ NO		_
ð.	Other	YES	NO.		
	If yes, please explain:	N 190-000 a			_
Do :	you pass another Post Office during business hours while travaling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds7
		YES			
	If yes, please explain:	10- 3- NSS			

DOCKET NO. RESILNO. PAUL 379069-9057V 220 220

	Better	Just as Good	No Opinion	☐ Worse
lf y	es, please explain:			
4. For	which of the follow vices?	ng do you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
X	Shopping	Storm Lake, Since	City	
区	Personal need	s Storm Lake		
×	Banking	Storm lake		
\boxtimes	Employment	Storm Lake		
	Social needs			
5. Do		cal businesses in the community? No		
	⊠ Yes □	ue to use them if the Post Office is disco No		
If ye	s, would you contin	ue to use them if the Post Office is disco		
If ye	Myron & 4605 12	ue to use them if the Post Office is disco No		



SHIRLEY SCADDEN PO BOX 155 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1379069 - 50576 florn Nbr: J2 Page Nbr: J3 4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters				
C.	Mailing Parcels				
d,	Pick up Post Office box mail	M			
0	Pick up general delivery mail				
t,	Buying money orders		П		M
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				
Ott	ner Postal Services		W549	.e. 5545W	97-55
8.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	Ŋ.NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YE\$	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	0.000			
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	□ NO		
	If yes, please explain:	hant Laborer			
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		☐ YES			
	If yes, please explain:				

DODGETNG. FERRING. PAGE 1379069.50576 22 23%

		Better	Just as Good	No Opinion	Worse
	If yes,	, please explain:			
	Forut	high of the following of			NV8841860/4027-42-
4.	service	es?	o you leave your community? (Che	eck all that apply.) Where do you g	to obtain these
		Shopping			
	\square	Personal heeds			
		Banking			
	\boxtimes	Employment			
	Ø	Social needs			
5.		u currently use local b	ousinesses in the community?		
	If yes,	would you continue to	o use them if the Post Office is disc	continued?	
	- 4	172			
Name	e: _/	Didy X.	adlen		
Name		Hirly X. 207 Ao 1st	addin ave. Pakons	is Rembrandt.	La 50576
Addre		History X. 207 Ao 1st 712-286	adden Ove. P.O. Bod 15 -5141	is Bowlinandt.	La 50576



STEVEN H AND COLLEEN M SWANSON 879 500TH ST REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

New M. Chrien

PO Box 9998



Docket: 1379069 - 50576 Item Nov JJ Page Nor JN 4,

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** Mailing Letters Mailing Parcels only if certified mail Pick up Post Office box mail. Pick up general dulivery mail f. Buying money orders occationally Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings YES I NO Resetting/using postage meter | YES NO Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop b. c. Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board XI YES Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain:

DOCKSTNG. REWING. PAGE 1379069-50576 22 21 h

- ·	Jan Jackson Line	eived carrier delivery, there will be no t Office box service or general delive ox service will compare to your con-	OFFICE OFFICE OF	implete this section.	How do you think
	If yes, please explain:	☐ Just as Good		No Opinion	Worse
	1 yes, picase explain.				
4.	For which of the following services?	do you leave your community? (Chec	k all that app	y.) Where do you g	o to obtain these
	Shopping C	pencer Iowa			
	Personal needs	Spencer Iow	a		
	Banking C	tom late Iowa			
	Employment 2	form lake Iow			
	Social needs	pencer Iowa			
5,	Do you currently use local to	usinesses in the community?			
	Yes No				
	If yes, would you continue t	ouse them if the Post Office is disco	ntinued?	robably 11	lot
	Tes No	·	*	8.41	
Name	Steven H.	r aleen M. S	Swans	on	
Addre	ss: 879	Sootal Street	Remb	Wandt, I	ava 50576
Teleph	none Cell onl	4 No land line		7/2-730	2-0501
Date:	4-9-11	1			- 201



PATRICIA LOHSE 305 E MAIN REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket 1378069 - 50676 Rem Nbr. 22 Page Nbr. 254

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

P	estal Services	Daily	Weekly	Monthly	Neve
В.	Buying Stamps			X	
b,	Mailing Letters			Ø	
¢.	Mailing Parcels			(Z)	
d.	Pick up Post Office box mail				Ø
ø.	Pick up general delivery mail				
ť,	Buying money arders				
g,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				K
k	Buying stamp-collecting material				2524
Ot	ner Postal Services	1			Ø
8.	Entering permit mailings	YES	₩ мо		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services	Ashe is a	A.		
a.	Picking up government forms (such as tax forms)	☐ YES	M NO		
b.	Using for school bus stop	YES	NO.		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:		7		
d.	Using public bulletin board	☐ YES	☑ NO		_
0,	Other	☐ YES	⊠ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	D NO		
	If yes, please explain:				

DODRETNO. 1319049-50574 TELLINO. 22 PAGE 2.50

		Better		Just as Good		No Opinion	Worse
ify	es, plea	ase explain:					
For	which vices?	of the following d	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
Ċ	S	hopping					
	р	ersonal needs					
1	ј_ в	anking					
B	E	mployment					
Do		ocial needs	usinesses ir	the community?			
	Aon cnu	rently use local b		the community? the Post Office is disc	ontinued?		
	kon cnu	rently use local b Yes No		277	ontinued?		
lf ye	you cur th ss, woul	rently use local b Yes No d you continue to Yes No		277	antinued?		
If ye	you cur th ss, woul	rently use local b Yes No d you continue to Yes No		the Post Office is disc	antinued?		



KEVIN VAUDT 105 S RAILROAD ST REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenang at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket: 1375065 - 50576 Hem Nor: 22 Page Nor: 204

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	estal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			Ø	
b.	Mailing Letters	Ø			
G,	Mailing Parcels		M		
d.	Pick up Post Office box mail	Ø			
ø.	Pick up general delivery mail	Þ			
f,	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Œ	
ħ.	Sending Express Mail			Ø	
Ĺ	Buying stamp-collecting material				M
Oti	her Postal Services	270	01.5 4	- 10 (100)	7
a.	Entering permit mailings	YES	NO MO		
b,	Resetting/using postage meter	YES	₩ NO		
No	npostal Services		1		
а.	Picking up government forms (such as tax forms)	YES	₩ мо		
1.	Using for school bus stop	YES	D NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:	189-2	/ \		-
į.	Using public bulletin board	YES	Ø NO		
3.	Other	YES	M NO		
	If yes, please explain:		/\		
00	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	M NO		
	If yes, please explain:	141666	7		

DODYEY NO. FEELING. PAGE 1379069-5057v

	Better	Just as Good	No Opinion	Worse
1	f yes, please explain			/\
ı. F	or which of the following ervices?	do you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	Shopping			
ĵ	Personal needs			
1	Banking			
J	Employment			
ſ	Social needs			
	yes, would you continue Yes No	to use them if the Post Office is disco	ntinued?	
ame:	Hevirt Vaug	M W		
ddress	105 S. Ra	ilroad Street, Re	mbrandt, IA	50576
		- 5450		



KRIS COMBES PO BOX 106 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN OBRIEN

Manager, Post Office Operations

Man M. Okhim

PO Box 9998



2.

Docket: 1379068 - 50576 Hem Noc. 27 Page Nor. 27 4

5-1-0

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			12	
b.	Mailing Letters		123		
0.	Mailing Parcels				
i.	Pick up Post Office box mail	Ø.			
1.	Pick up general delivery mail				Ø
Ì	Buying money orders				Ø
i.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Ļ	Sending Express Mail				\boxtimes
	Buying stamp-collecting material				
tt	er Postal Services	1000	WEW	# FEEK	1000
300	Entering permit mailings	YES	⊠ NO		
i.	Resetting/using postage meter	YES	⊠ NO		
lo	npostal Services		10		
	Picking up government forms (such as tax forms)	YES	NO E		
	Using for school bus stop	YES	⊠ NO		
Ş	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	AU-10000000	area /ses		
120	Using public bulletin board	YES	M NO		
	Other	YES	□ NO		
	If yes, please explain:				
0	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		/ YES	X NO		
	If yes, please explain:		000000		

DOMESTICAL DESIGNATION OF THE PARTY OF THE P 1379069-50576

man of April 19 and 19	THE PROPERTY OF THE PROPERTY O	ved carrier delivery, there will be r Office box service or general deliv service will compare to your cor	to change to your delivery service - very service, complete this section.	– proceed to question 4 How do you think
	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:	11.000 411.0000		1
4. For w	hich of the following do	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
Þ	Shopping 5	From Lake	Spines Chr.	1
Ø	Personal needs	Sterm Lake		
Ø	Banking	Stone Repie	le	
Ø	Employment	not som will	L. unendland	
Ø	Social needs	S P Co	Stem Lake	
ame: Fi/	01 1-1-11	Box 106	Rom brandt 2	11 50576
elephone:				
ate: U	-8-11			
most Is-1 Post	people much	hove to bear	attach it to this form. Thank you for the form Since we were Closing to help Ho	there the
Centers (E)	* N C 3	o we have	one less 1	4.00
here				9



BONNIE L BRECHER 113 1ST AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1375069 - 50576 Nem Not: 372 Page Not: 384

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
8.	Buying Stamps			\mathbf{Y}	
b,	Mailing Letters			X	
C.	Mailing Parcels				\square
d.	Pick up Post Office box mail	1			
ũ.	Pict up general delivery mail				×
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				X
l	Buying stamp-collecting material	П			[4]
Ott	ner Postal Services	17.5	food	ш.	1.5.3
ä.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services	1200			
в.	Picking up government forms (such as tax forms)	YES	⊠ мо		
b.	Using for school bus stop	☐ YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:	11001200=14			
d.	Using public bulletin board	YES	⊠ NO		_
0.	Other	YES	₩ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	ds7
		YES	☑ NO		
	If yes, please explain:				

DOTALTING. 1379049.50576 THE MIG. 22 PAGE 280

	If yes,	Better please explain:	Just as Go	ood	□ No O	pinion	Warse
	For wh	nich of the following do yes?	rou leave your comm	unity? (Check all	that apply.) Wi	here do you go	to obtain these
	Ŋ.	Shopping	Storn	LAKe	T	9	
	\boxtimes	Personal needs	***	10	- 4		
	Ø	Banking	12	24	de		
		Employment				Ver	ived
		Social needs					
£		Yes No Would you continue to u			ed?		
me:	_	113 1 F	2 Dre	D I	- , .		-1.00
	19	113 1	Ave	Tembro	andt		Lowa



GIBBONS SALES PO BOX 137 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Legane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

Docket: 1379069 - 50576 flem Nor: 22 Page Nor: 244

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

				the The Problem Principle	
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Œ,	
b.	Mailing Letters	U			
c.	Mailing Parcels			o/	
d.	Pick up Post Office box mail				П
9	Pick up general delivery mail				
f,	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
ħ,	Sending Express Mail			E/	
i,	Buying stamp-collecting material		П		TO/
Ott	er Postal Services	_			1
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ No		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	No		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	[] NO		
	if yes, please explain:	(1995) -	V. 1977. E.E.B.		
d,	Using public bulletin board	☐ YES	□ NO		
е,	Other	☐ YES	- NO		
	If yes, please explain:	- Janes San	1.000.00		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	ids?
		YES	₩ NO		
	If yes, please explain:				

DOTYLTNO. HERNO. PAUL 1379069-50574 22 290

		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
	2 <u>2 </u>						
4.	For wh	ich of the following des?	o you leave	your community? (Che	ck all that app	ly.) Where do you g	to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employment					
		Social needs					
5.0	If yes, t	Yes No Would you continue to		n the community? If the Post Office is disc	ontinued?		
James	N :	10	GIBBON	S SALES			
Vame		- 10	PO IIO	ST AVENUE			
Varne	153			A 50576-0137			



SALLY RASSLER

PO BOX 133 REMBRANDT, IA 50576

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Replies Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2,

Docket: 1379068 - 50576

Hum Nor. 324 Page Nor. 324

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Q/	
b,	Mailing Letters		M		
¢,	Mailing Parcels			B	
d,	Pick up Post Office box mail	ď			
6	Pick up general delivery mail	N			
ŧ.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ĭ ⊠	
h.	Sending Express Mail				D'
l,	Buying stamp-collecting material			M	
Ot	ner Postal Services		2552	200	
а.	Entering permit mailings	YES	M NO		
ь.	Resetting/using postage meter	YES	NO D		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	-			_
d.	Using public bulletin board	YES	□ NO		
е.	Other	☐ YES	☐ NO		
	If yes, please explain:	Commun	it hoon	munar>	
	Special stame sales		1	1	
Do	you pass another Post Office during business hours while traveling to or from wi	ork, or shopp	ing, or for p	ersonal ne	eds?
	/ No / No /	YES	NO -	AME THE	ES
	If yes, please explain:				
	and bloom or worth in Lower.				

DOCKET NG. MENNIN PAUL 1379069-50576 32 366

	Better	Just as Good		No Opinion	Worse
	If yes, please explain:				
	-				
4.	For which of the following of services?	lo you leave your community? (Check all that app	ly.) Where do you g	to obtain these
	Shopping 6	runan or Storm olas	(
		11 //			
	Banking _	Kembrandt			
	☐ Employment				
	Social needs	Saunen on Storm	Lella.		
	========	product to state of the	100,000		
5.	54. <u> </u>	ousinesses in the community?			
	Yes No	o use them if the Post Office is	discontinued?		
	Yes □ No				
	500	ā			
Name:	Nally Nassi	<u>En</u>			
Address	203 E. M	ain St. BBox	133 Rom	Brandt.	
		-4631			



LINDA HENRICHS 4849 100TH AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sigux Repids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Now M. OBrien

PO Box 9998



Docket: 1379069 - 50578 flam Nor. 37 Page Nor. 37 4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

ostal Services	Daily	Weekly	Monthly	Never
			Ø	
5 July 2 13 10 10	×			
Mailing Parcels ————————————————————————————————————	- 🗇		2	П
Pick up Post Office box mall			n	П
Pick up general delivery mail		П	П	П
Buying money orders	П	П		П
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	- 🗆		M	
Buying stamp-collecting material				П
her Postal Services				
Entering permit mailings	YES	☐ NO		
Resetting/using postage meter	YES	□ NO		
npostal Services				
Picking up government forms (such as tax forms)	YES	☐ NO		
Using for school bus stop	YES	□ NO		
Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
If yes, please explain:		===		
Using public bulletin board	X YES	□ NO		
Other	TYES	□ NO		
If yes, please explain:	120000			
you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nec	ds?
If yes, please explain;		7		
	Mailing Letters Mailing Parcels Seasonal Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation. Sending Express Mail Buying stamp-collecting material ther Postal Services Entering permit mailings Resetting/using postage meter Propostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Seasonal Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Ther Postal Services Entering permit mailings Resetting/using postage meter Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other Tyes Tyes, please explain: you pass another Post Office during business hours while traveling to or from work, or shopp	Buying Stamps Mailing Letters Mailing Parcels Seasonal Pick up Post Office box mail Pick up post Office box mail Pick up post Office box mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collec	Buying Stamps Mailing Letters

DISTRICTING. TIES NO. PAGE 1319049-50576 72 316

	Better		Just as Good		No Opinion	Worse
If yes	please explain:					
-						
For w	hich of the following o	to you leave	your community? (Che		oly) Where do you g	o to obtain these
Ø	Shopping	Stor	01 01-	e 15	SLOUX &	Capids
X	Personal needs	St	ORM LA	dee	Sac C	Hy Doc
	Banking					10-
	Employment					
	Social needs					
If yes,	u currently use local Yes \ No would you continue Yes \ No	C	if the Post Office is disc	CUCYC Daw continued?	ea ea	ting-lit
16: 1	19110	100	oth A	ve	Remb	randt
1	1877	-/				
ess: (712-7	2 80	·-59a	5 '	4)	
ne:	1877 712-3 41711	> 80	-590	5- ′	0	



CITY OF REMBRANDT PO BOX 169 REMBRANDT, (A 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Man M. Okkien

PO Box 9998



Docket: 1379069 - 50576 Non: Nor: 32-Page No: 32-4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

PO	stal Services	Dally	Weekly	Monthly	Nover
а.	Buying Stamps		W		
b.	Mailing Letters		Ø		
C.	Mailing Parcels				
ď.	Pick up Post Office box mail	□ /			
8.	Pick up general delivery mail			П	П
f.	Buying money orders		П	П	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
L	Buying stamp-collecting material				
Oth	ner Postal Services			× ====	
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:		(2002)		
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	Пио		
	If yes, please explain:		31771 (1339)		
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ NO		
	If yes, please explain:				

PER NO.	w	7	-	4	D	ч
HE SCHOOL			6	×		
		×	D4	A		

1379069.505TV

		☐ Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For what service	nich of the following es?	do you leave your community? (Cr	neck all that apply.) Where do you	go to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
	До уос	currently use local t	businesses in the community?		
5.		Yes No	to use them if the Post Office is dis	scontinued?	
	If yes,	Yes No would you continue t Yes No	to use them if the Post Office is dis	scontinued?	
Name	If yes,	Yes No would you continue t Yes No City	of Rembrandt O Box 169	scontinued?	
Name Addre	If yes,	Yes No would you continue t Yes No City	of Rembrandt O Box 169 andt, IA. 50576	scontinued?	



MARLIN "TOM" COMBES PO BOX 53 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN OBRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket: 1379069 - 50576 flem Nor 22 Page No 334

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Dally	Weekly	Monthly	Never
a,	Buying Stamps			\boxtimes	
b.	Mailing Letters		×		
G.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	25			
е.	Pick up general delivery mail				Ø
f,	Buying money orders				×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				Ø
l.	Buying stamp-collecting material	П	П		M
Ott	ner Postal Services	775	===		
а.	Entering permit mailings	YES	NO		
b;	Resetting/using postage meter	YES	NO NO		
No	npostal Services	111-112-11-112-2			
n.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:				
1.	Using public bulletin board	YES	№ мо		
	Other	YES	⊠ NO		
	If yes, please explain:				_
Jo y	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal nee	ds?
		YES	NO IN		
	If yes, please explain:		50		

DOCKETNO. HISKNO. 1379.04-50574 22-334

Marin Co.	I You will be a	currently received carrier receive. Post Office box very or PO Box service w	Service or general date	USINI CONTROL OF	our delivery service — p emplete this section. How	roceed to question 4. w do you think
	□в	etter	Just as Good	M	No Opinion	Worse
	If yes, please	explain:		- 8		
4.	For which of the services?	he following do you leave	your community? (Che	eck all that app	ly.) Where do you go to	obtain these
	Shop	oping Storm	23Ke			
	Pers	onal needs Sion	1x Rapids			
	Bank	35/27	x Rapids			
	☐ Empl	loyment 'n e n ∈	8-			
	Social Social	al needs				
5.	H yes, would ye	ty use local businesses i es No ou continue to use them es No	if the Post Office is disc	continued?		
Name	Marli	n "Jom" o	-divides			
Addre	58: 106 M	ord Broady	ray PO Bo	x 530	Rembrand D	9 50576
Telepi	hone: 7/2	286 610	12			
Date:	4/7/	11				



KRYSTAL R DECKER 919 480TH ST REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern that postal employees at the administrative Post Office are rude. You stated that the retired
postmaster of Rembrant was rude. Employee courtesy is always a concern of postal managers. Postal employees receive
periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an
unprofessional or discourteous manner. If you have further experiences with Postal employees being unprofessional, please
bring it to my attention.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

On M. Obrien

PD Box 9998



Docket 1379069 - 50576 Nem Nov 22 Page Nbr 24 4

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	estal Services	Dally	Weekly	Monthly	Never
a,	Buying Stamps				Ø
b,	Mailing Letters				Ø.
C.	Mailing Parcels				M
d.	Pick up Post Office box mail		П		Ø
e.	Pick up general delivery mail	П	П	П	122
f.	Buying money orders	П	П	П	M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
ħ	Sending Express Mail				\boxtimes
E.	Buying stamp-collecting material				M
	ner Postal Services				(15.27)
a.	Entering permit mailings	YES	ои 🔯		
b,	Resetting/using postage meter	YES	NO E		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	MO 🔯		
b.	Using for school bus stop	YES	⊠ №		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	NO.		
	If yes, please explain;		353		
d,	Using public bulletin board	YES	⊠ NO		-
8	Other	☐ YES	⊠ NO		
	If yes, please explain:		Marie 1887		
oo;	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		☑ YES	□ NO		
	If yes, please explain:	Tho	ale in	101 H	N.E
	Linn Grow M.O. for years due to +	he to	+ 201	hat.	Hor.
	retired Postmaster from Rembre	inte u	MS M	ide 1	Los
	unhelated every time my his	mond	NC T	-	AT VOL.
	much all and the	SUITS.	Oi T	- WE	V.L
	there. The LIND GROVE, HOSTING	ASTU	- DUE	- KDe	mig-
	unhelpful every time my husk there. The Linn Grove Postme on the other hand will go or	At Of	her	was	10
	to help you!				J
	o web hou.				

DOCKLTNO. REVINO. PAUL 1379069-50574 22 34 h

	oute delivery or PO B	Just as Good	No Opinion	Worse
If yes	ı, please explain:			
For w	hich of the following	do you leave your community? (Che	ck all that apply.) Where d	o you go to obtain these
120	Shopping			
\boxtimes	Personal needs			
	Banking			
[3]	Employment			
	Social needs			
	Yes No	to use them if the Post Office is disc	antinued?	
me: K	mystal	K. Decker	6	
ime: K	Inystal 919 48	K. Decker	brant	DA 50574
- 7	(112) 2 (112) 3	R. Deckur DH St. Ren 96-4437	brant,	DA EDETY



JOLEEN J ANDERSON - LIBRARIAN PO BOX 169 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. You have stated that
you need the to have packages weighed. The rural carrier will accept any letters or packages mailing. The carrier will estimate
the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for
the amount over the estimate.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2

Docket 1379089 - 50576 Item Nor J. J. Page No. 3.5 4

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps			\boxtimes	
b.	Mailing Letters				
¢.	Mailing Parcels I may 1 books to other libra	Vie -	M	30	
d.	Pick up Post Office box mail In Towar.	Ø			
o.	Pick up general delivery mail				M
t.	Buying money orders			П	M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				
Œ	Buying stamp-collecting material				124
Oth	er Postal Services		553	4. VIII.	-
8.	Entering permit mailings	YES	₩ NO		
b,	Resetting/using postage meter	YES	M NO		
Nor	npostal Services		11-11-11-11-11		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ мо		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	Version .	60.60 =		
ď.	Using public bulletin board	YES	□ NO		
e,	Other	YES	☐ NO		
	If yes, please explain:	STORES AND			
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, ar shopp	ing, or for p	ntsonal nee	ds?
		YES	Charles and the second		
	If yes, please explain:		10000		

DOCKETNO, DE ENG. PAGE 379069-50516 32 350

3.	III. KOUL - W.	THE PROPERTY OF PROPERTY OF THE PROPERTY OF TH	ived carrier delivery, there will be no Office box service or general delive x service will compare to your	the addrained incomplete this exection to	- proceed to question 4. low do you think
		☐ Better	Just as Good	No Opinion	Worse
	If yes,	please explain: T	in the libraria	at Rembrand	t and I
4	For wh	need to nich of the following do	Your them we'd	nted to see how kall that apply.) Where do you go	Much is he to obtain these ever
	\boxtimes	Shopping	Storm hak	0	
	\boxtimes	Personal needs	StormLo	Ke	
		Banking	Rembrand	+	
		Employment	Rembran	+	
	图	Social needs C	harch Sto	rmbake	
5.		Yes No	usinesses in the community? use them if the Post Office is disco	ntinued?	
Nam	e: <)	oleen J	Anderson	hibraria	0
Addr	ess: 🕂	P.O. E	Box 169		
Telep	phone:	712 - 2	86-6801		
Date	P	Ipril	12, 2011		
Pleas	se add any llete this q	t additional comments uestionnaire.	on a separate piece of paper and a	ttach it to this form. Thank you for	taking the time to



SYD AND JUDY PETERSON PO BOX 55 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about delivery time. You expressed concern regarding later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gaspline goes up one cent per gallon our total gaspline cost rises more than \$1 million. Therefore, when structuring a route, we must belance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those distances we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety.

JANAN O'BRIEN

Manager, Post Office Operations

Man M. Okkien

PO Box 9998



2.

Docket: 1379069 - 90576 Non Nor 22 Page No 364

Postal Service Customer Questionnaire

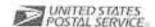
Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			図	
b.	Mailing Letters		M		
Ç,	Mailing Parcets				
d.	Pick up Post Office box mail	M			
e,	Pick up general delivery mail	W			
f.	Buying money orders			M	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.			<u> </u>	
h.	Sending Express Mail				<u></u>
J,	Buying stamp-collecting material	П	П		<u> </u>
Ott	er Postal Services		-		ш
8.	Entering permit mailings	YES	No No		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services		See		
a,	Picking up government forms (such as tax forms)	YES	W NO		
b.	Using for school bus stop	YES	□ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES.	□ NO		
	Myes, please explain:		00.440		
d.	Using public bulletin board	☑ YES	П мо		
	Others	150 LCO	_ NO		
e.	Other	A YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo			2000000	1.0
-CO-7114	The state of the s	1000000		ersonal nee	05/
	W0005444-00-0000000000000000000000000000	YES	M NO		
	If yes, please explain:				

ŒZ	PETM	
ITC:	4.80CL	
	dame.	

1379069-5051 6 22-

		Better		Just as Good		No Opinion	☑ Worse
	If yes	please explain:	Laterd	lolivery	L no inin	rediate serv	11025
i,	For wi	nich of the followi es?	ng do you leav	e your communit	y? (Check all that a	pply.) Where do you g	o to obtain these
	M	Shopping	Jasno	ur			
		Personal need	ls /				
		Banking					
	Ø	Employment	Jan	chr			
		Capturationer	7				
ē.	Do you	Social needs	al businesses	in the community	n		
		currently use lo	No		? is discontinued?		
	If yes,	currently use lo	No ue to use them				
i. ame:	If yes,	currently use lo	No ue to use them No Y Pst &		is discontinued?	0576	
ame:	If yes,	currently use lo	No ue to use them No Y Pst &	if the Post Office	is discontinued?	0576	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



TRACEY BAILEY PO BOX 153 REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You stated that you felt it was unfair to look at Rembrandt because there is not sitting postmaster. Employees are the Postal
 Service's greatest asset. As a result, we try to preserve the employment of our career employees due to the loyalty they have
 expressed as a result of becoming a career employee. A major reduction in the workforce is occurring without layoffs. Since the
 year 2000, the Postal Service has been successful in reducing its workforce by about 30%. The reduction continues today, in an
 effort to retain career employees, the Postal Service is currently not looking at offices that have a sitting postmaster for doing so
 may result in the loss of employment of that career employee.
- You have stated that the closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing. The Postal Service is looking at every means to reduce expenses, Every level of the Postal Service is reducing expenses which includes the discontinuance of small Post Offices whose communities can be provided effective and regular service by an alternate means. With the efforts made at every level, there will be a large expense reduction as a result.
- You asked why the Postal Service wouldn't consider leaving the Post Office if the building was at no expense and if there was a sharing of postmasters. The Postal Service is looking at the most cost efficient means of providing effective and regular service to the community. Having a Post Office in the community even with the sharing of a postmaster would not be as cost effective as having a rural carrier serve the community.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

War M. Okkien

PO Box 9998



Docket 1379069 - 50576 Hum Nbr 23 -Page Nbr 27 G

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never	Oarro
a.	Buying Stamps			\square		
b.	Mailing Letters			\boxtimes		
C.	Mailing Parcels					X
d.	Pick up Post Office box mail	Ø				
o,	Pick up general delivery mail	\boxtimes				
ř.	Buying money orders					×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					Х
h.	Sending Express Mail				\boxtimes	
i.	Buying stamp-collecting material				\square	
Oti	ner Postal Services			F.00/15/75		
8.	Entering permit mailings	YES	NO 🖾			
b.	Resetting/using postage meter	YES	☑ NO			
No	npostal Services					
a,	Picking up government forms (such as tax forms)	X YES	No.			
b;	Using for school bus stop	YES	No No			
G.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO			
	If yes, please explain:		Meyoso.			
d,	Using public bulletin board	YES	□ NO			
à,	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds?	
		YES	□ NO			
	If yes, please explain:	753				

GODIET NG. RENNO. PAGE 137069-50574 32 37b

If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping			Better		Just as Good	[X]	No Opinion		Worse
Shopping Personal needs Banking Employment Social needs Yes No No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Name: Traccy frontery Address: 109 N 15 Sox 163 Remittand of The Social Social Name: Traccy frontery Address: 109 N 15 Sox 163 Remittand of The Social Social Name: Traccy frontery Date: 4-14-11 Please add any additional comments on a separate piece of paper and attach it to this form, Thank you for taking the time to complete this questionnaire. Teel its unfair to be locking at closing our post office simple peculise our post master retired. Honetry saving *40,000 a year at most a, olosing it will do nothing to solve four \$23 million a day losses, our banker offered to house the post office in the bank thus removing your ancerns day outlaing, liability or just because it hasn't been done in the past - why not at least 1956 a neighboring post master		If yes,	please explain:	-	100 14-0 (000 000 0 10 00 0 0		To the second and the second	_	
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Employment Social needs			Personal needs						
Social needs 5. Do you currently use local businesses in the community? Yes No			Banking						
5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Traccy fracty Address: 169 N 157 Bax 153 Bernstrandt TA 57576. Telephone: 712 286-5086 Date: 4-14-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Telephone: Telephone		\boxtimes	Employment						
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building liability or just because it hasn't been done in the past - why not atleast 1956 a neighboring past master the past - why not atleast 1956 a neighboring past master		of Salt?	Ciro in 4	no bo	enk thus	KINON	nel your	SONCEY	NZ CHEXTS
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THE DEPOSIT FARM DESCRIPTION OF THE PROPERTY O	TO	Line	do class	LINE	auld hope -	TILLY Y	AUG MS	1	



KRIS E HICKMAN 112 S BROADWAY ST REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. You expressed that if the Post Office closed, you would need to travel to the next town every day to get mail. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Mail will be delivered to curbside mailboxes or cluster box until near your home. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

John M. Chrien

PO Box 9998



Docket 1379069 - 60576 Item Noc 23 Page Noc 354

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
ā,	Buying Stamps			20	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail		M		
ø.	Pick up general delivery mail		DØ.		
f,	Buying money orders			3	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
Ħ,	Sending Express Mail				Ø
i,	Buying stamp-collecting material				B
Oth	ner Postal Services				
В.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	₽ YES	☐ NO		
ь,	Using for school bus stop	YES.	□ NO		
4	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	d an	me	tom	her
d.	Using public bulletin board as and as would No	YX YES	D NO D	acr.	Va
9,	Other	☐ YES	M NO	50	
	If yes, please explain:	2 che	1	h 200	
	Many on loss out am us	Libora	men	at c	0.00
Do :	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	ads?
		YES	₽ NO		
	If yes, please explain:	12 Sec. 21 Carlo Car			

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PAGE	380	

4,		olease explain:	☐ Just as G	VIV.03	No Opinion	i i i	_ Worse
4,	For whi						
4,	For whi						
4,	service	And the second second second					
		ch of the following do s?	you leave your comm	nunity? (Check all	that apply.) Where o	lo you go to obtair	these
	囚	Shopping S	Denois "	on Sh	non La	(0	
	⋈	Personal needs	5 Demts	co Sta	n= Ja	Le	
		Banking	-for-			5.50	
		Employment					
	Ø	Social needs	Strom	- V -			
			- Additional Communication	M. H. P.			
5.	Do you	currently use local bu	sinesses in the comm	nunity?			
	- 00	☑ Yes ☐ No		532			
	University of				742		
	If yes, v	rould you continue to	use them if the Post (Office is discontin	ued7		
		Yes No					
2.00	2		11 - 1-				
Nar	ne:	u co	trellon				
		10 cm 0	0 1				
Add	iress: //	3 5 1	monde	2335			
	255			U			
Tel	sphone	7/2-28	6-500	7			
		41.00					
Dat	B: 4-	13-11					
2.5							
Pie	ase add any	additional comments	on a separate piece	of paper and attac	ch it to this form. Tha	nk you for taking t	the time to
con	plete this q	uestionnaire.	10297 10				
13.53	510	much our	ac Post	016	une -CC	Leve wo	a tot of
25 -04	D			00		L ->	0
pheil	y M	cople X	ne Poet nece. 0	Lot of	us the	1 SET ON	me elderly
		Q. S	ti. cal.	i Vie			6
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	A.C.	we c	et itom	Luxue	l'uncons	. we	ca tal
			tour	0			- and al
aura							
ture	00	m sale	with the same	- even	day to	get mo	W. 200



BETH FRANZMEIER 4842 HWY 71 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about having to travel to another Post Office for service. You were concerned about the travel to
another Post Office to obtain services. Services provided at the Post Office will be available from the carrier, and customers will
not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps
by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores
and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weakly	Monthly	Never
8,	Buying Stamps		W/		
b.	Mailing Letters	IJ∕			
c,	Mailing Parcels			9	
d.	Pick up Post Office box mall			W	
e.	Pick up general delivery mail	V			
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			B/	
	Buying stamp-collecting material				W
Oti	ner Postal Services				
в.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	WNO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	LINO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		_
е.	Other	YES	TY NO		
	If yes, please explain:		71170-00050		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		☐ YES	W NO		
	If yes, please explain:				

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- O. H	Anna	" " " receiv	 Post Office 	DOX B	delivery, there will be n ervice or general deliv compare to your com	ary eathron in	our delivery servicemplete this section	e — proceed to question 4 n. How do you think
	Į.	☐ Better			Just as Good		No Opinion	☐ Worse
	If yes,	lease expla	in:					
				-				
4.	For whi	ch of the follow? Shopping	owing do you le	ave y	your community? (Che	ck all that app	ly.) Where do you	go to obtain these
	[Z	Personal n	aade					
		Banking	ccus					
				-				
		Employme	100	_				
		Social need	ds					
Vame:	ss: 4	eth f 842 712	Franza Hwy 286			mbra	ndt 1	A 50576
ate	4-	17-11						
lease omple	add any ete this qu	additional co estionnaire.	mments on a	epara	ate piece of paper and	attach it to thi	s form. Thank you	for taking the time to
	Ow	com	munit	1	reds É des	erves .	to keep	our Post
	-		100	1				town in
	un	a cre p	lable "	I	would n	rail k	ecs if t	this becomes
	a	Real	ity. I	=1	would be	MODIT	- INCODIA	Same War
					o oraconomi	A proposed	1111-01100	DIENT to
	90	Son	iswhere	.0	else.	"	meenge	mient to
		Son	let	us	else. s kep o Trankyon	ur T		



NEAL E SINNERT PO BOX 74 REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you didn't want to use the computer to obtain Postal services. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. Stamps are also available at many stores and gas stations were customers may already shop, or by calling
1-800-STAMP-24, Internet use it not required.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

New M. Othier

PO Box 9998



Docket 1379065 - 50576 Nem Nor: 42 Page Nor: 406

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			\boxtimes		
b.	Mailing Letters	\boxtimes				
c,	Mailing Parcels			\boxtimes		
d.	Pick up Post Office box mail	×	d29			
0.	Pick up general delivery mail	N				
t.	Buying money orders		8			
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図		
h.	Sending Express Mail				Ø.	
L	Buying stamp-collecting material	NO				
Oth	er Postal Services	-				
a.	Entering permit mailings	YES	☑ NO			
b.	Resetting/using postage meter	YES	M NO			
Non	postal Services	1000				
a.	Picking up government forms (such as tax forms)	YES	□ NO			
b.	Using for school bus stop	YES	M NO			
C.	Assisting senior citizens, persons with disabilities, etc.	☑ YES	□ NO		67 N S.S	
9000	Hyes please explain: We are Serier Citizens 7	m 83	d no	yany	1800	1
d.	Using public bulletin board Continued below	Dive	C	166 8	orapute	7
e.	Other I have Regular TPD -	☐ YES	□ NO		1	
	Il yes, please explain for Both My wife + 2-	WES WE	U NO	ha	ol	
3	Noth Iras a for len acco	wit -		VI 5 VI 1		
2. Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?	
for	me my monthly State	YES	M NO	20	7 +	
11)0	Processe explain: A Total of le Int	rest.	are	+ole	organi	
State	- > 1/ your ferrice	ah -		-/	Solow	1
1,400	a Dillehalianel	in a	orbo.	Di) and	
300	n I well sandering me	tou	N. T	the se	11-+	7
2 ca	n not See by fathering Me ive 15 to 25 pieces of Busines	-ma	. 11	nie	the	
+1.+.	in can make more merry	1			Sent E	

If you previously/currently received carrier delivery, there will be no change to your delivery service --- proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think
carrier route delivery or PO Box service will compare to your correct service? Just as Good No Opinion Worse If yes, please explain: your community? (Check all that apply.) Where do you go to obtain these For which of the following do services? N Shopping XI Personal needs M Banking Employment [X] Social needs mart b 5 Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Name Address: Telephone: Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JAMES PERKINS PO BOX 181 REMBRANOT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You questioned if the Postal Service was violating the law by considering discontinuance for economic reasons. United States
Code states that the Postal Service cannot close an office solely because an office is operating at at a deficit. The Postal Service
is investigating several office throughout the nations to determine if effective and regular service can be provided to the
community by a more efficient atternate means.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Repids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



2.

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Postal Service Customer Questionnaire

Pa	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		\square		
b.	Mailing Letters	X			
c.	Mailing Parcels		1XI		
d.	Pick up Post Office box mail	Ø			
e,	Pick up general delivery mail		\boxtimes		
t.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		\boxtimes		
h.	Sending Express Mail			X	
L	Buying stamp-collecting material			П	X
Oth	ner Postal Services	freed.	-	ш.	D
a.	Entering permit mailings	YES	NO E		
b.	Resetting/using postage meter	X YES	□ NO		
No	npostal Services				
L	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO		
4	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
i.	Using public bulletin board	☑ YES	□ №		_
Э.	Other	YES	☐ NO		
	If yes, please explain:				
Do ;	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nec	nds?
		☐ YES	IX NO		
	If yes, please explain:				

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ı		£.			٧.	ā.			

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Shopping STORM LAKE Personal needs STORM LAKE Banking	4. For which of the following do you leave your community? (Check all that apply.) Where do services? Shopping STORM FAKE Personal needs STORM FAKE Banking Employment Social needs STORM FAKE Social needs STORM FAKE	
Shopping STORM LAKE Personal needs STORM LAKE Banking Employment Social needs STORM LAKE Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Yes No No Yes No Ames Per lin s ddress: fo Box 181 delephone: 712 - 286 - 5014 delephone: 712 - 286 - 5014 delephone: 712 - 186 - 11 delephone: The line of the post of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Image: Per lin s Per lin s Sax in the post of the could not be closed For Formal Reasons Every reason 6 in the continued? Reasons Please Don't Attempt To Skirt This Reasons Please Don't Attempt To Skirt This Reasons Please Don't Attempt To Skirt This Reasons Please Don't Attempt To	Shopping STORM LAKE Personal needs STORM LAKE Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No Yes No	
Shopping STORM LAKE Personal needs STORM LAKE Banking Employment Social needs STORM LAKE Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No No Yes No Ames Pertins Sidess: FO Box 181 Selephone: 7/2 - 2/86 - 50/14 Selephone: 7/2 - 2/86 - 50/14 Selephone: The provious Part Provious Social needs STORM LAKE Social needs STORM LAKE Social needs STORM LAKE Social needs STORM LAKE If yes, would you continue to use them if the community? Yes No Yes No	Shopping STORM LAKE Shopping STORM LAKE Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Ames PERLINS	
Shopping STORM LAKE Personal needs STORM LAKE Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Me: LAMES PERLINS dress: fo Box 181 Lephone: 712- 286- 5014 te: Ø4-16-11 sease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to emplete this questionnaire. TAMES PERLINS dress: fo Box 181 Lephone: 712- 286- 5014 Tespecial and additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to emplete this questionnaire. FAMES PERLINS FASSED A LAW SAX INC A POST OFFICE COULD NOT BE CLOSED FOR ECONOMIC REASONS. EVERY REASON 6 IVEN ABOUT CLOSING OUR POST OFFICE RELATES TO ECONOMIC REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS	Shopping STORM LAKE Personal needs STORM LAKE Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No PERLINS	
Banking Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mee IAMES PERLINS dress: fo Box 181 lephone: 712- 286 - 5014 te: Ø4-16-11 sase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to mplete this questionnaire. IN MY OPIONIEN CANCRESS PASSED A LAW SOUTH OF BOTH OFFICE COULD NOT BE CLOSED FOR ECONOMIC REASONS. EVERY REASON GIVEN ABOUT CLOSING OUR POST OFFICE RELATES TO FRONCING REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS	□ Banking □ Employment □ Social needs STORM LAKE □ Do you currently use local businesses in the community? □ Yes □ No □ No □ If yes, would you continue to use them if the Post Office is discontinued? □ Yes □ No □ No □ No	
Employment Social needs STORM LAKE Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mee. I Ames Perlins dress: fo Box 181 lephone: 712- 286-5019 te: Ø4-16-11 sease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to implete this questionnaire. I'M MY OPIONION CONCRESS PASSED A LAW Say INC A POST OFFICE COULD NOT BE CLOSED FOR ECONOMIC REASONS. EVERY REASON GIVEN AGONT CLOSING OUR POST OFFICE RELATES TO ECONOMIS REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS	Employment Social needs STORM HAKE Do you currently use local businesses in the community? No If yes, would you continue to use them if the Post Office is discontinued? Yes No No MATRIES PERKINS	
Do you currently use local businesses in the community? Yes No	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No No PER LIN S	
Do you currently use local businesses in the community? Yes No	Do you currently use local businesses in the community? Yes	
If yes, would you continue to use them if the Post Office is discontinued? Yes No	Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Ames PERKINS	
ease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to implete this questionnaire. The my opionion concress passed a law say ince a post office could not be closed. For Economic Reasons. Every reason given ABOUT closing our post office relates to economic reasons. Reasons. Please Don't attempt to skirt this reasons.	The state of the s	
THE PROPERTY REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS	lephone: 7/2 - 286 - 50/4	
Ease add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to implete this questionnaire. THE MY OPIGNION CONGRESS PASSED A LAW SAY ING A POST OFFICE COULD NOT BE CLOSED FOR ECONOMIC REASONS. EVERY REASON GIVEN ABOUT CLOSING OUR POST OFFICE RELATES TO ECONOMIC REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS		
TN MY OPIONION CONGRESS PASSED A LAW SOLVING A POST OFFICE COLLD NOT BE CLOSED FOR ECONOMIC REASONS. EVERY REASON GIVEN ABOUT CLOSING OUR POST OFFICE RELATES TO ECONOMIC REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS	ite: 94 - 16 - 11	
FOR ECONOMIC REASONS. EVERY REASON GIVEN ABOUT CLOSING OUR POST OFFICE RELATES TO ECONOMIC REASONS. PLEASE DON'T ATTEMPT TO SKIRT THIS	mplete this questionnaire.	
ABOUT CLOSING OUR POST OFFICE RELATES TO ECONOMIC REASONS PLEASE DON'T ATTEMPT TO SKIRT THIS	IN MY OFFICE COULD NOT E	BE CLOSED
REASONS PLEASE DON'T ATTEMPT TO SKIRT THIS	Sayine A FUST	V GIVEN
REASONS PLEASE DON'T ATTEMPT TO SKIRT THIS	FOR ECONOMIC REMSONS.	TO ECONOMIS
THE PARTY WHITERES THE PARTY THE PAR	ALLE MEET TOOM TO BETTERMENT TO SE	CART TAKE
SMALL COMMONTIES LIKE REMBRANDT IN MIND.	REASONS PERIOR	

THE BENEFITS OF A POST OFFICE IN A COMMNITY



REBECCA HEREST PO BOX 44 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. You stated that if the Post Office closes, the fate of the
community will die. A community's identity derives from the interest and vitality of its residents and their use of its name. The
Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in
addresses.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

Wan M. Othin

PO Box 9998



2.

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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps					
b.	Mailing Letters		W			
C.	Mailing Parcels			19		
ď.	Pick up Post Office box mail	ď				
ė.	Pick up general delivery mail	(y)				
t,	Buying money orders				V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				0	0
h.	Sending Express Mail				□ 60	Z
i.	Buying stamp-collecting material				12	
Oti	er Postal Services	345.0	7557			
ä.	Entering permit mailings	YES	Y NO			
b.	Resetting/using postage meter	YES	V NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YE\$	□ NO			
b.	Using for school bus stop	YES	☑ NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO			
	If yes, please explain:	Jam	disable	Led	C.	
	able to get my mail to the beck dow as	needed				
đ.	Using public bulletin board	YES	Y NO			
e.	Other	YES	□ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	vork, or shopp	ling, or for p	ersonal ne	eds?	
	14.	YES	YNO			
	If yes, please explain:					

DOORSET HG. MORNIG. PAUE 1379069-50576 22 426

		Better		Just as Good	No Opinian		Worse
	If yes,	please explain:			1/2		
ii O	For wh	ich of the following d	o you leave	your community? (Che	ck all that apply.) Where do you g	go to obtain th	nese
	Ø	Shopping					
	V	Personal needs					
		Banking					
		Employment					
	M	Social needs					
		currently use local b Yes No would you continue to		n the community? If the Post Office is disc	ontinued?		
	If yes,	Yes No	use them i		ontinued?		
me	Ifyes,	☑ Yes □ No would you continue to □ Yes ☑ No ebecan Le	ouse them i				
me	If yes,	☑ Yes □ No would you continue to □ Yes ☑ No ebecan Le	ouse them i	f the Post Office is disc			
me tre	If yes,	Yes No would you continue to Ves I No ebeca He 2Box 44 286-570 10	ouse them i	f the Post Office is disc			
me dre ept	If yes,	Yes No would you continue to Ves No Obecan Le OBOX 44 286-570 10 4-11	CPSP Remi	the Post Office is disc for and to ITA		for taking the	time to



PACOMIO JUAREZ 111 1/2 ST AVE REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Man M. OBrien

PO Box 9998



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Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			170	
b.	Mailing Letters	124			
c.	Mailing Parcels				M
d.	Pick up Post Office box mail		図		
9	Pirk up general delivery mail		M		
f):	Buying money orders			20	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u> </u>	
h:	Sending Express Mail			Ø	
L:	Buying stamp-collecting material			粒	
Ott	er Postal Services				
n.	Entering permit mailings	X YES	□ №		
ь,	Resetting/using postage meter	X YES	☐ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	₩ YES	□ NO		
	If yes, please explain.	_			_
d.	Using public bulletin board	X YES	□ NO		
n.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	ping, or for	personal n	eeds?
		X YES	☐ NO		
	If yes, please explain:	0.			

HE # 193, PAGE

DOTTETHIC 1379069-50574

3, 1	f you - w	rently receive Pos	elved carrier delivery, there will be it Office box service or general del ox service will compare to your	ivery service, complete	this section. How do yo	to question 4, ou think
		Better	Just as Good	☐ No Op	pinion	Worse
	If yes.	please explain:				
4.	For wh		do you leave your community? (Ct	eck all that apply.) Wh	ere do you go to obtain	these
		Shopping				
	Ø	Personal needs				
	X	Banking				
	Ø	Employment				
		Social needs				
5.		Yes No	to use them if the Post Office is di	scontinued?		
Nam	e: Pc	Komio -	Docure 3			
Addr	P85:	111- 1/2	ST AVE			
Telep	shone:	717- 290	1-8361			
Date		4/14/11				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ROBERTA SMALL 1228 510TH ST REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

Man M. OBrien

PD Box 9998



2

Doctor: 1379069 - 50576 Nam Nb: 44 Page Nb: 44

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			\checkmark	
ь.	Mailing Letters	\square			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
ø,	Pick up general delivery mail				Ø
f,	Buying money orders				V
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
ħ.	Sending Express Mail				Ø
i,	Buying stamp-collecting material	П			M
Ott	ner Postal Services	1	1		load
8.	Entering permit mailings	YES	⊠ мо		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	M NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				_
d.	Using public bulletin board	YES	Ď NO		
e.	Other	YES	□ NO		
	If yes, please explain:	Althwartelin.	.03460.00		
Do	you pass another Post Office during business hours while traveling to or from w	ork, er shopp	ing, or for p	ersonal ne	eds?
		☐ YES	Ø NO		
	If yes, please explain:	-			

CONTING. FIELDIO PALE 1379069-50576 22-446

		☐ Better		Just as Good		No Opinion		Worse
	If yes,	please explain:						
	For wh	ich of the following o	lo you leave ;	your community? (Che	ck all that appl	y.) Where do you g	o to obtain t	hese
	Ø	Shopping						
	回	Personal needs						
	Ø	Banking						
		Employment						
		Social needs						
	Полем	overeethy use book b	o rebessors for the					
ame		☑ Yes ☐ No		the community? the Post Office is disc	ontinued?			
ame	it yes, i Rober	Yes No would you continue t Yes No		(IS)	ontinued?			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOUGLAS P HEIKEN PO BOX 15 REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

New M. Oblien

PO Box 9998



Docket: 1379069 - 60676 Item Nor 43-Page Nor: 45-4

Postal Service Customer Questionnaire

	Por	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		M		
	b.	Mailing Letters	Ø			
	C.	Mailing Parcels	Ø		Ø	
	d.	Pick up Post Office box mail				
	8.	Pick up general delivery malt	J			
	ß	Buying money orders				V
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
	ħŝ	Sending Express Mail			13	
	ij.	Buying stamp-collecting material				N
	Ott	er Postal Services		6		
	a.	Entering permit mailings	YES	□ NO		
	b,	Resetting/using postage meter	YES	Ø NO		
	No	npostal Services				
	8.	Picking up government forms (such as tax forms)	VES YES	□ NO		
	b.	Using for school bus stop	YES	□ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
		If yes, please explain:				_
	d.	Using public bulletin board	YES	ON E		
	ø.	Other	YES	☑ NO		
		If yes, please explain:				_
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ning, or for	personal ne	eds?
			YES	₩ NO		
		If yes, please explain:				

DESIRED.	D	Si.	ΝÜ	ď	ťΝ	Ю
HILL: NO.					900	
	. 0 1	H	-7	۴,	λ,	

1379069 - 50576 72-450

		Better	Just	as Good	No Opinion		Worse
H	yes, plea	sse explain:					-
4 Fo	or which or which or which	of the following do y	ou leave your o	community? (Chec	k all that apply.) Where do you	go to obtain t	hese
	∄ s	hopping Sto	- Jake	Spane	I IA pac	e even	12 mont
	J P	ersonal needs	Hom f.	the la	and sul	- ever	2 6-6%
	В	anking					
] [mployment					
	s	ocial needs					
5. Do	日	ld you continue to u	se them if the F	1-0A/01-12-0-0-1-1-1-1			
lfy		0 00	1-1				
	Do	ugles P. 9	luke				
Vame:	Do Box	ugles P. 9	luke embrai	elt IA	50576-0015	5-	
If y Name: Address	Do Box	ugles P. 9 15 B	luke embrai 640.	elt IH	50576-0015	5-	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



TRENT HATTEN 1040 490TH ST REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sloux Rapids Post Office and Rembrandt Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

War M. Obrien

PO Box 9998



2.

Docket 1379069 - 50576 Rem Nbr JJ-Page Nbr ; J/o4

Postal Service Customer Questionnaire

ffice box mail		0 0 0		
ffice box mail			-	and the
ffice box mail		8		
				-
1000 000				B
I delivery mail				B
orders				Ø
ial services, including Certified Mail, Registered Mail, Insured Confirmation, or Signature Confirmation			Ø	
			Ø	
collecting material				a
ces				
t mailings	YES	☐ NO		
g postage meter	YES	☐ NO		
6				
emment forms ms)	YES	☑ NO		
ol bus stop	YES	☐ NO		
or citizens, persons with disabilities, etc.	YES	☑ NO		
explain:				=
ulletin board	YES	□ NO		
	YES	□ NO		
explain:				_
er Post Office during business hours while traveling to or from w	ork, or shopp	ping, or for	personal n	eeds?
	YES	₩ NO		
explain:	3			
	cal services, including Certified Mail, Registered Mail, Insured Confirmation, or Signature Confirmation as Mail collecting material ces It mailings g postage meter services (services) and the stop or citizens, persons with disabilities, etc. explain: ulletin board explain: explain:	Confirmation, or Signature Confirmation ass Mail collecting material ces It mailings g postage meter sermment forms reminent forms of bus stop retitizens, persons with disabilities, etc. pexplain: ulletin board YES explain: er Post Office during business hours while traveling to or from work, or shopp YES	Confirmation, or Signature Confirmation ass Mail collecting material ces It mailings g postage meter g postage meter serimment forms of bus stop or citizens, persons with disabilities, etc. explain: er Post Office during business hours while traveling to or from work, or shopping, or for YES NO	Confirmation, or Signature Confirmation ass Mail collecting material ces It mailings g postage meter germinent forms germinent forms grant

DEDINATING.

1379069, 50576 22 466

		Better Just as Good No Opinion Worse
	If yes,	ease explain:
4.	For wh	of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	Ø	Shopping
	Ø	Personal needs
		Banking
		Employment
	\square	Social needs
5. Name	If yes,	Yes No Yes No Yes No No Yes No No HAHLO
	985: \()	0 490+St Rembraudt 1A SOS76
ddre		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DENNIS AND DONNA SMITH 1026 480TH ST REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the inability of the rural carrier to weight and rate letters and packages. You wondered how to determine the weight and amount of postage to place on a package without a Post Office in the community. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. The customer may call the Post Office to find out the estimated cost or go online at www/usps.com. Flat rate boxes are also available so that weight and postage are predetermined no matter what the weight it or where its destination is.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998



Docket 1379065 - 50576 Item Nor J Page Nor U 161

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REMBRANDT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never	90
a.	Buying Stamps			Ø		
ь	Mailing Letters	Ø				
C.	Mailing Parcels			口人		
1.	Pick up Post Office box mail				M	
i.	Pick up general delivery mail				\square	
	Buying money orders				\Box	
1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			ПΧ		
É	Sending Express Mail				/ □	
	Buying stamp-collecting material				∇	
t	er Postal Services				AND STATE	
	Entering permit mailings	YES	D NO			
	Resetting/using postage meter	YES	⊠ NO			
0	npostal Services					
ŝ	Picking up government forms (such as tax forms)	YES	⊠ ио	X.		
S.	Using for school bus stop	YES	□ NO	MA		
	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO	NA		
	If yes, please explain:				_	
100	Using public bulletin board	YES	⊠ NO	Y		
960	Other	YES	□ NO			
	If yes, please explain:				_	
20	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	sing, ar far	personal n	eds?	
		YES	X NO			
	If yes, please explain:					

X

2

MICHAING. PAUS 1379069-20576

		Better		Just as Good		No Opinion	☐ Worse
If ye	s, plea	se explain:					
4. For	vhich o	of the following d	o you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
ĮΣ	SI	hopping		Storm Lat	b. Do		
	Pe	ersonal needs					
	Ва	anking					
Ø	Er	mployment.		Siony Repud	De		
図	Sc	ocial needs		1			
	笖	Yes No	o use them	n the community? if the Post Office is disc	ontinued?		
lame; /) e	hnis	Smit	h			
ddress: /(26	480th	St	ret			
	-41	2- 986-	5673)			
elephone:	11	0. 200					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

as I total in the letter for mailing packages 1379069.50574

"No could do so at the mouldor (rural) if we proude

Postage - . How would we how much?

This needs to be done at the post office for

weight + amount of postage!

Shark you, Donna Smad

Some questions are answered between monthyly/mena (ido a difference in that time frame



06/14/2011

MARY AND HAL CHRISTIANSON PO BOX 96 REMBRANDT, IA 50576

Dear Postal Service Customer:

Triank you for returning your questionnaire concerning the proposed discontinuence of the Rembrandt Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that if the office is discontinued, you would like a mailbox in front of your residence. The Postal Service is looking for
a means of providing effective and regular service by an alternate means that is the most cost efficient. Having the carrier
deliver mail to every residence at every physical address would not be cost effective. As a result, mailboxes will be grouped
together at different locations throughout the carrier's line of travel or cluster box units will be installed. This will means that the
customer may not have a box in front of their home. However, if they receive curbside delivery, the box may be located within a
block or 2 from their residence.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feet free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



Docket 1379999 - 90676 Hem Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

tal Services		Weekly	Monthly	Never
Buying Stamps			\boxtimes	
Mailing Letters	\boxtimes			
Mailing Parcels			M	
Pick up Post Office box mail				
Pick up general delivery mail				\boxtimes
Buying money orders			\boxtimes	
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Sending Express Mail				
Buying stamp-collecting material				
er Postal Services				
Entering permit mailings	YES	⊠ NO		
Resetting/using postage meter	YES	⊠ №		
npostal Services				
Picking up government forms (such as tax forms)	☑ YES	□ NO		
Using for school bus stop	YES	⊠ NO		
Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
If yes, please explain:	-			
Using public bulletin board	YES			
Other	YES	⊠ NO		
If yes, please explain:				
you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
	YES	⊠ NO		
If yes, please explain:				
	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: you pass another Post Office during business hours while traveling to or from we	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter yes Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: you pass another Post Office during business hours while traveling to or from work, or shopp	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other Tyes No Tyes No	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal in yes. NO

DECEMBED NO. FIGURES. P/-

1379069-505% 2 22 490_

3. 1	f vauf-ussette receive Post	Office box service or general delivers service will be not compare to your corrections.	c change to your delivery service - ery service, complete this section, + service?	How do you think
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain: 1/	we can't have		n a mail box
	in front of a	u residence was	ild be the best	for us.
4	For which of the following of services?	o you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping >	Storm Lafee		
	Personal needs	Storm Lake.	Spencer	
	Banking)	
2	☐ Employment			
	Social needs			
	S	ousinesses in the community?		
5.	Yes No	ousnesses in the community r		
		o use them if the Post Office is dis-	continued?	
Nam	MARY CHRI	STIANSON ,	HAL CHRISTIAN	sonl
Addr	ess: P.O. Box 9	6 Rembrano	Lt, 1A 50576	
Tele	phone: 712 286 -	6651	×	
Date	4/7/11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,



06/14/2011

VELMA LATTEN 202 N BROADWAY AVE REMBRANDT, IA 50576

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that if the affice is discontinued, you would like to keep your mailbox. From the answers provided, I am assuming
that you already have rural delivery. If so, your box will remain and you will not have any changes in your delivery other than
picking up accountable mail at a different Post Office. Please keep in mind that the carrier will attempt those items to your home
so requireed trips to the administrative office should be minimal.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JANAN O'BRIEN

Manager, Post Office Operations

PO Box 9996

Cedar Rapids, Iowa, 52405-9998



Docket: 1379069 - 50578 Hem Nor: 22-Page No: 4 4

Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps By the book as needed				
	b.	Mailing Letters		M		
	C.	Mailing Parcels Sometimes				
	d.	Pick up Post Office box mail				D
	Θ.	Pick up general delivery mail				Ø
	f.	Buying money orders				Ø
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	ħ.	Sending Express Mail				Ø
	L.	Buying stamp-collecting material				Ø
	Ott	ner Postal Services				-
	a.	Entering permit mailings	YES	NO		
	b,	Resetting/using postage meter	YES	NO NO		
	No	npostal Services				
	а.	Picking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES	E NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	E NO	*	
		If yes, please explain:	117.2	MEGE		
	d,	Using public bulletin board	YES	Ø NO		
	ė.	Other	YES	NO		
		If yes, please explain:	STRIKE WORLD	20420.000		_
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
			YES	-NO		
		If yes, please explain:				

		Better		Just as Good	T No Ominion	□ ********
	If yes.	please explain:	ш	Just 25 G000	No Opinion	Worse
	744	process and count				
4,	For wh	ich of the following of	do you leave y	our community? (Che	ck all that apply.) Where do you	go to obtain these
	Ø	Shopping				
		Personal needs				
		Banking				
		Employment				
		Social needs				
Addres		712 - =	£40. 286-	luwy (505	lui	
Date	4)	17/11				
Please	add any	additional commen	ts on a separa	ate piece of paper and	attach it to this form. Thank you	for taking the time to
			- Garrers on	A. 11	. 9 horse	une land
1	w	C ROSE	ace.	rono ba	io. 2 hope you Ih	suce Cot
reg	\$ 0					1 . 20
0.75	to	TIAR	600 6		10	ar unther
ap.	cerez		-1	1 m 24	//	7 0-01
ef.	uri	g gutie	y bi	ealf, Z	I we have	ig to gow.
egen le	uni uni		3	eath, 3 hope	you think them in	enfues



06/14/2011

POSTAL CUSTOMER 1275 477TH ST REMBRANDT, IA 50576

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rembrandt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Rembrandt Post Office should be pursued, a formal proposal will be posted in the Sioux Rapids Post Office and Rembrandt Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

JANAN O'BRIEN

Manager, Post Office Operations

New M. Other

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



2

Docket 1379069 - 50576 Hem Nor 32 Page Nor 300

Postal Service Customer Questionnaire

P	ostal Services	Date	444.50	02207/027074	72200
a,	Buying Stamps	Daily	Weekiy	Monthly	Never
Ь.	Mailing Letters		П	7	
c.	Mailing Parcels	П	П	区	П
ď.	Pick up Post Office box mail	П		7.	F
e.	Pick up general delivery mail	2000	Ш	П	Ø
	VIII-0000000000000000000000000000000000				Þ.
L	Buying money orders				D
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			区	
h.	Sending Express Mail			Ď/	
1	Buying stamp-collecting material			D.	
Oth	ner Postal Services	1		1	1
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	☐ YES	NO.		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	II NO		
b.	Using for school bus stop	YES	₩ NO		
c .	Assisting senior critizens, persons with disabilities, etc.	YES	EL NO		
	If yes, please explain:		, Marie Carro		
d,	Using public bulletin board	YES	M NO		
e.	Other	[] vee			
	If yes, please explain:	☐ YES	À,NO.		
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	rsonal nee	ds?
		YES	NO IN		
	If yes, please explain:	INTE	T		

DOTRUTNO, FILE NO. PAGE 1379069.50516

		Better		Just as Good		No Opinion	☐ Worse
	If yes	, please explain:					
4.	For w		you leave	your community?	Check all that appl	y.) Where do you g	o to obtain these
	N.	Shopping Personal needs					
	Ø	Banking					
	7	Employment					
	Ó	Social needs					
5.		v currently use local by Yes No Would you continue to		the Post Office is	discontinued?	· P	Lawren to Arms
	a'	Ves □ No	I	guess	but Th	is cure ii	l town is turn into n3thing.
Name	P)			0- 6	Zem bras	nd in	
		1275 4	77tn	ST K	ENVIPION	W/ /T	50576
Name Addre Telepi	988.	712 20	77m	100	err par	W()_/H	50576

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



There is no address and/or name on the questionnaire. As a result, a response will not be provided.

Sara Lindauer



2.

Docket 1379069 - 50576 Hern Nor: 23_ Page Nor: 540

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps		2		
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels			1	
d.	Pick up Post Office box mail	×			
0.	Pick up general delivery mail	Ø			
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material				X
Ott	ner Postal Services	March V	160	4 150	100
8.	Entering permit mailings	YES	NO 🔯		
b.	Resetting/using postage meter	YES	Z-NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ø.NO		
b.	Using for school bus stop	YES	Ď NO		
ŭ.	Assisting senior citizens, persons with disabilities, etc.	YES	№ мо		
	If yes, please explain	Marin Toronto	40.350.55		
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	Ø NO		
	If yes, please explain:				
Оо	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	sing, or for p	personal ne	eds?
		YES	⊠ ио		
	If yes, please explain:		277		

DODRETHO. DESTRO. Physics 1379069-50576 32-506

	☐ Better	Just as Good	No Opinion	
	If yes, please explain:			
S	For which of the following of services?	to you leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these
	☐ Shopping			
	Personal needs			
	Banking			
	☐ Employment			
	Social needs			
	nomo film muonimiedichaebaehane	etroliski – Palito Propinci i Gallia Mercali		
	prompetition of the property of the property of the	businesses in the community?		
	X Yes No			
1124	Yes No	to use them if the Post Office is di	scontinued?	
5.	X Yes No	to use them if the Post Office is di	scontinued?	
22100	Yes No If yes, would you continue Yes No	to use them if the Post Office is di	scontinued?	
5.	Yes No If yes, would you continue Yes No	to use them if the Post Office is di	scontinued?	
lam	Yes No If yes, would you continue Yes No	to use them if the Post Office is di	scontinued?	
lam	Yes No If yes, would you continue Yes M	to use them if the Post Office is di	scontinued?	



There is no address and/or name on the questionnaire. As a result, a response will not be

provided.

Sara Lindauer



2.

Docket: 1379059 - 50576 hern Nbr 33-Page NI 574

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
В.	Buying Stamps		\square		
b.	Mailing Letters	囡			
C.	Mailing Parcels			Ø	П
d.	Pick up Post Office box mail	- 127	- []	П	-П
o.	Pick up general delivery mail	Ø	П	П	П
1.	Buying money orders			TH.	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		7	П	П
h.	Sending Express Mail			И	П
i,	Buying stamp-collecting material		П	1.7	
Ott	per Postal Services		ш	12/	
a.	Entering permit mailings	YES	□ NO		
b,	Resetting/using postage meter	YES	□ NO		
No	npostal Services		TO STATE		
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:		N-ASSES		
d,	Using public bulletin board	☑ YES	□ NO		
e,	Other	☐ YES	Пио		
	If yes, please explain;		III 1110		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		-	☑ NO		
	If yes, please explain:	The state of the s	100555500		

BCOMETNO. MENING. PALIE 1379069-557W

		☐ Better		Just as Good		No Opinion					
	If yes,	please explain:			274						
	-										
i i	For wh	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?									
	- DI	Shopping									
	D	Personal needs									
		Banking									
		Employment									
		Social needs									
	Do you	currently use local t	usinesses i	n the community?							
	If upe	Yes No	n i recenthamae								
	ii Juo,	Yes No	use mem	f the Post Office is disc	ontinued?						
ame											
ddre	anne!										
uuje	19.9.										
elep	hone:										
ate:											



There is no address and/or name on the questionnaire. As a result, a response will not be provided.

Sara Lindauer



2.

Docket: 1378069 - 50576 Hem Nor. 22 Page Nor. 534

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			Ø	
b.	Mailing Letters		M		
C.	Mailing Parcels		M		
d,	Pick up Post Office box mail Fund Poly	cry 🗆 —			
€.	Pick up general delivery mail #5 NOS	M.			
f,	Buying money orders //				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
Ĺ.	Buying stamp-collecting material				M
Oth	er Postal Services				
а.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	D'NO		
No	postal Services		1000000		
a,	Picking up government forms (auch as tax forms)	XES	□ №		
b.	Using for school bus stop	YES	D NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: Veny casily asi cssed	=×	A-124		_
d,	Using public bulletin board If Needed	YES	□ NO		_
e.	Other	YES	□ NO		
	Ityes, please explain: Shop in larger towns at least la month denot n	eed	Market Market Co.		_
Do	ou pass another Post Office during business hours while traveling to or from wo	rk, or shapp	ing, or for p	ersonal nec	eds?
		TYES	□ NO		
	If yes, please explain:	MCCW ANNOYS	- AND 17000		

u		a.	ш		CW	2
		٠.				
Н	-		M	2.		

1399061-50576 32 53b

		Better	☐ Just as Good	No Opinion	☐ Worse
	If yes,	please explain:			12 770,00
	_				
4.	For wh	nich of the following do	you leave your community? (Cho	eck all that apply.) Where do you go	to obtain these
	Ø	Shopping 5	pencer/SI	com Luke	
	\boxtimes	Personal needs	12	N.	
	D.	Banking	Starm Laur	H W RHIM boson	4
		Employment	Relieve		
		Social needs	Both Warre		
5.		Yes No	use them if the Post Office is disc	continued?	
	If yes, v	Yes No		continued?	
arne	If yes, v	Yes No		continued?	
ame	If yes, v	Yes No		continued?	
ame	If yes, v	Yes No		continued?	
ame ddre	If yes, v	Yes No No would you continue to Yes No	use them if the Post Office is disc		
ame ddre	If yes, v	Yes No No would you continue to Yes No	use them if the Post Office is disc	continued?	r taking the time to
ame ddre	If yes, v	Yes No would you continue to Yes No Yes No radditional comments uestionnaire.	use them if the Post Office is disc	f attach it to this form. Thank you fo	r taking the time to
ame ddre elepi	If yes, v	Yes No would you continue to Yes No Yes No	on a separate piece of paper and		



There is no address and/or name on the questionnaire. As a result, a response will not be provided.

Sara Lindauer



2

Docket 1379069-5057 v flore Nor 32 Page No. 540

Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Nevo
8.	Buying Stamps			V	П
b.	Mailing Letters		区		П
c.	Mailing Parcels				
d,	Pick up Post Office box mail	P			
e,	Pick up general delivery mail	Ø			
f,	Buying money orders				図
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			位	
h.	Sending Express Mail				54
ļ.,	Buying stamp-collecting material	П			K
Ott	ner Postal Services	1000	1000		160
1.	Entering permit mailings	YES	Ø NO		
Э,	Resetting/using postage meter	YES	M NO		
Val	npostal Services				
1.	Picking up government forms (such as tax forms)	YES YES	□ NO		
).	Using for school bus stop	YES	₩ мо		
	Assisting senior citizens, persons with disabilities, etc.	YES	E NO		
	If yes, please explain:		SERVICES		
£5	Using public bulletin board	YES	□ NO		
1.	Other	YES	NO		
	If yes, please explain;	-	1		
Jo S	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	NO NO		
	If yes, please explain:				

DUTITITION INCURION PARENTE

1379069-50576 32 546

250 11	AOT m.	ute delivery of PO	Box service wi	service or general deliv	ery service, co 		10000
		Better		Just as Good)KJ	No Opinion	Worse
	If yes,	please explain:					
4.	For wh	nich of the following	g do you leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	网	Shopping					
		Personal needs				-0	
		Banking					
	Ø	Employment	\(\tau_0^2\)	en LAKE	9.		
		Social needs					
5.	Contract		e en araba a la companya da la comp				
100		currently use loca		the community?			
		1		f the Post Office is disc	ontinued?		
		Yes N					
		./ ~	2 00	. / /	8 98	0 8757 E	- 0
Name:		you i	20 N	OT NEET	S My	KAMIL	E708
	,						
Addre	95						
Addre:							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



There is no address and/or name on the questionnaire. As a result, a response will not be provided.

Sara Lindauer



Docket 1379089 - 50576 Item Nor 2) Page N 554

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
3.	Buying Stamps			DZ.	
5.	Mailing Letters			TZ.	
S	Mailing Parcels			本	
i.	Pick up Post Office box mail	Ø			
1	Pick up general delivery mail.	100			
	Buying money orders			Z	
į.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				P
i.	Sending Express Mail				K
	Buying stamp-collecting material				X
oth	er Postal Services			J	-
	Entering permit mailings	X YES	□ NO		
	Resetting/using postage meter	YES	D NO		
lor	postal Services				
	Picking up government forms (such as tax forms)	YES	M NO		
ji; 50	Using for school bus stop	X YES	□ NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:				_
	Using public bulletin board	YES	□ NO		_
	Other	☐ YES	Пио		
	If yes, please explain:		. Violatics		_
0)	ou pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO K		
	If yes, please explain:	ni-toristics.	000000000000000000000000000000000000000		
	a.	Mailing Parcels Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter Ionpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter Ionpostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Other If yes, please explain: O you pass another Post Office during business hours while traveling to or from work, or shopp	Buying Stamps	Buying Stamps

DOCKET MOL TROU HOL PAREL 1379069-50574 55 D

	☐ Better	Just as Good	No Opinion	☐ Worse
<u>If y</u>	es, please explain:			
For	r which of the following o	to you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
7	Shopping			
N	Personal needs			
	Banking			
×	Employment			
K	Social needs			
	you currently use local l	ousinesses in the community?		
	Yes No	o use them if the Post Office is disc	ontinued?	
If ye	es, would you continue t		ontinued?	
	es, would you continue t		ontinued?	
If ye	es, would you continue t		ontinued?	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



There is no address and/or name on the questionnaire. As a result, a response will not be provided.

Sara Lindauer



Docket: 1379069 - 50576 hem Nbc 32 Page Nb 564

Postal Service Customer Questionnaire

	Po	stal Services	Daily	Weekly	Monthly	Nover
	8.	Buying Stamps				M
	b.	Mailing Letters			K	
	C.	Mailing Parcels				Ø
	d.	Pick up Post Office box mail				M
	6.	Pick up general delivery mail				X
	$\mathbf{f}(\cdot)$	Buying money orders		П	П	N
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				N
	Ł.	Buying stamp-collecting material				Ø
	Oth	ner Postal Services				-
	a,	Entering permit mailings	YES	₩ мо		
	b.	Resetting/using postage meter	YES	Ď NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO.		
	b.	Using for school bus stop	YES	M NO		
	C,	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
		If yes, please explain:		APPEN		
	d.	Using public bulletin board	YES	⊠.No		-
	Θ.	Other	☐ YES	IX NO		
		If yes, please explain:	(() 	(4-1		
2	Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, oryshopp	ing, ar far p	ersonal nee	ds?
			M YES	□ NO		
		If yes, please explain:	7	M—4100690		

DOTFOTNO. DEL NO. FALIC 1379069-30576 22-566

	Better		Just as Good		No Opinion		Worse
If ye	s, please explair	1:					
_							
Far	which of the follo	wing do you leave	your community? (Che	ck all that app	ly.) Where do you go	to obtain the	1050
octv	Shopping	Storp	alabe				
文	Personal ne	eds					
A A A A	Banking						
1							
17	Employmen	it	1				
Þ	Social need	s \					
Do y	Social need	s local businesses in No tinus to use them i	the community? The Post Office is disc	ontinued?			
Do y If yes	Social need ou currently use Yes X	s local businesses in No tinus to use them i	9)	ontinued?			
Do y	Social need ou currently use Yes X	s local businesses in No tinus to use them i	9)	ontinued?			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



There is no address and/or name on the questionnaire. As a result, a response will not be provided.

Sara Lindauer

DOCKET NO. 1379 069- 50574

TEM NO. 27579 -

■BUENA VISTA UNIVERSITY

Bold vision. Bright futures.

Why can you not cook I husiness is a bar of the Brinds not P.D. since She lives in Ben-bunnet anyway.

But guess that makes that makes that guess that makes to she served of its much served of its way to show that makes the strong to show the drive to strong one can drive to strong she show the Lave businesses.

www.hvu.edu

800.383,2821

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the REMBRANDT Post Office on 64/04/2011. Additionally, during the survey period, questionnaires were evallable at the REMBRANDT Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	185
Favorable to proposal	3
Unfavorable to proposal	26
Expressing no opinion	29
Total questionnaires received	67

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers expressed concern that postal employees at the Rembrandt Post Office are rude.

Response

You stated that the retired postmaster of Remorant was nude. Employee courteey is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courteey. We do not condone our employees' execution of their duties in an unprofessional or discourteeus manner. If you have further experiences with Postal employees being unprofessional, places turing it to my attention.

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response

You have sized that you need the to have packages weighed. The rural carrier will accept any lotters or packages making. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

You wondered how to determine the weight and amount of postage to place on a package without a Post Office in the community. The rural corner will accept any letters or packages for making. The carrier will estimate the cost and provide a recept for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the eletinate. The customer may call the Post Office to find out the estimated cost or go critine at www.reps.com.
Flat (alle boxes are also available so that weight and postage are precelement no matter what the weight it or where its destination is.

Concern (UnFavorable):

Customer felt that closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing.

Response

You have stated that the closing the Reminant Post Office would not help in reducing the amount of loss the Postal Service is looking at every means to reduce expenses. Every level of the Postal Service is reducing expenses which includes the discontinuance of small Post Offices whose communities can be provided effective and regular service by an alternate means. With the efforts made at every level, there will be a large expense reduction as a result.

6. Concern (UnFavorable):

Customers expressed that they didn't want to use the computer to obtain Postal services.

Response.

You stated that you didn't want to use the computer to obtain Postal services. Services provided at the Post Office will be evaluate from the corner and customers will not have to travel to another Post Office for service. Most transactions do not require mosting the carrier at the malibox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also evaluate at many stores and gas stations were customer between the post provided and postal post and gas stations were customer between the post postal post postal p

Concern (UnFavorable)

Customers offered expenses saving measures such as free lease rental and sharing of postmasters.

Response

You asked why the Postal Service wouldn't consider leaving the Post Office if the building was at no expense and if there was a sharing of postmasters. The Postal Service is looking at the most cost efficient means of providing effective and regular service to this community. Having a Post Office in the community even with the sharing of a postmaster would not be accost effective as nowing a rural carrier serve the community.

Concern (UnFavorable)

Customers stated that it was unfair to look at an office just because they had not sitting postmister.

Response

You stated that you fall it was unfair to look at Remirrandt because there is not sitting postmaster. Employees are the Postal Service's greatest asset. As a result, we by to preserve the employment of our career employees due to the loyally they have expressed as a result of becoming a career amployee. A major reduction in the workforce is oppuring without byoffs. Since the year 2000, the Postal Service has been successful in reducing its workforce by about 30%. The

· a

30

so may result in the loss of employment of that cannot employee.

Concern (UnFavorable)

Customers wanted a marbox in front of their home.

Response

You stated that if the office is discontinued, you would like a marbox in front of your residence. The Postal Service is looking for a means of providing effective and regular service by an alternate means that is the most cost efficient. Having the cartier deliver mail to every residence at every physical address would not be cost effective. As a may, it mailtower will be grouped together at different locations throughout the cartier's line of travel or cluster have units will be matalled. This will means that the customer may not have a box in front of their home. However, if they receive curbside delivery, the box may be located within a block or 2 from their residence.

Concern (UnFavorable)

Customers wanted a mailbox in front of their home.

Response:

You stated that if the office is discontinued, you would like to keep your matibox. From the universe provided, I am assuming that you almostly have rural delivery. If so, your box will remain and you will not have any charges in your delivery other than picking up accountable mail at a different Post Office. Please keep in mind that the carrier will attempt those from to your home so required trips to the administrative office should be minint.

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response

You expressed that if the Post Office closed, you would need to trevel to the exist lown every day to get mail. Services provided at the Post Office will be available from the carrier, and customers will not have to trevel to enotine Post Office for service. Mail will be delivered to curboide melbours or stuster how until near your home. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are evaluable for customer convenience. Stamps are also available at many stores and gas stations were sustainers may already ship, online at usps.com, or by calling 1-eod-STAMP-14.

12. Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response

You was concerned about the travel to another Post Office to obtain services. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the currier at the mailbox. Slamps by Mail and Money Onder Application tones are evaluable for quatomer convenience. Stamps are also available at many storus and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable)

Customers were concerned about later delivery of mail.

Response:

You expressed concern regarding later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most afficient manner prossible occases all of our costs are reflected in postage raise customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that pareful thought is given to the structure of each route. A customer a location on a carrier's time of travel determines the time of day must be assured. This of course, predicted providing early delivery of mail to every subtomer because, no matter how we structure a route is somebody must be last. We do however, carrier's the volume of mail for each note so that we can deliver the greatest amount of mail at the sentest possible nour. Whit he largest field of delivery websides in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of guacine goes up one cent per gaillut our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must belance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to costomers who would like, but cannot receive, early must delivery. For those customers we offer alternative delivery services such as Post Office box service that provide accesses to their must earlier and throughout the day.

Concern (UnFavorable)

Customers were concerned that the Postal Service is violating US code by pursuing discontinuance of the Reinbrandt Post Office.

Response

14.

You questioned if the Postal Service was violating the law by considering discontinuance for accounting regulars. United Blates Code states that the Postal Service cannot close an office sciety because an office is operating at at a defect. The Postal Service is violating several office Proughout the nations to determine if effective and regular service can be provided to the community by a more efficient attempts insens.

Nonpostal Concerns

The following nanpostal concerns were expressed

Concern (Favoreble):

No Concern

Response

2. Concern (No Opinion):

No Concern

Response

Concern (UniFavorable):

Customers expressed concern for loss at community identity

Responsa

You stated that if the Post Office closes. The tate of the community will die. A community's identity derives from the interest and vitality of its misidents and their use of its name. The Postal Sarvice is helping to preserve community identity by continuing the use of the Community name and ZIP Gode in addresses.

Postal Service Respresentive (Names and Sara Lindauer - Post Office Review Investig	ator				Date: Time	04/19/2011 6:00 pm
Janan Obrien - Manager Post Office Operat	ions					
Total Number of Customers Present	ø	86	Place	Rembrandt Fire Department		

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
TRACEY BASLEY	BOX 153	50574	286 5086
DAN BALLEY	BCX 153	50574	284-5084
annuteman	Laurens	Y2202	710-841-4642
De boke blucks	The second second second second	50510	712-286-5589
Sheeler (duranto	30.82	50576	712 326-6008
Senterso	N BOX53	50576	286-6306
udy beteran	BOX55	50576	2866306
Joyle Berner	7 BOX43	5-0576	129-5209
Da tama ruley	SILEN Brigaine	SOSTLE	286 5074
James Dayler	216 N greedway	50574	284-5016
Norther licht	r PC BOXZZ	50576	112-248-2481
tamlabelt	2195 Eisthur	50576	712-286-6013
Mrmm DBoga		30576	712 286 5035
Kers Conto	Exx 100	5E576	286-5128
Unit Stone Really	Po pay 48	50576	249-4722
Brian Reblin	PO SOX 21	50576	(712) 299-5619
Glorer Brown	- Simt Rysold	50585	7/2-283-2461
Leth Chronice	Kemb Kandt	50576	712-286-6116
Hawldhen		50574	717-256-576



Postal Service Respresentive (Names and Titles): Sara Lindauer - Post Office Review Investigator Janan Obrien - Manager Post Office Operations		=		Date: Time	6:00 pm
Total Number of Customers Present	0	Place	Rembrandt Fire Department		
This document may become a part of the of	ficial record that will	be available for pu	blic viewing.		

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Sula RASTER	PORENERAJO;	50576	712-286-66
Jim Haraldon	PO Box 123	50576	712-286 6741
Jerri Haraldson	PO Box 123	50576	712-286-6741
Valeri mosto		51031	713 390-5491
Frank Dunes	Rambianet	50576	712-732-6464
MARC	Parkends	50576	212-286-6402
al Exment	Box 74 Reducent	50576	712-286-602
lank Youngouir	Box 47 Rembied	50576	712-291-0567
moderal pour	Ber Ul Rinting	50576	299 1997
may Kamousale	BOXEL	50576	286-671
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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Varia Secker	308 N Breadway	90576	712-286-6002
Digu Bester	POBAY 103	50576	712-286-64/1
Walke Would	4718 100764	50576	215-386-629
Donne Harder	L P.O. Bx 42	50576	712-286-5408
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Roger Markely	5x 5126 Hug 71	50.588	712-286-9548
Sa OVJ	P.OBy 122	50576	712-780-0671
Panel & Hook	- POBINJO1	5.57	712- 286-5522
Denut Harden	- PO BOX 107	50576	712 286 552
Troter Jodan	Po Pox 15	505710	712-334-0104
Doubs Histe	- PO BOX 15	50576	7123866402
Jim Deme	5163110+Ave	50576	112-286-5536
Finis Kassing	er 112 K) Brooker	505760	712-299-4840
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Postal Service Respresentive Sars Lindauer - Post Office Re Janan Obrien - Manager Post	view Investigator		Date: 04/19/2011 Time: 6:00 pm
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Man x/eldi	POBON HS	50576	712 - 286 - 53
Demus Farnes	5214 110+1 AVE	50576	712-286-5535
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Bot Hurrington	Box 77	50576	712-286-6571
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Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers questioned as to if the government would provide grants to the Postal Service.

Response

The Postal Service is trying very hard not to be subsidized by the federal government. Even if the government was to give the Postal Service a grant, the Postal Service will still strive to become more efficient.

Concern (UnFavorable):

The customers wanted to know what the Postal Service was doing to cut costs.

Response

The Postal Service is consolidating plants, looking at small post office and station discontinuance, working with unions to help lower employee salary expenses, and raising rates for large mailers to name a few.

Concern (UnFavorable):

Customers were asking why the Postal Service is losing money so quickly.

Response

The Postal Service is suffering from a decline of mall volume which is caused by customers switching to electronic forms of communication and mailers cutting back due to the declining economy. The Postal Service is also required to prefund the retirement fund. The Postal Service is requesting that Congress lift this requirement and allow 5 day delivery.

Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

Concern (UnFavorable):

Customers wondered if it was possible for 1 postmaster to overlook several Post Offices to save money.

Response

The Post Office is considering several different options at this time including a restructuring of the management duties of postmisters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means.

Concern (UnFavorable);

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers wanted to know why a nearby postmaster wasn't required to fill the position in Rembrant.

Response

The Postal Service cannot force a postmaster to go to another post office on a permanent basis at this time.

Concern (UnFavorable):

Customers inquired about cluster box unit installation and maintenance.

Response

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

Concern (UnFavorable):

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mall, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

Customers wondered if 5 day delivery was still being considered.

Response

The Postal Service have asked congress for approval to allow 5 day delivery. However, congress has yet to act on that decision.

Concern (UnFavorable):

 Customers wondered if the Postal Service would consider shortening the hours at the Rembrandt Post Office instead of a discontinuance.

Response:

Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means.

Nonpostal Concerns

Ducket: 1379069-50576

Item Nhr: 26

Page Nhr: 1

UNITED STATES

POSTAL SERVICE

Memo to the record

6/14/2011

Re: Community Meeting Letter

The community meeting notification letter was combined with the questionnaire letter as in item number 21. As a result, there is no sole community letter to include in this record.

Sara Lindauer

Post Office Review Investigator



April 15, 2011

The Honorable Ken Rassler PO Box 169 Rembrandt IA 50576-0169

Dear Mayor Rassler:

Please consider this acknowledgment of receipt, the Petition dated April 14, 2011, requesting the Postal Service maintain the Rembrandt, Iowa Post Office.

The petition will become a part of the Official Record.

Thank you!

Sincerely,

Karen S. Lenane CSDC Coordinator

KSL/jy

potenties. Historia Paul 1379069-50514

Ken Rasoler

CITY OF REMBRANDT

Box 169 Rembrandt, Iowa 50576 Phone (712) 286-6100 Fax (712) 286-6100

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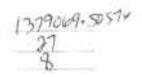
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Holly PiHs	110 N. Bradway Ave	4-9-11
Damon Hickman	105 15 Ave South	4-9-11
Rosald Peters	116N BROMPHAY	4-9-11
Aus Secker	208 N Broadway	4.9.11
Panela Bolto	P.D.Box 52	4-9-11
Jame lell	210 NIST	4-9-11
Kam Path	1271 47777 + +.	4-9-11
Samuel Villaceul	P.O. D. 122	4-9-11
Sandy Gickhout	1126 490 St	4.9.11
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Barb Potens	Box 163	4/8/11
Tim Peterson	5022 HWY7/	4/8/11
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Of Entre	Bw 87	4/8/11
Wilma Lotten	202 Butway	4/8/11
Bonnie Hardahl	303 E Min	4-8-11
Egon Denem	\$110 100th Aere	4-9-11
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Rev. Mank Youngquist	Box 47 Rembrandt IA	
Kay Walker	5127 Hay 7/ Stoem LAKE, IA 4884 Highway 71 Rombrands	
Mary E. Chr	- 4929 100H Ave Renbon	St 1A 4/13/11
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John Jaduson	4925 100 ane	4/5/11
Sylvia Perkins	114 N Broadway	4/5/11
Caroly Keeling	1135 470 th St	4-6-11
Shules Coursedo	22 PO Box 82	4-6-11
Donna Smith	1026 480th St	4/6/11
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DOCKET NO. TIEM NO. PAULE 1379069-50516



May 6, 2011

Sandy Hanton Honorable Steve King 526 Nebraska St. Sioux City, IA 51101-1313

Dear Congressman King.

This is in response to your inquiry on behalf of your constituent, Mr. Dennis & Donna Smith, regarding the possible closing of the Rembrandt Post Office.

Hawkeye District officials, who have administrative jurisdiction over postal operations in the area, confirm that they are conducting a study to discontinue operations at the Rembrandt Post Office. The review is ongoing and no final decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Additionally, before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made, and all final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for allowing me to address your constituents concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Singarely,

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference CA105124915

so: Tina Bade, OIC, Rembrandt, IA JaNan O' Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

DOCKETNO. TEMNO. PAGE 1319069-50576 28 3

Representative Steve King

Dear Representative King

The U.S. Postsi Service has informed your constituents who live and/or work in Rembrandt that their Post Office, the Rembrandt Post Office, will be closed

As you may know, current hav prohibits the Possal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that execut revenue—Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities — postal-dependent areas — from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail place may be earned in one community and the value added in delivery is accorded in another. In order to ensure mondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service's proposal to close the Rembrandt — Post Office will reduce mail serve your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service may propose a number of unacceptable options to placate – none of them are acceptable. The Postal Service may propose to replace our Post Office with a "community postal unit". This type of leased or sub-leased privatized operation tends to hire unqualified workers, who will undermine the sanctity of our mail. Moreover, once these units replace a Post Office, the statutory protections providing nondiscriminatory mail service are null and void. Another option the Postal Service may propose is the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities and small towns". Moreover, this type of service would require us to awart the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If most must be signed for, we would need to travel to the closest "real" Post Office which is miles away. Finally, the Postal Service may propose to consolidate our Post Office with another Post Office. We will lose our community identity and the consolidation would have dramatic impact on our community's economy.

We appreciate your concern about your constituents inRembrandt will aggressively fight to protect the Rembrandt Post Office.

and hope that you

Sincerely,

Donna Smith

1026 48045+ Rembrander, O= 50576



May 11, 2011

Sangy Hanlon, Regional Representative Congressman Steve King 526 Nebraska St Slook city, IA 51101-1313

Dear Congressman King

This is in response to your inquiry on behalf of your constituent, Jolean Anderson, regarding the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made, and all final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/p

Reference: CA105156847

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DOCKSTNO. NEW NO. PAUS 1379069.5057v

April 5, 2011

Representative Steve King

Dear Representative King

The U.S Postal Service has informed your constituents who live and/or work in Rembrandt that their Post Office, the Rembrandt Post Office, will be closed.

As you may know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal-dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to cural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service's proposal to close the Rembrandt — Post Office will reduce mail serve your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

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We appreciate your concern about your constituents is Rembrandt will aggressively fight to protect the Rembrandt Post Office.

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May 12, 2011

Sandy Hanlon, Regional Representative Congressman Steve King 526 Nebraska St Sioux city, IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent. Phyllis Sennert, regarding the Remorandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made, and all final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the apportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/p

Reference: CA105174984

PO 904 199473 DRI Moved, IA 50116-9173

DODRET NO. DESCRIPTION. PAGE 1379069, S6576 28 6

Representative Steve King

Dear Representative King

The U.S Postal Service has informed year constituents who live and/or work in Rembrandt that their Post Office, the Rembrandt Post Office, will be closed.

As you may know, current law problems the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congrous created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal-dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be carried in one community and the value added in delivery is accorded in mother. In order to ensure nondiscriminatory mail service throughout the nation. Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service's proposal to close the Rembrandt — Post Office will reduce mail service your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service may propose a number of unacceptable options to placate — none of them are acceptable. The Postal Service may propose to replace our Post Office with a "community postal unit". This type of leased or sub-inased privatized operation tends to hire unqualified workers, who will understine the sanctity of our mail. Moreover, once these units replace a Post Office, the statisticity protections providing mondiscriminatory mail service are not and void. Another aption the Postal Service may propose is the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities and small lowes." Moreover, this type of service would require us to await the letter currier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office with another Post Office. We will line our community identity and the consolidation would have directed impact on our community's economy.

We appreciate your concern about your constituents inRembrandt viiil aggressively fight to protect the Rembrandt Post Office.

and hope that you

Sincerely,

Par 12 12 12 5457



May 12, 2011

Sandy Hanion, Regional Representative Congressman Steve King 526 Nebraska St. Sigux city, IA: 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent. Mari Youngquist, regarding the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/p

Reference: CA105174370

PO Box 1898T0

DESCRIPTION ALIGNMENT

DODEST NO. Part

Representative Steve King

Daur Representative King

The U.S. Postal Service has informed your constituents who live and/or work in Rembrandt Post Office, will be closed. that their Post Office, the Rembrandt

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We appreciate your concern about your constituents (Rembrand) will aggressively fight to protect the Rembrandt Post Office and hope that you

Rev. March youngquist

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May 12, 2011

Sandy Harrion, Regional Representative Congressman Steve King 526 Nebraska St Sloux city, IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituents. Steven and Coleen Swanson, regarding the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/p

Reference: CA105174315

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Des Noves, IA State Hery

Representative Steve King

Dear Representative King

The U.S Postal Service has informed your constituents who live and/or work is Rembrandt that their Post Office, the Rembrandt Past Office, will be closed.

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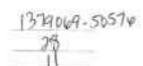
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We appreciate your concern about your constituents inRembrandt. will aggressively fight to protect the Rembrandt Post Office

and hope that you

Steven College Swanson 879 Sooth Street Rambrandt, Iank 50576

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May 20, 2011

Sandy Hanlon Honorable Steve King 526 Nebraska St. Sioux City IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Steven Swanson regarding the status of the Rembrandt Post Office.

i appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely

Dennis McLaughlin

Manager, Consumer & Industry Contact

□M/mn

Reference: CA105237126

cs. Tina Bade, Officer in Charge, Rembrandt, IA JaNan O'Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

Representative Steve King

Dear Representative King

The U.S Postal Service has informed your constituents who live and/or work in Rembrand! that their Post Office, the Remorandt Post Office, will be closed.

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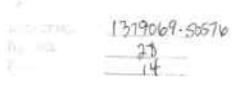
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Steven Swanson 879 Stoh St Renbrandt, IA 50576-7551





May 20, 2011

Sandy Hanion Honorable Steve King 526 Nebraska St Sioux City IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Joleen Anderson, regarding the status of the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is origoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the apportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference CA106237199

co: Tina Bader, Officer In Charge, Rembrandt, IA JaNan O'Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

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April 5, 2011

Representative Steve King

Dear Representative King

The U.S Postal Service has informed your constituents who five and/or work in Rembrandt that their Post Office, the Rembrandt Post Office, will be closed.

As you may know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal-dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service's proposal to close the Rembrandt — Post Office will reduce mail serve your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

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We appreciate your concern about your constituents in Rembrandt will aggressively fight to protect the Rembrandt Post Office.

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I'm also the librarian sincerely. Joles Jundences of the Rembrandt Publichibrardoleen J. Anderson We need our Post Office 1925 100th Ave. as I send books to other Rembrandt IA libraries in Iowa + receive 50576

Representative Steve King MONDAY 04/11/2011 11:12 AM

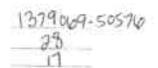
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May 20: 2011

Sandy Hanlon Honorable Steve King 526 Nebraska St. Sloux City, IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Raiph & Carolyn Reiling, regarding the status of the Reinbrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sinceraty

Dennis McLaughlin.

Manager, Consumer & Industry Contact

DM/mn

Reference CA105228438

cc. Tins Bade, Officer In Charge, Rembrandt, IA JaNan O'Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator Representative Steve King

Door Representative King

The U.S Postal Service has informed your constituents who live and/or work in Rembrandt that their Post Office, the Rembrandt Post Office, will be closed.

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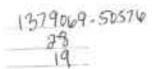
We appreciate your concern about your constituents itRembrandt will aggressively fight to protect the Rembrandt Post Office

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Sincerely







May 20, 2011

Sandy Hanton Honorable Steve King 526 Nebraska St. Sioux City, IA 51101-1313

Dear Congressman King

This is in response to your inquiry on behalf of your constituent, Trent Hatien, regarding the status of the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

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Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Saylel

Sincerely,

Dennis McLaughlin

Manager, Consumer & Industry Contact

OM/min

Reference: CA105228643

cc. Tina Bade, Officer In Charge, Rembrandt, IA JaNan O'Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator Representative Steve King

Dear Representative King

The U.S. Postal Service has informed your constituents who live and/or work in Rembrandt that their Post Office, the Rembrandt Post Office, will be closed

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We approximate your concern about your constituents inRembrands will expressively fight to protect the Remorands Pass Office

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May 20, 2011

Sandy Hanlon Honorable Steve King 526 Nebraska St Sloux City, IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Douglas Hickman, regarding the status of the Rembrandt Post Office.

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Sincerely

Dennis McLauchlin

Manager Consumer & Industry Contact

DM/mni

Reference CA105228477

cc: Tina Bade, Officer In Charge, Rembrandt, IA JaNan O'Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

Representative Steve King John Market Ming

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Dear Representative King

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We appreciate your concern about your constituents liRembrandt will aggressively fight to protect the Rembrandt

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1379069-50576

May 20, 2011

Sandy Hanlon Honorable Steve King 526 Nebraska St. Sloux City, IA: 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent. Sally Rassier, regarding the status of the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at \$15-251-2330.

Sincerely.

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/mh

Reference: CA105228539

cd Tina Bade, Officer In Charge, Rembrandt, IA JaNan O'Brien, A/Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

Representative Steve King

Dear Representative King

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The Postal Service may propose a number of unacceptable opions to placate - none of them are occeptable. The Postal Service may propose to replace our Post Office with a "community postal unit". This type of leased or sub-leased privatized operation tends to hire unqualified workers. who will understone the sanctity of our stall. Moreover, once these units replace a Post Office. the statutory protections providing condiscriminatory mail service are not and weld. Another oping the Postal Service may propose is the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Posts: Service to provide "a musicoum degree of effective and regular mail service to rural areas, communities and small lowns." Momeyer, this type of service would require us to awart the letter carrier at our mail box. to receive retail postal services, which could include certailor mail express had, and postal money orders. If mail must be signed for, we would need to travel to the closest "runi" Post Office which is miles away. Finally, the Postal Service may propose to considerate our Post Office with another Post Office. We will take our community identity and the consolidation would have diamane impact on our community's economy.

We appreciate your concern about your constituents aftembrand: and liane that you will aggressively fight to protect the Rembrandl

Surcerely, Solly Kossler

Not just for the 50576 residents but for the surrounding area. We all italise what the Post Office offers. Weller Stamper or mailing + accepting packages. To have the in our town we don't take for granted and greatly opereciate. Thankyou

Please consider



5th Watrict Representative Star King 1131 Jangurth Sprise Fler Sultang Washington DC 20515

Likellindelm Hilliam Lill

NEDWESDAY 04/20/2011 08:11 AM Ms Sally Rassler PO Box 133 Rembrandt IA 50576-0133



Keren

DISTRICT MANAGER

COPY

1379169-50576

POSTAL SERVICE

2011 MAY 31 PM 4: 06

SR MPOD	- ACTION	1 the
POOMS UNALE	1	-
OPS SUPPORT		X
HUMAN RESOURCES		
MARKETING		
DIVERSITY SPECIAL IST		×
INFORMATION SYSTEMS	-	
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CEDAR RAPIDS FILL	1	
PLANT MANAGES EMERGENCY PREP		
SECURITY SPEC		
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May 27, 2011

The Honorable Charles E, Grassley United States Senator 120 Federal Courthouse Building 320 6th Street Sioux City, IA 51101-1244

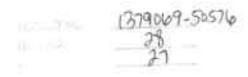
Dear Senator Grassley:

This responds to your April 22 letter on behalf of the residents of Rembrandt, regarding the Post Office in that community.

Thank you for sharing your constituents' concerns about the Rembrandt Post Office. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Hawkeye District officials confirm that the Rembrandt Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.



Page 2

Please be assured that any decision to discontinue operations at the Rembrandt Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

Thank you for writing. If I can be of assistance in the future, please let me know.

Sincerely,

(signed)

Sheila T. Meyers Manager, Government Relations Figure Question of the Community of the

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FORTH A CONTRACTOR

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

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April 22, 2011

Ms. Marie Therese Dominguez Vice President, Governmental Relations U.S. Postal Service 475 L'Enfant Plaza SW, Room 10804 Washington, DC 20260-3500

Dear Ms. Dominguez:

I have enclosed copies of the letters which I received from residents of Rembrandt, Iowa regarding the current USPS study about the possible discontinuance of the Rembrandt Post Office.

I would appreciate your assistance in this matter by adding these letters to the Rembrandt file and considering them in your final review. Please send a reply to my Sioux City office, Attn: Jacob Bossman, 120 Federal Courthouse Building, 320 6th Street, Sioux City, Towa 51101.

Your assistance is appreciated.

Sincerely,

Charles E. Grassley United States Senator

CEG/jb Enclosure

Committee Assignments

AGRICULTURE BUOGET FINANCE CO-CHARMAN, INTERNATIONAL NARCOTICS CONTROL CAUCUS

ROMONE MEMORIE JUDICIARY

PRINCIPLE SHARES

137 9069 - 50576 28 29

CITY OF REMBRANDT PO BOX 169 REMBRANDT IA 50576

April 6, 2011

Senator Grassley 120 Federal Building Sioux City IA 51101-1244

Dear Senator Grassley,

We are writing to you regarding an upcoming community meeting that the US Postal Service has set up to discuss the probability of closing our Rembrandt Post office. The meeting will be held in Rembrandt at our fire station located at 116 Main Street on Tuesday, April 19, 2011 at 6:00 PM. Please also be aware the only way we have learned of this meeting is from the retired Post Master from Rembrandt that retired in September 2010. Unfortunately our Mayor is a current Postal employee so he will not be allowed to speak as Mayor for the town. We have asked the local banker to be a spokesperson for the community. We also are respectfully requesting someone representing your office to be present for this meeting if at all possible.

We appreciate any assistance you can offer the community during this time.

Sincerely Yours,

Angie Nielson, City Clerk

1579069-50576 26

Senator Charles Grassley

Dear Senator Grassley

The U.S Postal Service has informed your constituents who live and/or work in that their Post Office, the Rembrandt Post Office, will be closed.

As you may know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal-dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service's proposal to close the Rembrandt — Post Office will reduce mail serve your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service may propose a number of unacceptable options to placate – none of them are acceptable. The Postal Service may propose to replace our Post Office with a "community postal unit". This type of leased or sub-leased privatized operation tends to hire unqualified workers, who will undermine the sanctity of our mail. Moreover, once these units replace a Post Office, the statutory protections providing nondiscriminatory mail service are null and void. Another option the Postal Service may propose is the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities and small towns". Moreover, this type of service would require us to await the letter carrier at our mall box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. Finally, the Postal Service may propose to consolidate our Post Office with another Post Office. We will lose our community identity and the consolidation would have dramatic impact on our community's economy.

We appreciate your concern about your constituents in Rembrandt that you will aggressively fight to protect the Rembrandt

and hope Post Office.

Sincerely,

arju Apt-City Clerk- Renhroset

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and hope Post Office.

MINMOND Baight of

2011 MAY 31 PM 4: 06

bcc:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10894

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

SARA P LINDAUER A/POST OFFICE REVIEW INVESTIGATOR U S POSTAL SERVICE P O BOX 9998 CEDAR RAPIDS IA 52401-9998

558953-Key:POA~GR-15 GRASSLEY, CHARLES E. IA0B DUE 0519 LAS 5/16/11 SC 5/27/11 Vita 5/27 1319069-50576

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July 13, 2011

Sandy Hanlon Honorable Steve King 526 Nebraska St. Sioux City, IA 51101-1313

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Weldo Woelber, regarding the status of the Rembrandt Post Office.

I appreciate your interest in ensuring that the residents of the Rembrandt community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Rembrandt Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. If an office is closed, the office name and Zip Code is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituent's concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

Dennis McLaughlin

Manager, Consumer & Industry Contact

DM/pj

Reference: CA 105693257

cc: Tina Bade, Officer In Charge, Rembrandt, IA Rory Sullivan, Manager, Post Office Operations Sara Lindauer, Post Office Review Investigator

THE PERSON NAMED IN

trano.

28

Johnson, Patricia A - Des Moines, IA

From:

McLaughlin, Dennis E - Des Moines, IA

Sent

Wednesday, July 13, 2011 10 19 AM

To:

Johnson, Patricia A - Des Moines, IA

Subject:

FW. Waldo Woelber - Rembrandt PO

Attachments: Waldo Woelber letter pdf

Can this be done today, or do I need to even ask that question.

Since she refer's to the delay is the only reason I ask.

Dennis McLaughlin

Mgr. Consumer & Industry Contact

From: Hanlon, Sandy [mailto:Sandy.Hanlon@mail.house.gov]

Sent: Wednesday, July 13, 2011 10:06 AM To: McLaughlin, Dennis E - Des Moines, IA Subject: Waldo Woelber - Rembrandt PO

Hi Dennis.

Userit Woldn Woelber to Joni Martin on May 6 but have not received a response.

He is opposed to the closing of the Reinbrandt PO.

Please followed his concerns to the study team and send us a reply on his behalf.

See attachment.

SANDY HANLON | REGIONAL REPRESENTATIVE

TORGESTANN DEPT BRIGHTON

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100 MOTH, DWASTIST

T 722 224-4692 F 722 224-4698

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65 693 257

5th District Representative Steve King

There are several items that I would like to address in this email.

1. The closing of Rembrandt's post office. Like other small communities the closing of its post office is detrimental. The procedure for deciding which post office is considered for closure is definitely flawed. It seems like the main reason for considering closure is the retirement of the post master. I believe it could be run efficiently without a post master. I believe there are other afternatives such as going to mail delivery four days a week or possibly having the mail boxes as part of another small business. My sister-in-law had the post office as part of their small town grocery store and it was a workable combination.

Thank you

Walde Weelber 4718 100th Ave Rembrandt, IA 50576 wwoelber@gmail.com 1379069-52576

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
1	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
NA	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
NA.	Last three fiscal years of revenue and revenue units.
NA	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available,
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
NA.	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
L	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
~	Information on petitions and congressional inquiries included with Postal Service responses.
NA	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
V	Advantages and disadvantages of proposed alternate service.
~	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
-	Brief background of area, community government, population, etc.
·	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
eto-	Was Post Office used as meeting place?
Ko	Was Post Office a shelter for a bus stop?
Ro.	Did the Post Office have a public bulletin board?
RO.	Were government forms available at the Post Office?
No	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
no	What is the historical value of the office?
1-0	Is an address change necessary?
<u></u>	Will the community identity be preserved?
~	What are the growth trends (flat, up, down)?
r	Were any other nonpostal items identified?
Section III	Effect on Employees
~	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
1	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS-11, Minimum, no COLA)	\$ 33/168
	Fringe benefits 33,5%	\$ (111/
	Rental costs, excluding utilities	\$ 6500
	Total annual costs	\$ 50779
	Less estimated cost of replacement service	- /0309
	Total annual savings	\$ 40470
A one-time expense of \$&	will be/was incurred for installation of CBUs and parcel lockers.	
-	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if app	ropriate).
	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing necessary and an assessment of how those factors supporting the need for negative factors. In taking competing considerations into account, the need degree of effective and regular service must be paramount.	or change outweigh any
Section VII	Notices	
2	Appropriate notice is made that this is a proposal and not a final determina- determination is made to discontinue the office, information on the appeal at that time.	
Checklist Completed By:	Quelaun 6-14-11	
Investigative Coordinator	Date	
Reviewed and Certified By:	(Call 2 6-14-11	
District PO Review Coordinate	Date	



06/14/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the REMBRANDT Post Office Docket No. 1379069

This is to advise you that on 06/24/2011, I will post for public comment a proposal to close the REMBRANDT Post Office in Buena Vista, Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager HAWKEYE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

REMBRANDT Proposal Docket No. 1379069 - 50576

Please post the enclosed proposal to close the REMBRANDT Post Office in the lobby. The proposal must be posted in a prominent place from 06/24/2011 through close of business on 08/25/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms Official Record Date of Posting: 06/24/2011 Date of Removal: 08/25/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Rembrandt Post Office:

The Postal Service is considering the close of the Rembrandt Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/24/2011 through 08/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Rembrandt Post Office and Sioux Rapids
Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

JANAN O'BRIEN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

John M. Officer

DOCKET NO.	1379069-50574	
TIEM NO.	33	
PAGE		

Date of Posting: 06/24/2011

Posting Round Date:

Date of Removal: 08/25/2011

Removal Round Date:

PROPOSAL TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379069 - 50576

. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rembrandt, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Sioux Rapids Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on October 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The request to study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Rembrandt Post Office, an EAS-11 level, provides service from 07:30 - 13:30 14:00 - 15:45 Monday - Friday , 08:00 - 09:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 77 post office box or general delivery customers and 104 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged five transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,423 (56 revenue units) in FY 2008; \$21,724 (57 revenue units) in FY 2009; and \$16,509 (43 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Rembrandt Fire Department to answer questions and provide information to customers. 86 customer(s) attended the meeting.

On April 04, 2011, 185 questionnaires were distributed to delivery customers of the Rembrandt Post Office. Questionnaires were also available over the counter for retail customers at the Rembrandt Post Office. 57 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 25 unfavorable, and 29 expressed no opinion.

One congressional inquiry was received on April 10, 2011.

Response:

A petition supporting the retention of the Rembrandt Post Office was received on April 14, 2011, with 132 signatures. If this proposal is implemented, delivery and retail services will be provided by the Stoux Rapids Post Office, an EAS-13 level office. Window service hours at the Stoux Rapids Post Office are from 08:30-11:00 12:00-16:00, Monday through Friday, and 09:30-10:30 on Saturday. There are 168 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The customer have stated that you need the to have packages weighed. The rural carrier will accept any letters or packages mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The customer wondered how to determine the weight and amount of postage to place on a package without a Post Office in the community. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. The customer may call the Post Office to find out the estimated cost or go online at www/usps.com. Flat rate boxes are also available so that weight and postage are predetermined no matter what the weight it or where its destination is.
3.	Concern:	Customer felt that closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing.

The customer have stated that the closing the Rembrant Post Office would

not help in reducing the amount of loss the Postal Service is experiencing. The Postal Service is looking at every means to reduce expenses. Every level of the Postal Service is reducing expenses which includes the discontinuance of small Post Offices whose communities can be provided effective and regular service by an alternate means. With the efforts made

at every level, there will be a large expense reduction as a result.

Response:

Customers expressed concern that postal employees at the Rembrandt Concern: Post Office are rude. The customer stated that the retired postmaster of Rembrant was rude. Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. If you have further experiences with Postal employees being unprofessional, please bring it to my attention. Customers expressed that they didn't want to use the computer to obtain Concern: Postal services. The customer stated that you didn't want to use the computer to obtain Response: Postal services. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, or by calling 1-800-STAMP-24. Internet use it not required. Customers offered expenses saving measures such as free lease rental Concern: and sharing of postmasters. The customer asked why the Postal Service wouldn't consider leaving the Response: Post Office if the building was at no expense and if there was a sharing of postmasters. The Postal Service is looking at the most cost efficient means of providing effective and regular service to the community, Having a Post Office in the community even with the sharing of a postmaster would not be as cost effective as having a rural carrier serve the community Customers stated that it was unfair to look at an office just because they Concern: had not sitting postmaster. The customer stated that you felt it was unfair to look at Rembrandt Response: because there is not sitting postmaster. Employees are the Postal Service's greatest asset. As a result, we try to preserve the employment of our career employees due to the loyalty they have expressed as a result of becoming a career employee. A major reduction in the workforce is occurring without layoffs. Since the year 2000, the Postal Service has been successful in reducing its workforce by about 30%. The reduction continues today, In an effort to retain career employees, the Postal Service is currently not looking at offices that have a sitting postmaster for doing so may result in the loss of employment of that career employee. Customers wanted a mailbox in front of their home. Concern: 8. The customer stated that if the office is discontinued, you would like a Response: mallbox in front of your residence. The Postal Service is looking for a means of providing effective and regular service by an alternate means that is the most cost efficient. Having the carrier deliver mail to every residence at every physical address would not be cost effective. As a result, mailboxes will be grouped together at different locations throughout the carrier's line of travel or cluster box units will be installed. This will means that the customer may not have a box in front of their home. However, if they receive curbside delivery, the box may be located within a block or 2 from their residence. Customers wanted a mailbox in front of their home. 9. Concern: The customer stated that if the office is discontinued, you would like to keep

minimal.

Customers were concerned about having to travel to another Post Office for

your mailbox. From the answers provided, I am assuming that you already have rural delivery. If so, your box will remain and you will not have any changes in your delivery other than picking up accountable mail at a different Post Office. Please keep in mind that the carrier will attempt those items to your home so requireed trips to the administrative office should be Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

The customer expressed that if the Post Office closed, you would need to travel to the next town every day to get mail. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Mail will be delivered to curbside mailboxes or cluster box until near your home. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about having to travel to another Post Office for service.

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Customers were concerned about later delivery of mail.

The customer expressed concern regarding later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses. so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Customers were concerned that the Postal Service is violating US code by pursuing discontinuance of the Rembrandt Post Office.

The customer questioned if the Postal Service was violating the law by considering discontinuance for economic reasons. United States Code states that the Postal Service cannot close an office solely because an office is operating at at a deficit. The Postal Service is investigating several office throughout the nations to determine if effective and regular service can be provided to the community by a more efficient alternate means.

Customers inquired about cluster box unit installation and maintenance.

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

Customers questioned as to if the government would provide grants to the Postal Service.

The Postal Service is trying very hard not to be subsidized by the federal government. Even if the government was to give the Postal Service a grant, the Postal Service will still strive to become more efficient.

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Customers wanted to know why a nearby postmaster wasn't required to fill the position in Rembrant.

The Postal Service cannot force a postmaster to go to another post office on a permanent basis at this time.

Customers were asking why the Postal Service is losing money so quickly.

The Postal Service is suffering from a decline of mail volume which is caused by customers switching to electronic forms of communication and mailers cutting back due to the declining economy. The Postal Service is also required to prefund the retirement fund. The Postal Service is requesting that Congress lift this requirement and allow 5 day delivery.

Customers were concerned about obtaining services from the carrier.

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the loss of a gathering place and an

Residents may continue to meet informally, socialize, and share Response: information at the other businesses, churches, and residences in town. Customers wondered if 5 day delivery was still being considered. 22. Concern: The Postal Service have asked congress for approval to allow 5 day Response: delivery. However, congress has yet to act on that decision. Customers wondered if it was possible for 1 postmaster to overlook several 23. Concern: Post Offices to save money. The Post Office is considering several different options at this time Response: including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means. Customers wondered if the Postal Service would consider shortening the 24. Concern: hours at the Rembrandt Post Office instead of a discontinuance. Hour reduction is not feasible when effective and regular service can be Response: provided to the community by a more cost efficient alternate means. The customers wanted to know what the Postal Service was doing to cut 25: Concern: costs. The Postal Service is consolidating plants, looking at small post office and Response: station discontinuance, working with unions to help lower employee salary expenses, and raising rates for large mailers to name a few.

6

some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

3. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided ٦, by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Rembrandt is an incorporated community located in Buena Vista County. The community is administered politically by Mayor and Council. Police protection is provided by the Buena Vista County Sheriff, Fire protection is provided by the Rembrandt Fire Department. The community is comprised of Retirees, Commuters, self employed., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Rembrandt Library, Rembrandt Fire Station, City Of Rembrandt, Our Saviors Lutheran Church, United Methodist Church, Sioux Central Community School, Rembrandt Enterprise layer site, Rembrandt Bar and Grill, Tyler Heinsohn Digging, Buttons and Threads, Binder Trucking, Cavanaugh Farms, Morrow Construction, Brown Auctioneering, Buy Rite Auto Sales, , First National Bank, Obman Welding, Gibbons Seed Sales, Ripke Electric, P & L Limousin, Chindlund Trucking, Rembrandt Ent. Pullet Site, Aderson Family Daycare, Englebreston Construction, Peters Trucking, Lammers Trucking, Kolana Lenz Scenty Consultant, . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rembrandt Post Office will be available at the Sioux Rapids Post Office. Government forms normally provided by the Post Office will also be available at the Sioux Rapids Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Concern: 4..

Customers expressed concern for loss of community identity.

Response:

The customer stated that if the Post Office closes, the fate of the community will die. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern:

No Concern

Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

HL EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service, No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 40,470 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA).	\$ 33,168	
Fringe Benefits @ 33.5%	\$ 11,111	
Annual Lease Costs	+ \$ 6,500	
Total Annual Costs	\$ 50,779	
Less Annual Cost of Replacement Service	- \$ 10,309	
Total Annual Savings	\$ 40,470	

V. OTHER FACTORS

There was a total of 12 congressionals received.

VI. SUMMARY

The Postal Service is proposing to close the Rembrandt, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Sioux Rapids Post Office, located six miles away.

The postmaster retired on October 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rembrandt Post Office provided delivery and retail service to 77 PO Box or general delivery customers and 104 delivery route customers. The daily retail window transactions averaged five. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$40,470 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VIL NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rembrandt Post Office and Sioux Rapids Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JANAN O'BRIEN
Manager, Post Office Operations

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the REMBRANDT Post Office.

I.	Effect on Your Postal Services. De believe the proposal would have on	escribe any favorable or unfavorable effects you the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Pleas you believe the proposal would hav	e describe any favorable or unfavorable effects that e on your community.
3.	Other Comments. Please provide Postal Service should consider in d	any other views or information that you believe the eciding whether to adopt the proposal.
	of Postal Customer	Signature of Postal Customer
		Deta
City,	State, and ZIP Code	Date



08/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/25/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE

Post Office Review Coordinator

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

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Date of Posting 06/24/2011

Posting Round Date:

Date of Removal: 08/25/2011

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PROPOSAL TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379069 - 50576

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Date of Posting: 06/24/2011

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Date of Removal: 08/25/2011

Removal Round Date:



PROPOSAL TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379069 - 50576

Date of Posting: 06/24/2011

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Date of Removal: 08/25/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Rembrandt Post Office:

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Copies of the proposal and optional comment forms are available upon request at the Rembrandt Post Office and Sioux Rapids Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

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Thank you for your assistance.

JANAN O'BRIEN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

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Date of Posting: 06/24/2011



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Date of Removal: 08/25/2011

UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



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Thank you for your assistance.

JANAN O'BRIEN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Wen M. Okrien

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/19/2011

Postal Customers of the Rembrandt Post Office. The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Rembrandt Post Office, which was posted 05/24/2011 through 08/25/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Rembrandt Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

RORY SULLIVAN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998



09/07/2011

MEMO TO THE RECORD

SUBJECT: REMBRANDT

Docket Number 1379069 - 50576

The proposal to consolidate the REMBRANDT was posted with an "Invitation for Comments," at the REMBRANDT from 05/24/2011 through 08/25/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District



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Name: Area: Congress	REMBRA WESTER signal Distr	N ct: IA	05		District: County:	State: IA HAWKEYE PFC BUENA VISTA		Code: <u>50576</u>
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Tale No:		(316) 39	9-2902				Fax No.	(319)



09/07/2011

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SUBJECT: REMBRANDT Docket Number 1379069 - 50576

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KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District

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Date of Posting: 06/24/2011

Posting Round Date

Date of Removal: 08/25/2011

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PROPOSAL TO CLOSE
THE REMBRANDT, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1379069 - 50576

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Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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The office is being studied for possible closing or consolidation due to the following reasons: The request to study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Rembrandt Post Office, an EAS-11 level, provides service from 07:30 - 13:30 14:00 - 15:45 Monday - Friday , 08:00 - 09:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 77 post office box or general delivery customers and 104 delivery customers. Retail services included the safe of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged five transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,423 (56 revenue units) in FY 2008; \$21,724 (57 revenue units) in FY 2009; and \$16,509 (43 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Rembrandt Fire Department to answer questions and provide information to customers. 86 customer(s) attended the meeting.

On April 04, 2011, 185 questionnaires were distributed to delivery customers of the Rembrandt Post Office. Questionnaires were also svailable over the counter for retail customers at the Rembrandt Post Office. 57 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 25 unfavorable, and 29 expressed no opinion.

One congressional inquiry was received on April 10, 2011.

A petition supporting the retention of the Rembrandt Post Office was received on April 14, 2011, with 132 signatures. If this proposal is implemented, delivery and retail services will be provided by the Sioux Rapids Post Office, an EAS-13 level office. Window service hours at the Sioux Rapids Post Office are from 08:30-11:00 12:00-16:00, Monday through Friday, and 09:30-10:30. on Saturday. There are 168 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The customer have stated that you need the to have packages weighed. The rural carrier will accept any letters or packages mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2.	Concern	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
	Response:	The customer wondered how to determine the weight and amount of postage to place on a package without a Post Office in the community. The nural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. The customer may call the Post Office to find out the estimated cost or go online at www/usps.com. Flat rate boxes are also available so that weight and postage are predetermined no matter what the weight it or where its destination is.
3.	Concern:	Customer felt that closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing.

The customer have stated that the closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing. The Postal Service is looking at every means to reduce expenses. Every level of the Postal Service is reducing expenses which includes the discontinuance of small Post Offices whose communities can be provided. effective and regular service by an alternate means. With the efforts made at every level, there will be a large expense reduction as a result.

Concern:

Customers expressed concern that postal employees at the Rembrandt Post Office are rude.

Response:

The customer stated that the retired postmaster of Rembrant was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. If you have further experiences with Postal employees being unprofessional, please bring it to my attention.

Concern:

Customers expressed that they didn't want to use the computer to obtain Postal services.

Response:

The customer stated that you didn't want to use the computer to obtain Postal services. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, or by calling 1-800-STAMP-24. Internet use it not required.

Concern:

Customers offered expenses saving measures such as free lease rental and sharing of postmasters.

Response:

The customer asked why the Postal Service wouldn't consider leaving the Post Office if the building was at no expense and if there was a sharing of postmasters. The Postal Service is looking at the most cost efficient means of providing effective and regular service to the community. Having a Post Office in the community even with the sharing of a postmaster would not be as cost effective as having a rural carrier serve the community.

7. Concern:

Customers stated that it was unfair to look at an office just because they had not sitting postmaster.

Response:

The customer stated that you felt it was unfair to look at Rembrandt because there is not sitting postmaster. Employees are the Postal Service's greatest asset. As a result, we try to preserve the employment of our career employees due to the loyalty they have expressed as a result of becoming a career employee. A major reduction in the workforce is occurring without layoffs. Since the year 2000, the Postal Service has been successful in reducing its workforce by about 30%. The reduction continues today. In an effort to retain career employees, the Postal Service is currently not looking at offices that have a sitting postmaster for doing so may result in the loss of employment of that career employee.

Concern:

Customers wanted a mailbox in front of their home.

Response:

The customer stated that if the office is discontinued, you would like a mailbox in front of your residence. The Postal Service is looking for a means of providing effective and regular service by an alternate means that is the most cost efficient. Having the carrier deliver mail to every residence at every physical address would not be cost effective. As a result, mailboxes will be grouped together at different locations throughout the carrier's line of travel or cluster box units will be installed. This will means that the customer may not have a box in front of their home. However, if they receive curbside delivery, the box may be located within a block or 2 from their residence.

Concern:

Customers wanted a mailbox in front of their home.

Response:

The customer stated that if the office is discontinued, you would like to keep your mailbox. From the answers provided, I am assuming that you already have rural delivery. If so, your box will remain and you will not have any changes in your delivery other than picking up accountable mail at a different Post Office. Please keep in mind that the carrier will attempt those items to your home so requireed trips to the administrative office should be minimal.

Customers were concerned about having to travel to another Post Office for

Response:

The customer expressed that if the Post Office closed, you would need to travel to the next town every day to get mail. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Mail will be delivered to curbside mailboxes or cluster box until near your home. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

The customer were concerned about the travel to another Post Office to obtain services. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. Concern:

Customers were concerned about later delivery of mail.

Response:

The customer expressed concern regarding later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13. Concern:

Customers were concerned that the Postal Service is violating US code by pursuing discontinuance of the Rembrandt Post Office.

Response:

The customer questioned if the Postal Service was violating the law by considering discontinuance for economic reasons. United States Code states that the Postal Service cannot close an office solely because an office is operating at at a deficit. The Postal Service is investigating several office throughout the nations to determine if effective and regular service can be provided to the community by a more efficient alternate means.

14. Concern:

Customers inquired about cluster box unit installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

15. Concern:

Customers questioned as to if the government would provide grants to the Postal Service.

Response:

The Postal Service is trying very hard not to be subsidized by the federal government. Even if the government was to give the Postal Service a grant, the Postal Service will still strive to become more efficient.

16. Concern:

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Ducker, 137/969 - 56576 Stem Nie: 41 Page Nie: 5

Response:

17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Customers wanted to know why a nearby postmaster wasn't required to fill the position in Rembrant.

The Postal Service cannot force a postmaster to go to another post office on a permanent basis at this time.

Customers were asking why the Postal Service is losing money so quickly.

The Postal Service is suffering from a decline of mail volume which is caused by customers switching to electronic forms of communication and mailers cutting back due to the declining economy. The Postal Service is also required to prefund the retirement fund. The Postal Service is requesting that Congress lift this requirement and allow 5 day delivery.

Customers were concerned about obtaining services from the carrier.

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the camer. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for venification on the next delivery day.

SPECIAL SERVICES

Special services such as certifled, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the loss of a gathering place and an information center.

20. Concern:

Response:

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town. 22 Concern: Customers wondered if 5 day delivery was still being considered. The Postal Service have asked congress for approval to allow 5 day Response: delivery. However, congress has yet to act on that decision. Customers wondered if it was possible for 1 postmaster to overlook several 23. Concern: Post Offices to save money. Response: The Post Office is considering several different options at this time including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost efficient alterate means. Customers wondered if the Postal Service would consider shortening the Concern: hours at the Rembrandt Post Office Instead of a discontinuance. Response: Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means. The customers wanted to know what the Postal Service was doing to cut 25. Concern: Response: The Postal Service is consolidating plants, looking at small post office and station discontinuance, working with unions to help lower employee salary

expenses, and raising rates for large mallers to name a few.

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Rembrandt is an incorporated community located in BUENA VISTA County. The community is administered politically by Mayor and Council. Police protection is provided by the Buena Vista County Sheriff. Fire protection is provided by the Rembrandt Fire Department. The community is comprised of Retirees, Communities, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Rembrandt Library, Rembrandt Fire Station, City Of Rembrandt, Our Saviors Lutheran Church, United Methodist Church, Sioux Central Community School, Rembrandt Enterprise layer site, Rembrandt Bar and Grill, Tyler Heinsohn Digging, Buttons and Threads, Binder Trucking, Cavanaugh Farms, Morrow Construction, Brown Auctioneering, Buy Rite Auto Sales, First National Bank, Obman Welding, Gibbons Seed Sales, Ripke Electric, P & L Limousin, Chindland Trucking, Rembrandt Ent. Pullet Site, Aderson Family Daycare, Englebreston Construction, Peters Trucking, Lammers Trucking, Kolana Lenz Scenty Consultant, Residents may travel to nearby communities for other supplies and services.

Nanpostal services provided at the Rembrandt Post Office will be available at the Sioux Rapids Post Office. Government forms normally provided by the Post Office will also be available at the Sioux Rapids Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concem:	Customers expressed concern for loss of community identity.
	Response:	The customer stated that if the Post Office closes, the fate of the community will die. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

IIL EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 40,470 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 + \$ 6,500
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,779 - \$ 10,309
Total Annual Savings	\$ 40,470

V. OTHER FACTORS

There was a total of 13 congressionals received.

VI. SUMMARY

The Postal Service is proposing to close the Rembrandt, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Sioux Rapids Post Office, located six miles away.

The postmaster retired on October 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rembrandt Post Office provided delivery and retail service to 77 PO Box or general delivery customers and 104 delivery route customers. The daily retail window transactions averaged five. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$40,470 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A // -

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Sioux Rapids Post Office during normal office hours.
- B. This is a proposal, it is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Von Siller		
1	06/24/2011	
RORY SULLIVAN Manager, Post Office Operations	Date	

POST OFFICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSAL		1. Data Preparati
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09/07/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record REMBRANDT

Docket Number 1379069 - 50576

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA District Manager

Muy M. Dun

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

EAS Level:	State, ZP Code:	REMBRANDIT, IA, 60676-5003		
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43/17/2011	Oralinci manager authorization to study. Questionnaires sent to customers. Number	er sent 185 Number Returned: 57		
04/04/2011	Analysis Favorable 3 Unfavorable 25	No Opinion 29		
04/14/2011	Polition received. Number of signatures:	132		
	Concerns expressed			
04/10/2011	Congressional inquiry received: Yes Concerns expressed:			
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09/08/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Rembrandt Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Rory Sullivan Manager Post Office Operations.

GAIL HENDRIX DISTRICT MANAGER PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

M. Nato

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1379069.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

ec: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the REMBRANDT was received by 09/11/2011.

Please contact the Headquarters coordinator at (918) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

"Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

E STNO. TITLE III. PACE 137 9 069-50 57V

Date of Removat 11/04/2011

Date of Posting 10/03/2011

FINAL DETERMINATION TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379069 - 50576

DOCUMENTS: TIDAHO: PASS 1379069-5057 47 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Rembrandt, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Sioux Rapids Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on October 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons. The request to study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Rembrandt Post Office, an EAS-11 level, provides service from 07:30 - 13:30 14:00 - 15:45 Monday - Friday, 08:00 - 09:45 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 77 post office box or general delivery customers and 104 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged five transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,423 (56 revenue units) in FY 2008; \$21,724 (57 revenue units) in FY 2009; and \$16,509 (43 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Rembrandt Fire Department to answer questions and provide information to customers, 86 customer(s) attended the meeting.

On April 04, 2011, 185 questionnaires were distributed to delivery customers of the Rembrandt Post Office. Questionnaires were also available over the counter for retail oustomers at the Rembrandt Post Office. 57 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 25 unfavorable, and 29 expressed no opinion.

One congressional inquiry was received on April 10, 2011.

A potition supporting the retention of the Rembrandt Post Office was received on April 14, 2011, with 132 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Sioux Rapids Post Office, an EAS-13 level office. Window service hours at the Sioux Rapids Post Office are from 08:30-11:00 12:00-16:00, Monday through Friday, and 09:30-10:30 on Saturday. There are 168 post office boxes available.

The proposal to close the Rembrandt Post Office was posted with an invitation for comment at the Rembrandt Post Office and Sioux Rapids Post Office from June 24, 2011 to August 25, 2011. The following additional concerns were received during the proposal posting period:

Customer expressed a concern about the inability of the rural carrier to

Concern:

 Weigh and rate letters and packages.

Response:

The customer have stated that you need the to have packages weighed. The rural carrier will accept any letters or packages mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

The customer wondered how to determine the weight and amount of postage to place on a package without a Post Office in the community. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a recept for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. The customer may call the Post Office to find out the estimated cost or go online at www.usps.com. Flat rate boxes are also available so that weight and postage are predetermined no matter what the weight it or where its deatination is.

Customer felt that closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing.

Response:

Concern:

3. Concern:

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Response:

The customer have stated that the closing the Rembrant Post Office would not help in reducing the amount of loss the Postal Service is experiencing. The Postal Service is looking at every means to reduce expenses. Every level of the Postal Service is reducing expenses which includes the discontinuance of small Post Offices whose communities can be provided effective and regular service by an alternate means. With the efforts made at every level, there will be a large expense reduction as a result.

4. Concern:

Customers expressed concern that postal employees at the Rembrandt Post Office are rude.

Response:

The customer stated that the retired postmaster of Rembrant was rude. Employee courtesy is always a concern of postal managers. Postal amployees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. If you have further experiences with Postal employees being unprofessional, please bring it to my attention.

5 Concern:

Customers expressed that they didn't want to use the computer to obtain Postal services.

Response:

The customer stated that you didn't want to use the computer to obtain Postal services. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stabons were customers may already shop, or by calling 1-800-STAMP-24. Internet use it not required.

6. Concern:

Customers offered expenses saving measures such as free lease rental and sharing of postmasters.

Response:

The customer asked why the Postal Service wouldn't consider leaving the Post Office if the building was at no expense and if there was a sharing of postmasters. The Postal Service is looking at the most cost efficient means of providing effective and regular service to the community. Having a Post Office in the community even with the sharing of a postmaster would not be as cost effective as having a rural carrier serve the community.

7. Concern:

Customers stated that it was unfair to look at an office just because they had not sitting postmaster.

Response:

The customer stated that you felt it was unfair to look at Rembrandt because there is not sitting postmaster. Employees are the Postal Service's greatest asset. As a result, we try to preserve the employment of our career employees due to the loyally they have expressed as a result of becoming a career employee. A major reduction in the workforce is occurring without layoffs. Since the year 2000, the Postal Service has been successful in reducing its workforce by about 30%. The reduction continues today. In an effort to retain career employees, the Postal Service is currently not looking at offices that have a sitting postmaster for doing so may result in the loss of employment of that career employee.

B. Concern:

Customers wanted a mailbox in front of their home.

Response:

The customer stated that if the office is discontinued, you would like a mailbox in front of your residence. The Postal Service is looking for a means of providing effective and regular service by an alternate means that is the most cost efficient. Having the carrier deliver mail to every residence at every physical address would not be cost effective. As a result, mailboxes will be grouped together at different locations throughout the carrier's line of travel or cluster box units will be installed. This will means that the customer may not have a box in front of their home. However, if they receive curbside delivery, the box may be located within a block or 2 from their residence.

9 Concern:

Customers wanted a mailbox in front of their home.

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Response:

The customer stated that if the office is discontinued, you would like to keep your mailbox. From the answers provided, I am assuming that you already have rural delivery. If so, your box will remain and you will not have any changes in your delivery other than picking up accountable mail at a different Post Office. Please keep in mind that the carrier will attempt those items to your home so requireed trips to the administrative office should be minimal.

10 Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

The customer expressed that if the Post Office closed, you would need to travel to the next town every day to get mail. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Mail will be delivered to curbside mailboxes or cluster box until near your home. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

11. Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

The customer were concerned about the travel to another Post Office to obtain services. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the meilbox, Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. Concern:

Customers were concerned about later delivery of mail.

Response:

The customer expressed concern regarding later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

13. Concern:

Customers were concerned that the Postal Service is violating US code by pursuing discontinuance of the Rembrandt Post Office.

Response:

The customer questioned if the Postal Service was violating the law by considering discontinuance for economic reasons. United States Code states that the Postal Service cannot close an office solely because an office is operating at at a deficit. The Postal Service is investigating several office throughout the nations to determine if effective and regular service can be provided to the community by a more efficient alternate means.

14. Concern:

Customers inquired about cluster box unit installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

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15. Concern:

Response:

Concern:

Response:

17. Concern:

Response:

Concern:

Response:

Concern:

Response:

Customers questioned as to if the government would provide grants to the

The Postal Service is trying very hard not to be subsidized by the federal government. Even if the government was to give the Postal Service a grant, the Postal Service will still strive to become more efficient.

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

Customers wanted to know why a nearby postmaster wasn't required to fill the position in Rembrant.

The Postal Service cannot force a postmaster to go to another post office on a permanent basis at this time.

Customers were asking why the Postal Service is losing money so quickly.

The Postal Service is suffering from a decline of mail volume which is caused by customers switching to electronic forms of communication and mailers cutting back due to the declining economy. The Postal Service is also required to prefund the retirement fund. The Postal Service is requesting that Congress lift this requirement and allow 5 day delivery.

Customers were concerned about obtaining services from the carrier.

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

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Response: Carrier service is beneficial to many senior citizens and those who face

special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for

more information.

21. Concern: Customers were concerned about the loss of a gathering place and an

information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches, and residences in town.

Concern: Customers wondered if 5 day delivery was still being considered.

Response: The Postal Service have asked congress for approval to allow 5 day

delivery. However, congress has yet to act on that decision.

3. Concern: Customers wondered if it was possible for 1 postmaster to overlook several

Post Offices to save money.

Response: The Post Office is considering several different options at this time

including a restructuring of the management duties of postmasters. However, at this time this option is not being considered when effective and regular service can be provided to the community through a more cost.

efficient alterate means.

4. Concern: Customers wondered if the Postal Service would consider shortening the

hours at the Rembrandt Post Office instead of a discontinuance.

Response: Hour reduction is not feasible when effective and regular service can be

provided to the community by a more cost efficient alternate means.

25 Concern: The customers wanted to know what the Postal Service was doing to cut

costs

Response: The Postal Service is consolidating plants, looking at small post office and

station discontinuance, working with unions to help lower employee salary

expenses, and raising rates for large mailers to name a few.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery camer at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

1379069-50576

Rembrandt is an incorporated community located in BUENA VISTA County. The community is administered politically by Mayor and Council. Police protection is provided by the Buena Vista County Sheriff. Fire protection is provided by the Rembrandt Fire Department. The community is comprised of Retirees, Commuters, self employed, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Rembrandt Library, Rembrandt Fire Station, City Of Rembrandt, Our Saviors Lutheran Church, United Methodist Church, Sioux Central Community School, Rembrandt Enterprise layer site, Rembrandt Bar and Grill, Tyler Heinschn Digging, Buttons and Threads, Binder Trucking, Cavanaugh Farms, Morrow Construction, Brown Auctioneering, Buy Rite Auto Sales, First National Bank, Obman Welding, Gibbons Seed Sales, Ripke Electric, P & L, Limousin, Chindlund Trucking, Rembrandt Ent. Pullet Site, Aderson Family Daycare, Englebreston Construction, Peters Trucking, Lammers Trucking, Kolana Lenz Scenty Consultant, - Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rembrandt Post Office will be available at the Sioux Rapids Post Office. Government forms normally provided by the Post Office will also be available at the Sioux Rapids Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer stated that if the Post Office closes, the fate of the community will die. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service, No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

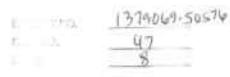
IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 40,470 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 + \$ 6,500
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,779 - \$ 10,309
Total Annual Savings	\$ 40,470

V. OTHER FACTORS

There was a total of 13 congressionals received.



VI. SUMMARY

This is the final determination to close the Rembrandt, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Sioux Rapids Post Office, located six miles away.

The postmaster retired on October 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rembrandt Post Office provided delivery and retail service to 77 PO Box or general delivery customers and 104 delivery route customers. The daily retail window transactions averaged five. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$40,470 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Rembrandt Post Office and Sigux Rapids Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Rembrandt Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Rembrandt Post Office and Sioux Rapids Post Office during normal office hours.

- take Second	09/26/2011	
Dean J Granholm	Date	



10/03/2011

OFFICER-IN-CHARGE/POSTMASTER Rembrandt Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Rembrandt Post Office Final Determination Docket No. 1379069 - 50576

Please post in the lobby the enclosed final determination to close the Rembrandt Post Office. The final determination must be posted in a prominent place from 10/03/2011 through close of business on 11/04/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/05/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely.

KAREN LENANE

POST OFFICE REVIEW COORDINATOR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Ducket 1370000 - 50556 Itere Not 40 Page She 2

Enclosures:

Final Determination Official Record



Date of Posting: 10/03/2011

Date of Removal: 11/04/2011

FINAL DETERMINATION TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379069 - 50576



Date of Posting: 10/03/2011

Date of Removal: 11/04/2011

FINAL DETERMINATION TO CLOSE THE REMBRANDT, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379069 - 50576



09/26/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- REMBRANDT

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin asmouncement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available file public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will farmish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law probabits discontinuance assurer than 60 days after the date the final determination was posted.

NATIONAL FIFE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post. Office discontinuance coordinator after the appeal decision is readered und/or the Post Office change autonouncement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rodez at (202) 268-5062.

Thank you for your assistance,

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclastare: (2)

ec.

Vice President, Area Operations, WESTERN Area



10/26/2011

DISTRICT MANAGER HAWKEYE PFC PO BOX 9998 CEDAR RAPIDS, IOWA, 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the REMBRANDT, 50576-5003 Docket No. 1379069 - 50576

This is to advise you that an appeal to the final determination to discontinue the REMBRANDT has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

ce: Vice President, Area Operations WESTERN Area Government Relations and Public Policy

CONTROL HENROL VIEW 1379069-50574 53 A 2012-35

PO BOX 169 REMBRANDT, IA 50576

RECEIVED

2011 OCT 25 A 3: 08

October 5, 2011

Postal Regulatory Commission 901 New York Ave. NW Suite 200 Washington DC 20268-0001 Received

OCT 12 2011

Office of PAGR

To Whom It May Concern:

We are writing you regarding the final determination that has been made regarding our post office in Rembrandt, IA. It appears the commission has decided to close the post office due to saving \$40,470.00 annually. I am sure this figure does not take into effect the cost of cluster boxes, installation, any other up front costs or the added expense for the future carrier for Rembrandt, upkeep of the cluster boxes, and snow removal every year. I do believe this figure would change and certainly not as additional savings. It certainly appears your easiest answer is to walk away from the situation and let it be someone else's problem. You seem to believe that the carrier can solve all the issues that need to be addressed. How much room will they have to store the extra packages, mail etc. when businesses do their monthly mailings or the holidays arrive? Will the carrier have to tell some residents or businesses "Sorry folks, no room in the vehicle today, I'll have to get it tomorrow." Is the carrier going to be able to take debit and credit cards? How will this be addressed so the debit or credit cards are safe from theft. I do not feel too many people will want to leave eash in their boxes either. Since you have a very small window to catch the mail carrier, you hope nothing is that critical after the mail carrier leaves town that can't wait until tomorrow or if it is you will need to run to a town that has a post office and take care of the issue which will cause loss time for the business or person. There still seems to be a lot of unanswered questions.

This letter is submitted as part of an appeal for this ruling.

Sincerely Yours,

City of Rembrandt



1374064.50574 53 2 - A 2012-35

THE FIRST NATIONAL BANK CEIVED

101 East Main Street, P.O. Box 107

Rembrandt, Iowa 50576-0107

(712) 286-5491 FAX: (712) 286-5492

2011 DCT 25 A 3: 15

POSTAL REGULATORY CONTRESSOR BOATTON TO SOME DECK

October 12, 2011

P

Postal Regulatory Commission 901 New York Ave NW Suite 200 Washington, DC 20268-0001

To Whom it May Concern,

We wish to appeal the decision to close the Post Office in Rembrandt Iowa. The Post Office is a vital part of our small community and we feel it needs to remain open in the capacity it now is operating.

We understand your concerns on saving money, however, we feel there are other avenues for you to pursue rather than completely closing this office. Please consider other alternatives to your current financial crisis.

We as The First National Bank, feel the need to have this facility open to help do our business. Please reconsider your decision.

Respectfully,

Jerri J. Haraldson

Cashier

Cc: USPS Hawkeye District Manager

Governor Terry Branstad U.S. Senator Charles Grassley Congressman Steven King

Received

OCT 17 2011

Office of PAGR

1319049-5057V 53 3 A 2012-35

Rembrandt Public Library 108 Main St., P O Box 169 Rembrandt, IA 50576 October 4, 2011

2011 OCT 25 A 3: 18

RECEIVED

Postal Regulatory Commission 901 New York Ave. NW, Suite 200 Washington D C 20268-0001

POLICE STORY

Dear Sirst

I am writing to you in regards to the proposed closing of the Rembrandt Post Office. We have been so very well served all of these past years and hope you can find in some way to continue this excellent service to our rural town.

The Rembrandt Public Library uses the Rembrandt Post Office every week to send out books requested from our library to other libraries in our state through the state library SILO program, It will be much more difficult to send out these books in a timely manner without our post office. We also receive many books from other libraries to provide the books my patrons need that we do not own. This service will be more difficult to provide without our post office. Monthly we receive a box of large print books from the Decorah Public Library to provide for those patrons who need to read large print books a better selection. This service will be harder to continue for my patrons with special needs without our post office. Having the post office brings many to town to do postal business and then they come and use our library. The Rembrandt Post Office is very important to our citizens and our businesses and the library in our rural lowa town. The library needs the post office to better serve my patrons requests in a timely manner.

Please reconsider the closer of the Rembrandt Post Office which has served our community so well for all these years.

I wish to thank-you for your consideration of this appeal.

pleas J. Undercos

Sincerely.

Joseph J. Anderson Library Director

Received

OCT 11 70h

Office of PAGR

marko J

1374044-50574 53 Postal Regulatory Commission Submitted 11/1/2011 9:20:32 AM Filing ID: 77235 Accepted 11/1/2011

Docket No. A2012-35

Postal Regulatory Commission

Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on October 25, 2011, the Commission received three petitions for review of the Postal Service's determination to close the Rembrandt post office located in Rembrandt, Iowa. The first petition for review was filed by Joleen J. Anderson. The second petition for review was filed by the City of Rembrandt. The third petition for review was filed by Jerri J. Haraldson. The earliest postmark date is October 6, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than November 9, 2011.

Shoshana M. Grove Secretary

Date: October 31, 2011

Attachment

(314064-Sps) 53 5

Postal Regulatory Commission Submitted 11/1/2011 3:44:12 PM Filing ID: 77260 Accepted 11/1/2011

ORDER NO. 941

UNITED STATES OF AMERICA POSTAL REGULATORY COMMISSION WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman; Mark Acton, Vice Chairman; Nanci E. Langley; and Robert G. Taub

Rembrandt Post Office Rembrandt, Iowa Docket No. A2012-35

NOTICE AND ORDER ACCEPTING APPEAL AND ESTABLISHING PROCEDURAL SCHEDULE

(Issued November 1, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on October 25, 2011, the Commission received three petitions for review of the Postal Service's determination to close the Rembrandt post office in Rembrandt, Iowa. The first petition for review was filed by Joleen J. Anderson. The second petition for review was filed by the City of Rembrandt. The third petition for review was filed by Jerri J. Haraldson. The earliest postmark date is October 6, 2011. The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2012-35 to consider Petitioners' appeal. If Petitioners would like to further explain their position with supplemental information or facts, Petitioners may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than November 29, 2011.

Categories of issues apparently raised. Petitioners contend that (1) the Postal Service failed to consider the effect of the closing on the community (see 39 U.S.C. 404(d)(2)(A)(i)); (2) the Postal Service failed to consider whether or not it will continue to provide a maximum degree of effective and regular postal services to the community (see 39 U.S.C. 404(d)(2)(A)(iii)); (3) the Postal Service failed to adequately consider the economic savings resulting from the closure (see 39 U.S.C. 404(d)(2)(A)(iv)); and (4) Petitioners contend that the Postal Service failed to provide substantial evidence in support of the determination (see 39 U.S.C. 404(d)(5)(c)).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than the one set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is November 9, 2011. See 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is November 9, 2011.

Availability; website posting. The Commission has posted the appeal and supporting material on its website at http://www.prc.gov. Additional filings in this case and participant's submissions also will be posted on the website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at prc-webmaster@prc.gov.

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at prc-dockets@prc.gov or via telephone at 202-789-6846.

Filing of documents. All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, http://www.prc.gov, unless a waiver is obtained. See 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website, http://www.prc.gov, or by contacting the Commission's docket section at prc-dockets@prc.gov or via telephone at 202-789-6846.

Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

Intervention. Persons, other than the Petitioners and respondents, wishing to be heard in this matter are directed to file a notice of intervention. See 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before November 28, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website, http://www.prc.gov, unless a waiver is obtained for hardcopy filing. See 39 CFR 3001.9(a) and 3001.10(a).

Further procedures. By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. See 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. See 39 CFR 3001.21.

It is ordered:

- The Postal Service shall file the applicable administrative record regarding this appeal no later than November 9, 2011.
- Any responsive pleading by the Postal Service to this Notice is due no later than November 9, 2011.

Docket No. A2012-35

- The procedural schedule listed below is hereby adopted.
- Pursuant to 39 U.S.C. 505, Pamela Thompson is designated officer of the Commission (Public Representative) to represent the interests of the general public.
- The Secretary shall arrange for publication of this Notice and Order and Procedural Schedule in the Federal Register.

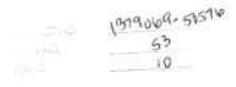
By the Commission.

Shoshana M. Grove Secretary Docket No. A2012-35

1379069-50576 53

PROCEDURAL SCHEDULE

October 25, 2011	Filing of Appeal
November 9, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
November 9, 2011	Deadline for the Postal Service to file any responsive pleading.
November 28, 2011	Deadline for notices to intervene (see 39 CFR 3001.111(b))
November 29, 2011	Deadline for Petitioner's Form 61 or initial brief in support of the petition (see 39 CFR 3001.115(a) and (b))
December 19, 2011	Deadline for answering brief in support of the Postal Service (see 39 CFR 3001.115(c))
January 3, 2011	Deadline for reply briefs in response to answering briefs (see 39 CFR 3001.115(d))
January 10, 2012	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (see 39 CFR 3001.116)
February 3, 2012	Expiration of the Commission's 120-day decisional schedule (see 39 U.S.C. 404(d)(5))



Postal Regulatory Commission Submitted 11/2/2011 2:40:05 PM Filing ID: 77295 Accepted 11/2/2011



Office of the Secretary

November 2, 2011

Jerri J. Haraldson, Cashier The First National Bank 101 East Main Street P.O. Box 107 Rembrandt, Iowa 50576-0107

Re: Appeal of the Postal Service's Determination to Discontinue the Rembrandt Post

Office, Rembrandt, Iowa

Dear Mr. Haraldson:

The Postal Regulatory Commission received your appeal regarding the Postal Service's determination to discontinue the Rembrandt post office in Rembrandt, Iowa. Your appeal has been assigned Docket No. A2012-35.

A copy of Commission Form 61 is enclosed. You may complete Form 61 or file a brief to provide the Commission with arguments to support your appeal. See 39 CFR 3001.115. The deadline for submission of your arguments is November 29, 2011.

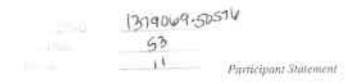
Sincerely,

Shoshana M. Grove

ylylucus.

Secretary

Enclosure



PLEASE READ THIS ENTIRELY BEFORE FILLING OUT THE ENCLOSED "PARTICIPANT STATEMENT"

APPEALS OF POSTAL SERVICE DETERMINATIONS TO CLOSE OR CONSOLIDATE POST OFFICES

INTRODUCTION

Congress statutorily requires the Postal Service to follow specific procedures and consider certain factors before making a Final Determination to close or consolidate a post office. The law gives any patron the right to appeal the Postal Service's final determination to the Postal Regulatory Commission, ("PRC" or "Commission"), an independent agency which is not affiliated with the Postal Service, When a patron appeals a Postal Service Final Determination, the PRC must decide whether the Postal Service's closure of consolidation of a post office is consistent with the law.

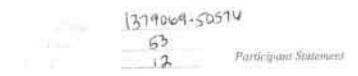
To assist the Commission in its consideration of an appeal of the Postal Service's decision to close or consolidate your post office, you may want to send a written statement explaining why you believe the Commission should reverse the Final Determination and return the entire matter for further consideration. Enclosed, please find a Participant Statement form that you may use to present your written argument.

POSTAL REGULATORY COMMISSION AUTHORITY

With respect to appeals of Postal Service Final Determinations to close or consolidate a post office, the Commission is limited to "appellate jurisdiction." As a result, the Commission cannot conduct its own fact-finding investigation and must consider appeals based solely upon the record which consists of the Proposal, Final Determination and other documents the Postal Service collected during closure or consolidation consideration. Postal Service regulations require that a copy of the record be available at the affected post office for thirty (30) days after the Final Determination is posted. After the initial posting period, Postal Service employees will have information on how a copy of the record may be obtained.

Limitations on the Commission's authority prohibits it from returning a Final Determination to the Postal Service simply because the Commission believes a different result might be better. Rather, the PRC may only examine the Postal Service's decision and record in order to determine whether the Postal Service abided by the statutory guidelines. Specifically, the law requires that the Commission affirm the Postal Service's Final Determination unless the determination is:

 (A) arbitrary, capricious, an abuse of discretion or otherwise not in accordance with the law;



- (B) without observance of procedure required by law; or
- (C) unsupported by substantial evidence on the record.

Furthermore, the Commission may not change the Postal Service's Final Determination. It may only (1) affirm the decision or (2) remand the entire matter to the Postal Service for further consideration.

AUTHORITY OF POSTAL SERVICE

in keeping with its responsibility to operate the nation's mail system, the Postal Service has been given considerable authority over the operations of post offices; this authority includes the power to decide whether an office should be closed or consolidated. However, before reaching a decision to close or consolidate a post office, the Postal Service must follow a procedure set up by law as well as consider specific factors involved in such an action.

PROCEDURE

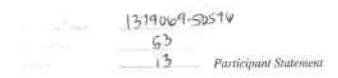
The law sets out the steps the Postal Service must take before is closes or consolidates a post office. Specifically, the Postal Service, prior to making a determination . . . as to the necessity of the closing and consolidation of any post office, shall provide adequate notice of its intention to close or consolidate such post office at least sixty (60) days prior to the proposed date of such closing or consolidation to persons served by such post office to insure that that such persons will have an opportunity to present their views.

The Postal Service calls its "notice of its intention to close or consolidate" the "Proposal." As noted above, the proposal must be posted for sixty (60) days. During the sixty (60) days, patrons are invited to give the Postal Service their comments on the proposed closing or consolidation. The Postal Service calls its determination to close or consolidate the "Final Determination." Any determination of the Postal Service to close or consolidate a post office shall be in writing and shall include the findings of the Postal Service with respect to the considerations required to be made. Such determination and findings shall be made available to persons served by such post office. The Postal Service shall take no action to close or consolidate a post office until sixty (60) days after its written determination is made available to persons served by such post office.

FACTORS TO BE CONSIDERED

In addition to following the required procedure, the Postal Service must also consider certain factors.

The Postal Service, in making a determination whether or not to close or consolidate a post office, shall consider:



- the effect of such closing or consolidation on the community served by such post office;
- (B) the effect of such closing or consolidation on employees of the Postal Service employed at such office;
- (C) whether such closing or consolidation is consistent with the policy of the Government . . . that the Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities and small towns where post offices are not self-sustaining;
- (D) the economic savings to the Postal Service resulting from such closing or consolidation; and
- (E) such other factors as the Postal Service determines are necessary.

PARTICIPANT STATEMENT

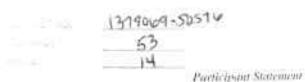
We have included a form that you may use for your written argument. The purpose of the Participant Statement is the same a formal brief which is to point out issues that you believe that Commission should consider in its review of the Postal Service's actions. You may file a Participant Statement as a formal brief. General examples of some issues that would be proper to include would be:

- That the Postal Service did not consider certain issues it is required to consider;
- The facts relied on by the Postal Service have not been established;
- The Postal Service did not follow the procedure required by law; or
- 4. The facts is the Postal Service's final determination are true, but they do not prove what the Postal Service says they prove.

The Participant Statement should be as specific as possible.

In reviewing Postal Service determinations to close or consolidate post offices, Commission proceedings can be much less formal than is customary in courts. The Commission does not require patrons appealing Postal Service decisions to meet the usual format requirements for filed documents. No technical formalities are required. However, it is important that papers sent to the PRC are legible. It is also important for statements to be clear and as specific as possible.

The due date for a Participant Statement or brief can be found in the schedule which is attached as an Appendix to the "Notice and Order of Filing of Appeal." You should have a copy of the Notice and Order. If you do not, you should be able to find a copy posted at the post



office. Under its rules, the Commission expects to receive briefs on the day specified in the schedule, rather than receiving briefs that are simply postmarked by that day.

FILING THE PARTICIPANT STATEMENT OR BRIEF

Address the Participant Statement or brief to:

Office of the Secretary Postal Regulatory Commission 901 New York Avenue, NW, Suite 200 Washington, DC 20268.

Please include the PRC Docket Number on your Statement and any other papers you send to the Commission concerning the case.

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		Participant Statement

BEFORE THE POSTAL RATE COMMISSION WASHINGTON, DC 20268

State	ZIP	Code	ji ji	Docket No:
	Peti	itioner(s)		
	PARTIC	PANT STA	TEMENT	
Petitioner(s) a	re appealing office. The	the Postal Final Determ	Service's ination w	Final Determination concerning
				(date)
Petitioners: P prination should (See pages consider.) Plea	lease set out be reverse of the Instra se be as spec	making of the below the re ed and retu- actions for a cific as possi	asons why rned to in outline ble. Plea	y you believe the Postal Service's the Postal Service for further of the kinds of reasons the law se continue on additional paper i
	In accordance gulatory Comm fore the Postal S Petitioners: P nination should (See pages consider,) Plea	Petitioner(s) are appealing post office. The In accordance with applical gulatory Commission to rev fore the Postal Service in the Petitioners: Please set out mination should be reverse (See pages of the Instructionsider.) Please be as spec-	Petitioner(s) are appealing the Postal post office. The Final Determination of the Postal Service in the making of the Petitioners: Please set out below the remination should be reversed and return (See pages of the Instructions for a consider.) Please be as specific as possi	Participant Statement Petitioner(s) are appealing the Postal Service's post office. The Final Determination we are accordance with applicable law, 39 U.S.C. § 4 guiatory Commission to review the Postal Service fore the Postal Service in the making of the determination should be reversed and returned to (See pages of the Instructions for an outline consider.) Please be as specific as possible. Please space and attach the additional page(s) to this for

Participant Statement

II—OSA

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Postal Regulatory Commission Submitted 11/2/2011 2:40:05 PM Filing ID: 77295 Accepted 11/2/2011



Office of the Secretary

November 2, 2011

Jerri J. Haraldson, Cashier The First National Bank 101 East Main Street P.O. Box 107 Rembrandt, Iowa 50576-0107

Re: Appeal of the Postal Service's Determination to Discontinue the Rembrandt Post

Office, Rembrandt, Iowa

Dear Mr. Haraldson:

The Postal Regulatory Commission received your appeal regarding the Postal Service's determination to discontinue the Rembrandt post office in Rembrandt, Iowa. Your appeal has been assigned Docket No. A2012-35.

A copy of Commission Form 61 is enclosed. You may complete Form 61 or file a brief to provide the Commission with arguments to support your appeal. See 39 CFR 3001.115. The deadline for submission of your arguments is November 29, 2011.

Sincerely,

Shoshana M. Grove

Stylecter

Secretary

Enclosure

13]4069-50614 53 11 Participant Statement

PLEASE READ THIS ENTIRELY BEFORE FILLING OUT THE ENCLOSED "PARTICIPANT STATEMENT"

APPEALS OF POSTAL SERVICE DETERMINATIONS TO CLOSE OR CONSOLIDATE POST OFFICES

INTRODUCTION

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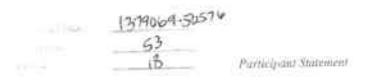
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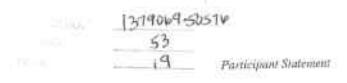
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Office of the Secretary Postal Regulatory Commission 901 New York Avenue, NW, Suite 200 Washington, DC 20268

Please include the PRC Docket Number on your Statement and any other papers you send to the Commission concerning the case.

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BEFORE THE POSTAL RATE COMMISSION WASHINGTON, DC 20268

In the Matter	of:		8 8	
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Postal Regulatory Commission Submitted 11/2/2011 2:41:01 PM Filing ID: 77296 Accepted 11/2/2011



U.S. POSTAL REGULATORY COMMISSION Washington, DC 20268-0001

Office of the Secretary

November 2, 2011

Joleen J. Anderson Library Director Rembrandt Public Library 108 Main Street P.O. Box 169 Rembrandt, IA 50576

Re Appeal of the Postal Service's Determination to Discontinue the Rembrandt Post Office, Rembrandt, Iowa

Dear Ms. Anderson:

The Postal Regulatory Commission received your appeal regarding the Postal Service's determination to discontinue the Rembrandt post office in Rembrandt, Iowa. Your appeal has been assigned Docket No. A2012-35.

A copy of Commission Form 61 is enclosed. You may complete Form 61 or file a brief to provide the Commission with arguments to support your appeal. See 39 CFR 3001.115. The deadline for submission of your arguments is November 29, 2011.

Sincerely,

Shoshana M. Grove

Secretary

Enclosure

Participunt Statement

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APPEALS OF POSTAL SERVICE DETERMINATIONS TO CLOSE OR CONSOLIDATE POST OFFICES

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Participant Statement

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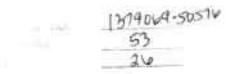
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Participant Statement

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Accepted 11/2/2011



U.S. POSTAL REGULATORY COMMISSION Washington, DC 20268-0001

Office of the Secretary

November 2, 2011

City of Rembrandt P.O. Box 169 Rembrandt, IA 50576

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